



2009 ANNUAL REPORT

ST. JOSEPH COUNTY E-911 CENTRAL DISPATCH



Submitted by:

Director Andrew B. Goldberger

Deputy Director Gary LeTourneau, ENP

911 Policy Board Members for 2009

Chief Tom Bringman

Three Rivers Police Department
Representing the City of Three Rivers Police Department

Chief Max Kulpinski

Tri-Township Fire Department
Representing the Fire Chief's Association

Sheriff Brad Balk

St. Joseph County Sheriff Department
Representing the St. Joseph County Sheriff Department

First Lieutenant Mike Risko

Michigan State Police
Representing the Michigan Department of State Police

Chief Lynn Baker

White Pigeon Police Department
Representing the Village Police Departments

Director David Northrop, II

Sturgis Police Department
Representing the City of Sturgis Police Department

Commissioner Rick Shaffer

St. Joseph County Board of Commissioners
Representing the St. Joseph County Board of Commissioners

Sandy Cole

Sturgis Hospital
Representing the Medical Control Board and EMS Community

Phyllis J. Youga

Citizen at Large
Appointed by the St. Joseph County Board of Commissioners

Judy West-Wing

County Administrator
Ex-official Member

ADMINISTRATIVE STAFF

Andrew B. Goldberger
Director

Gary W. LeTourneau, ENP
Deputy Director

SHIFT SUPERVISORS

Martha Taylor Susan Cook Dennis Brandenburg

TELECOMMUNICATORS

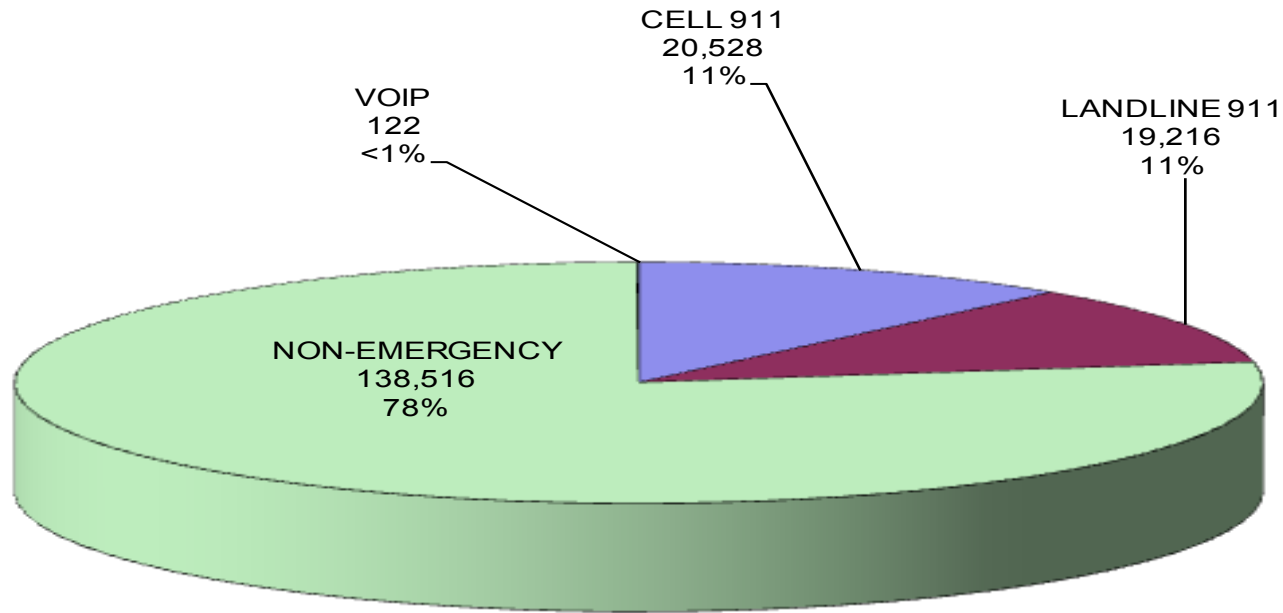
Keli Bazant
Darcy Borden
Stacey Bower
Annette Bunnell

Lea Buscher
Kristen Carpenter
Kristine Chobot
Lois Devlin

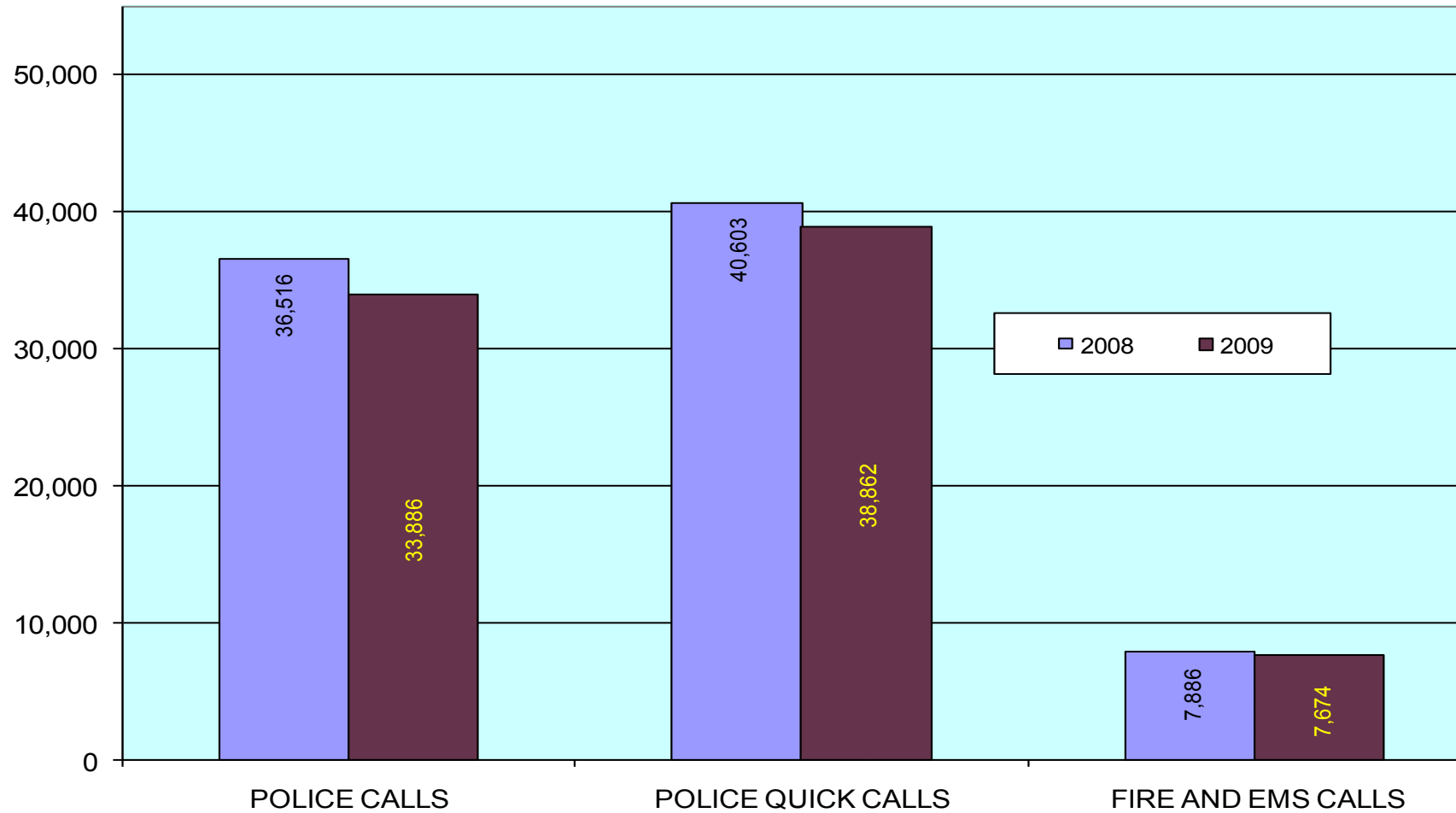
Mike Haydon
Doug Kuhlman
Kelli Lusk (PT)
Ramona Metzger

Candace Scott
Joshua Shook
Mike Mellen (intern)

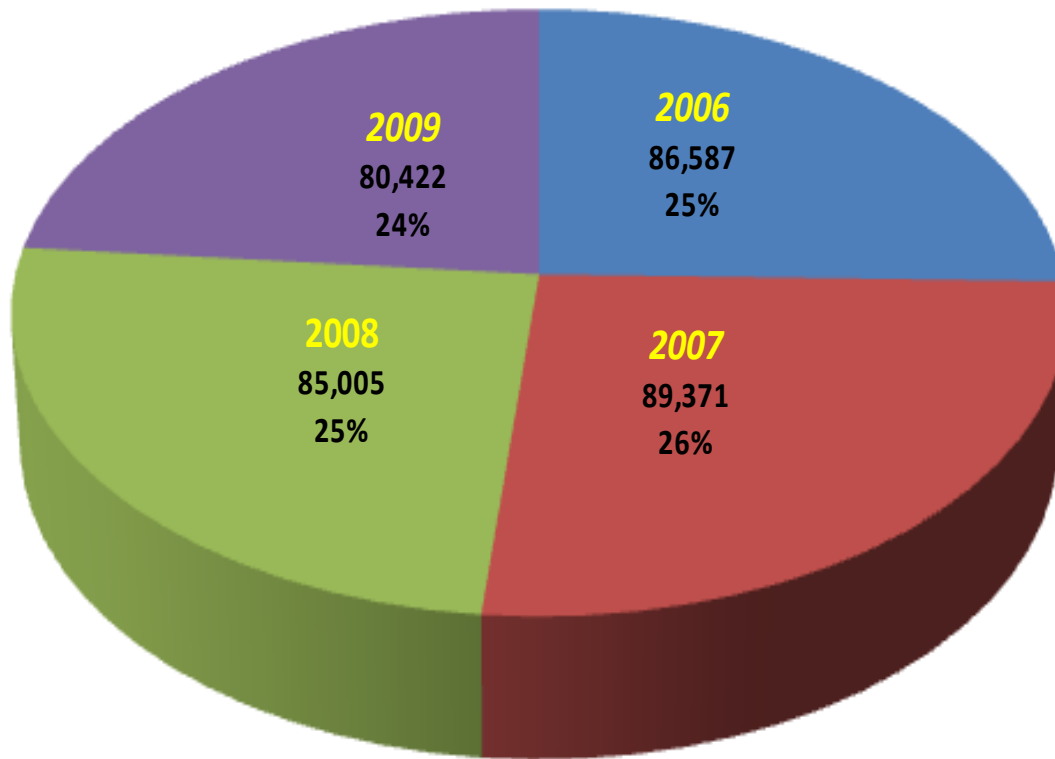
2009 Call Sources



Calls for Service



Activity Trend

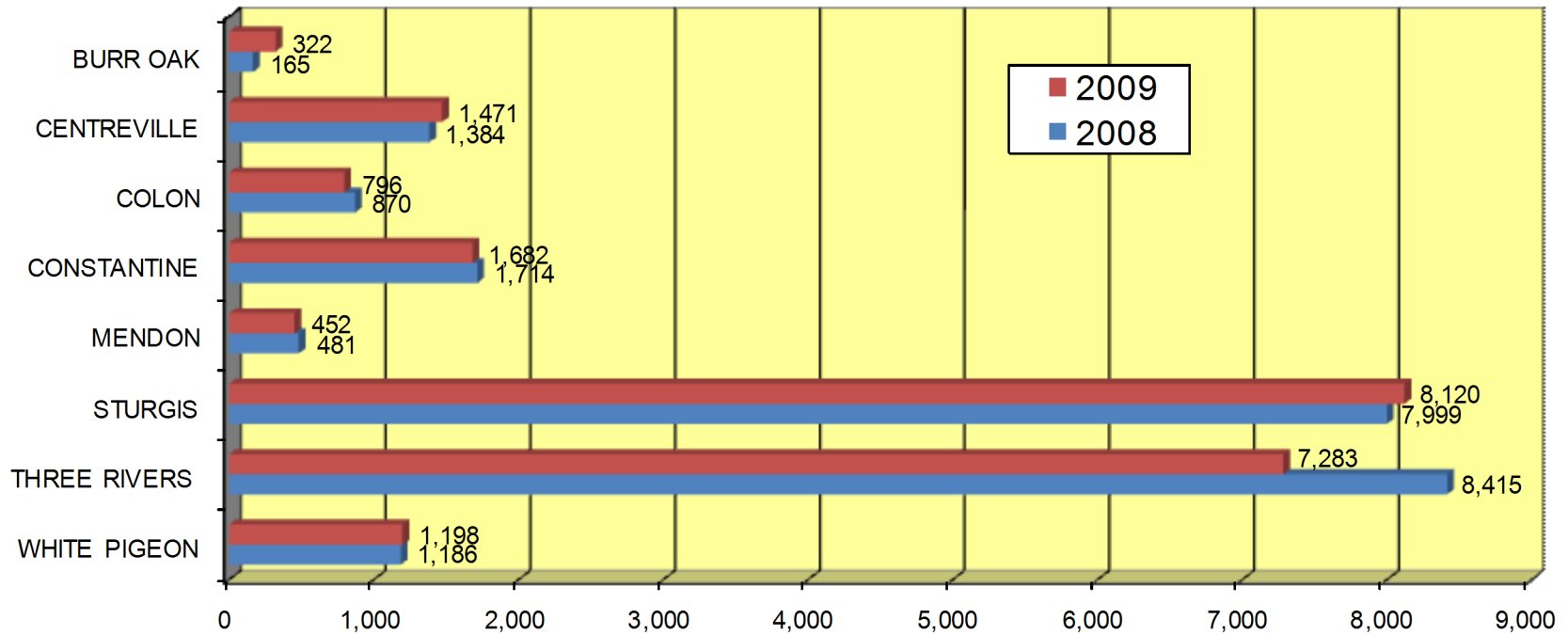


This graphic depicts the current year's total activity in comparison with the past three.

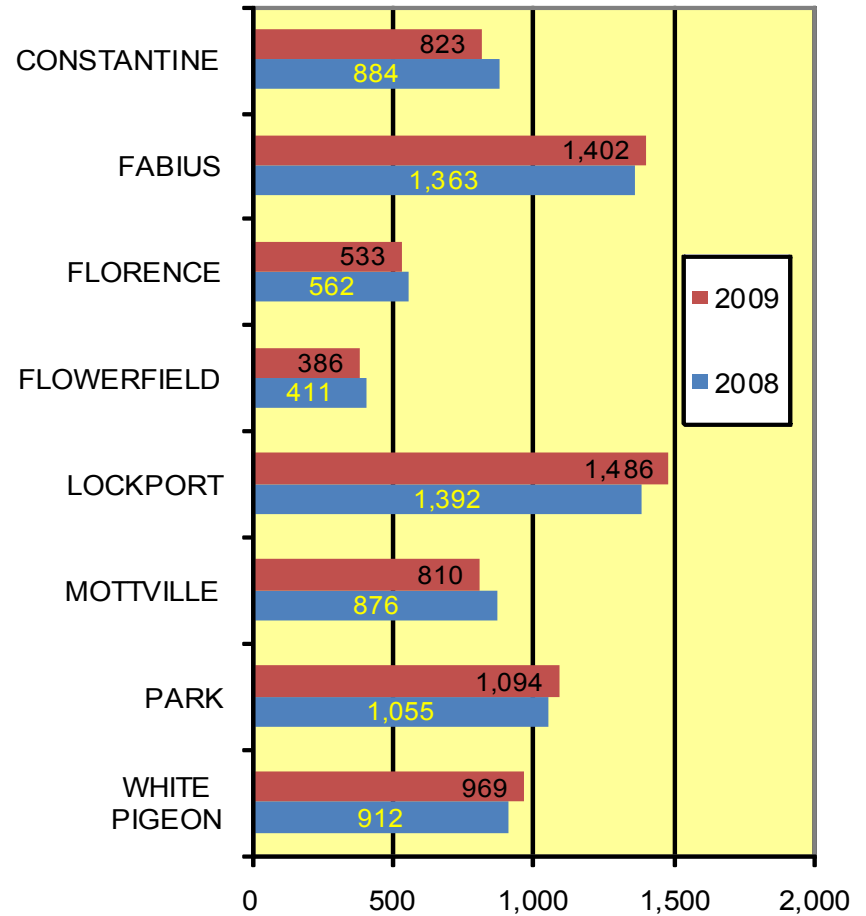
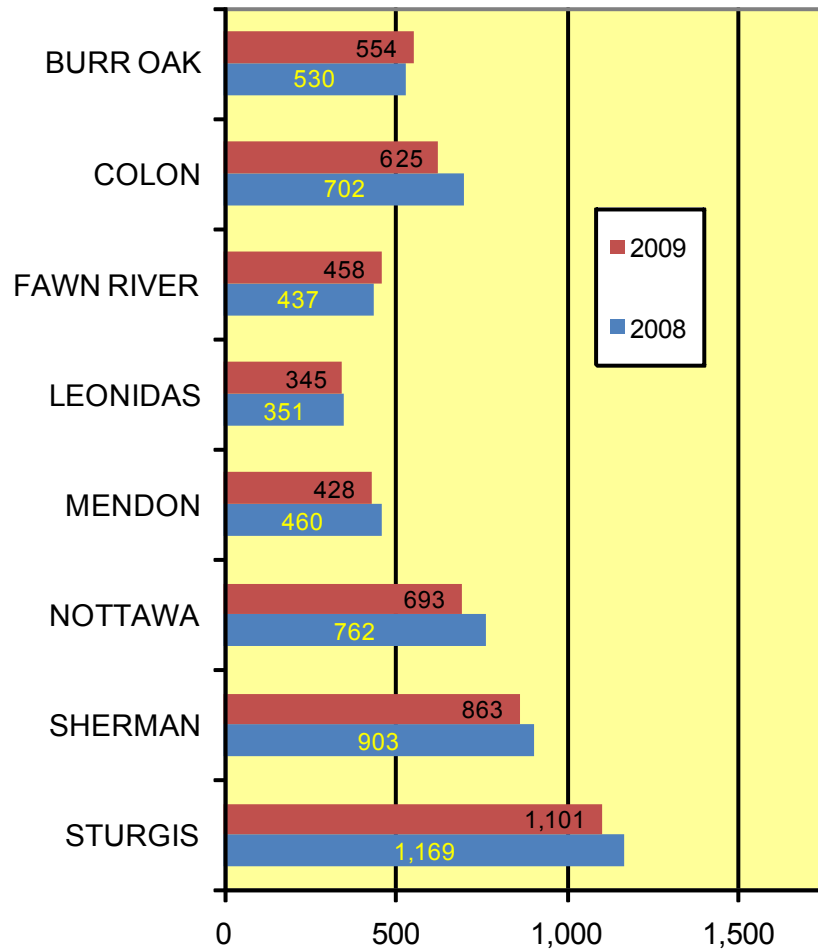
“Activity” includes the following:

- Calls on the Central Dispatch administrative line.
- All 911 calls whether land-line, cell phone or VoIP.
- All dispatched police, fire and EMS incidents.
- Quick calls, which are officer initiated events such as traffic stops, follow-ups, subpoena service, food breaks, etc.

City / Village Police Incidents

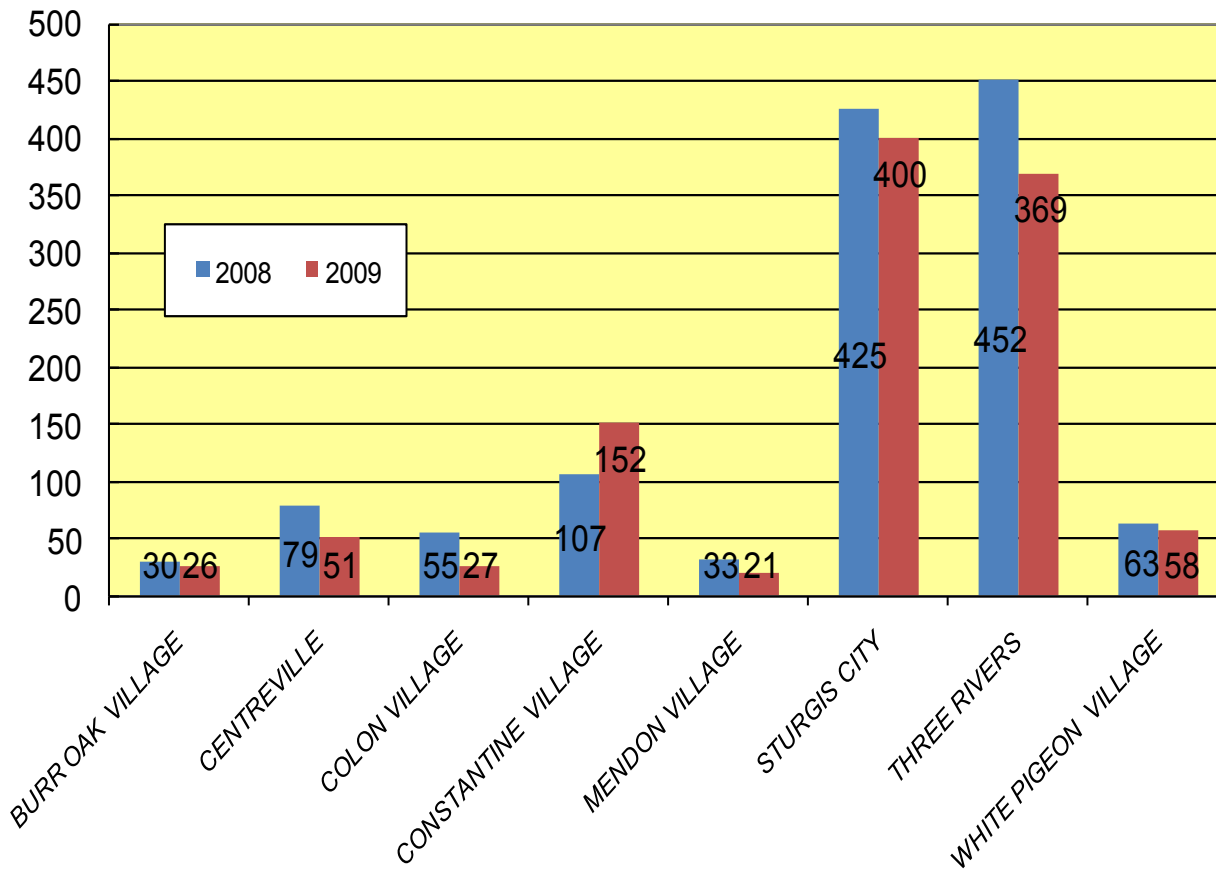


Police Incidents by Township



Part 1 Crimes

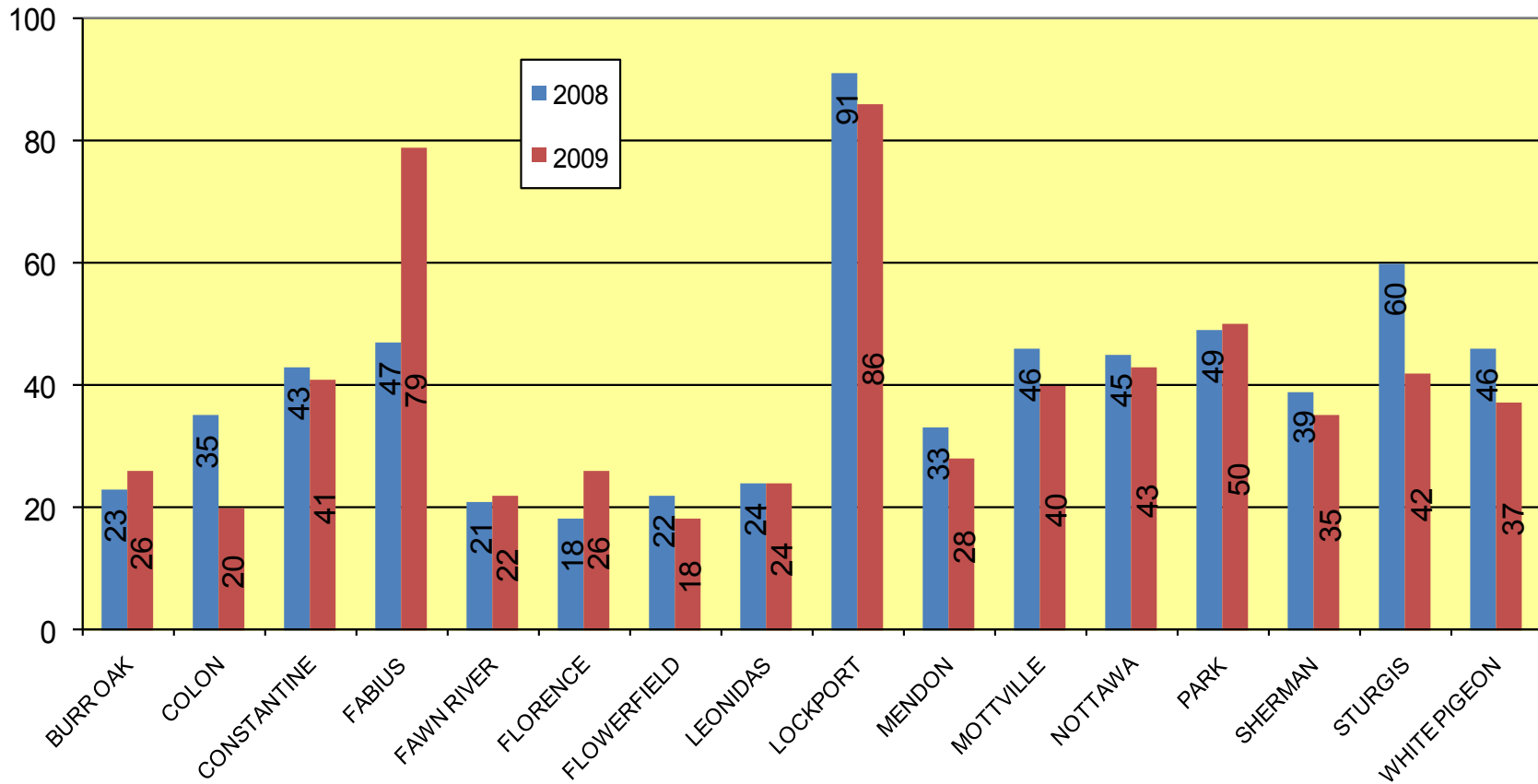
City and Village Comparisons



- PART 1 CRIMES**
- AGGRAVATED ASSAULT
 - ARMED ROBBERY
 - ARSON
 - BREAKING AND ENTERING
 - HOMICIDE
 - LARCENY
 - SEXUAL ASSAULT
 - VEHICLE THEFT

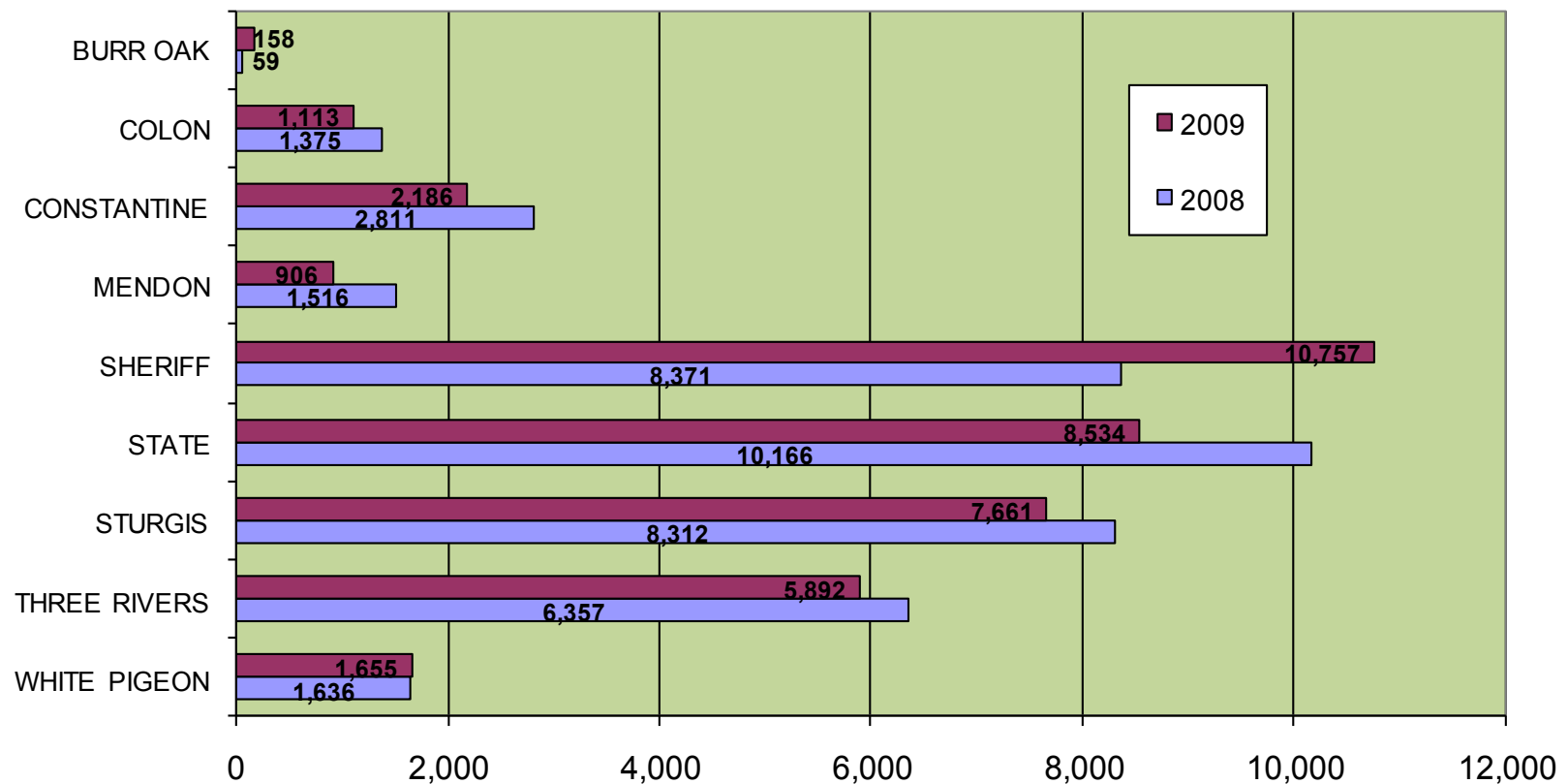
Part 1 Crimes

Township Comparison

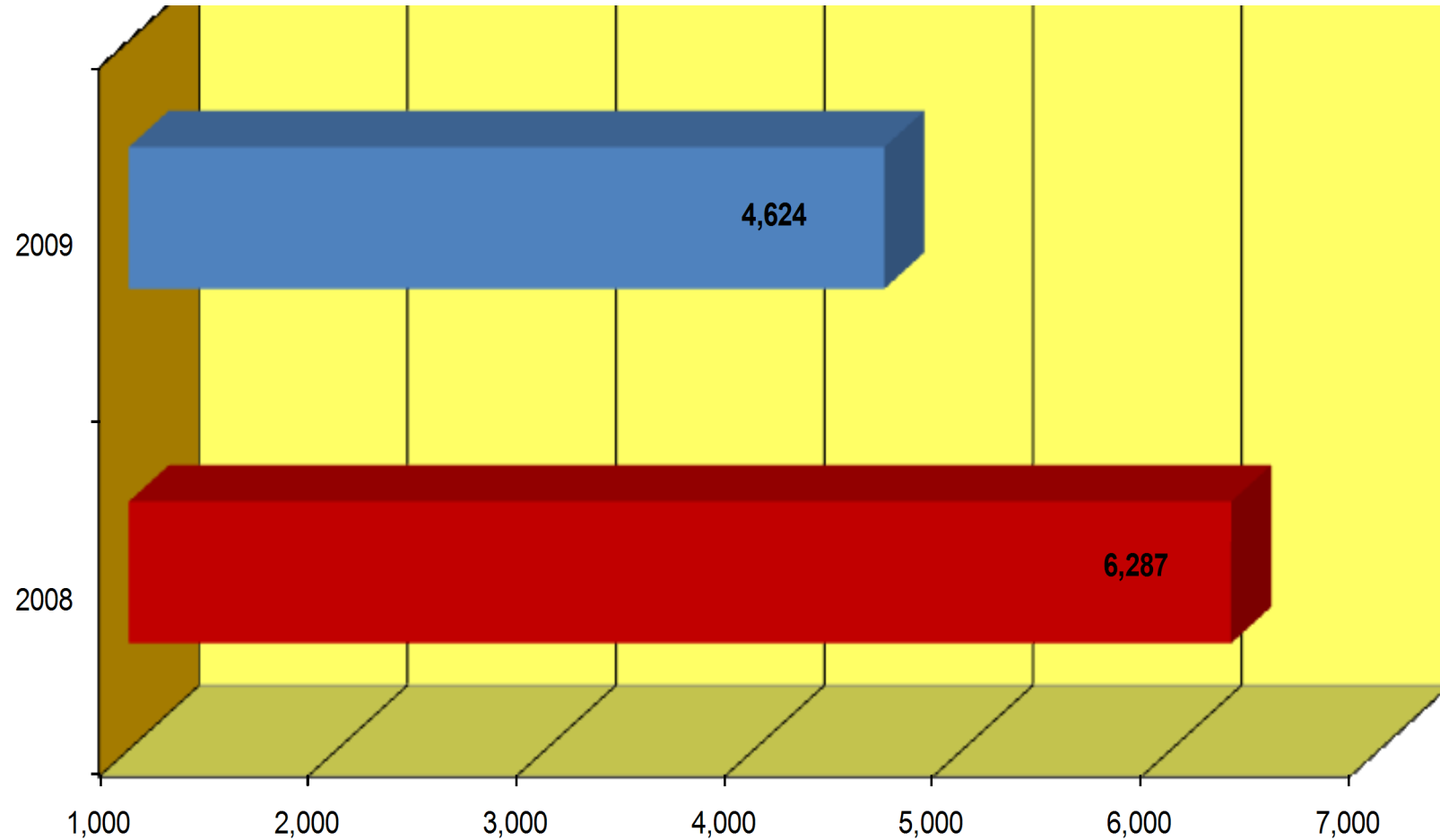


Police Quick Calls

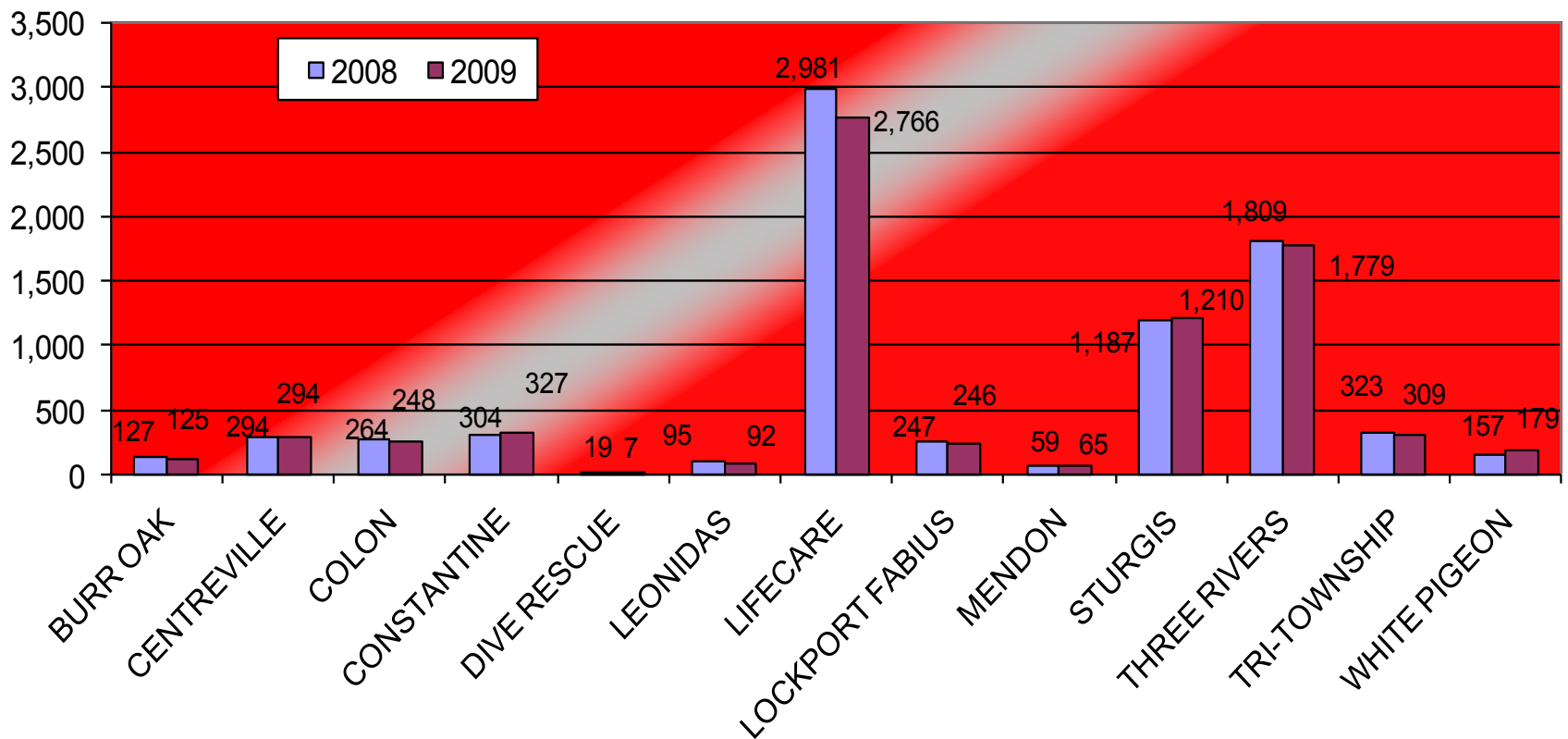
Follow-ups, food breaks, general traffic stops, miscellaneous



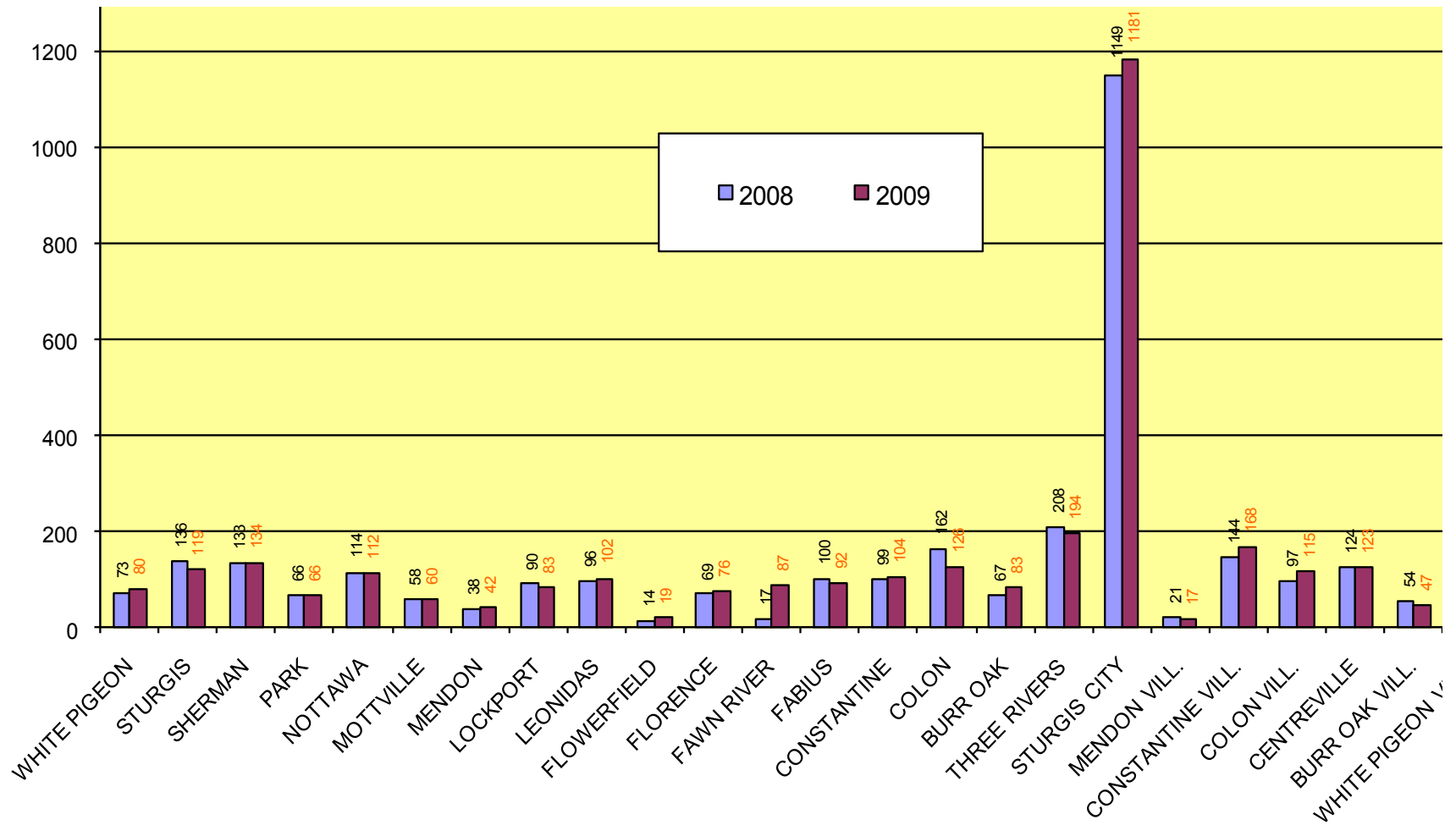
Law Enforcement Traffic Stops



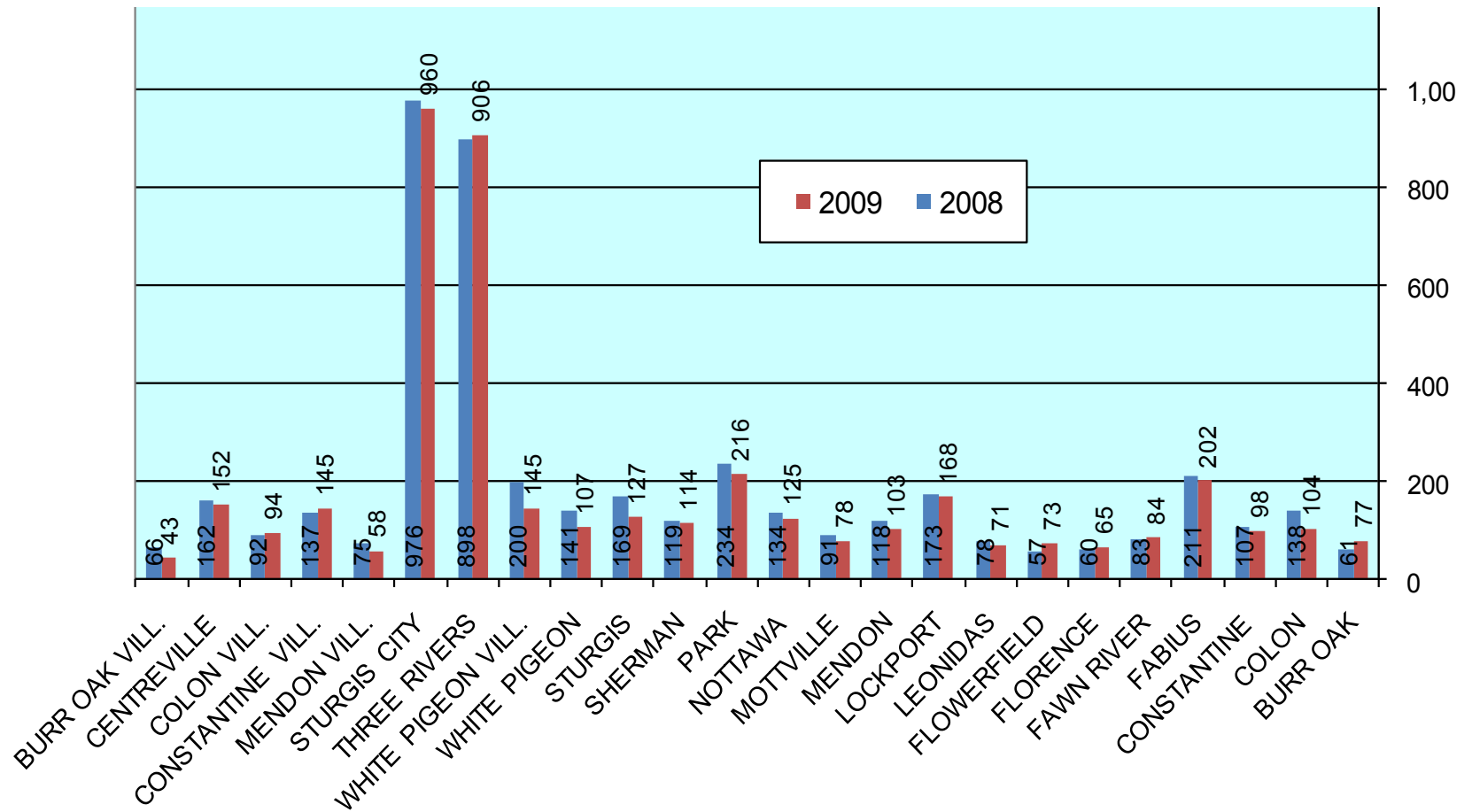
Fire/Rescue Department Calls



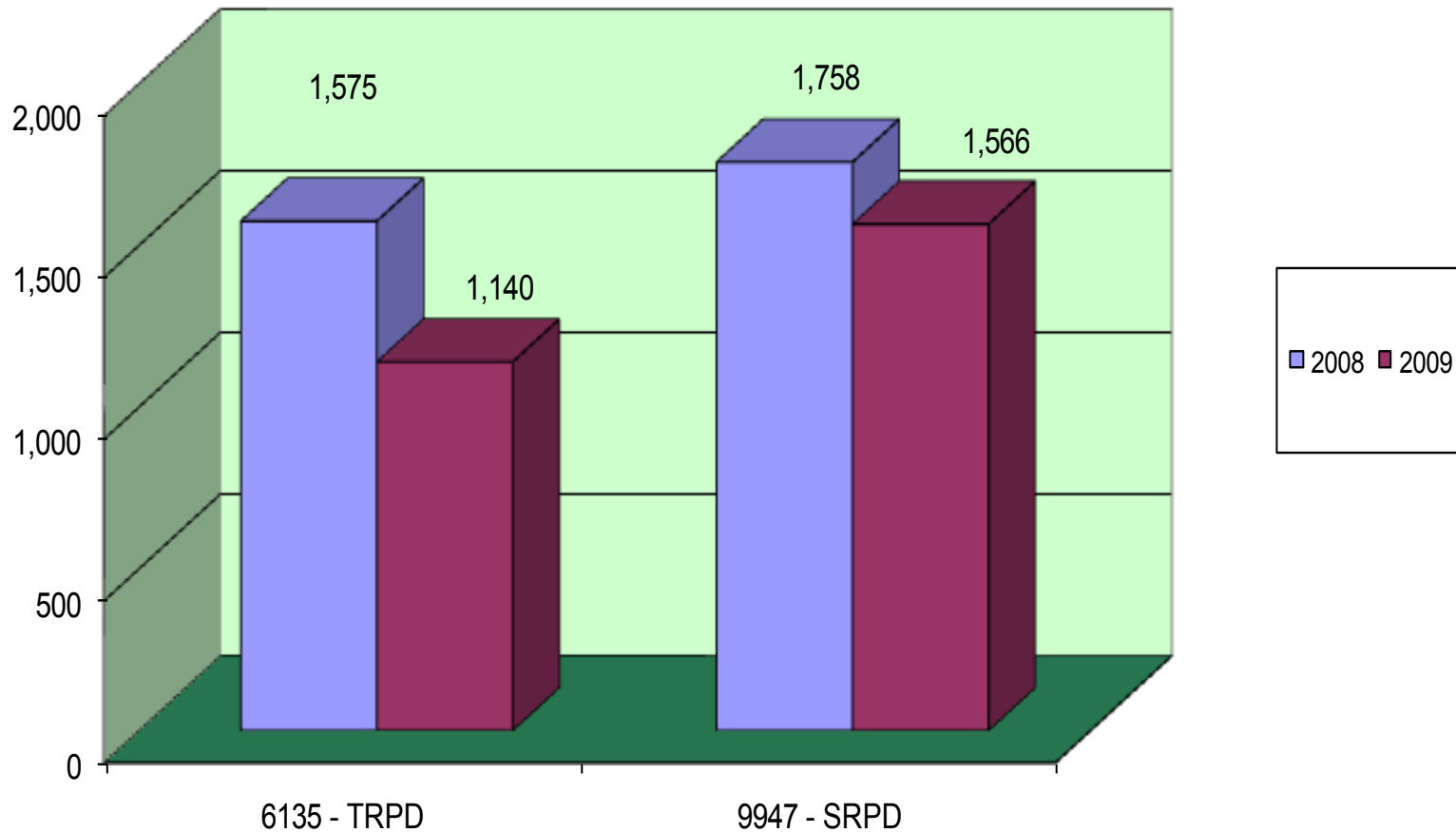
Fire/Rescue Calls by Venue



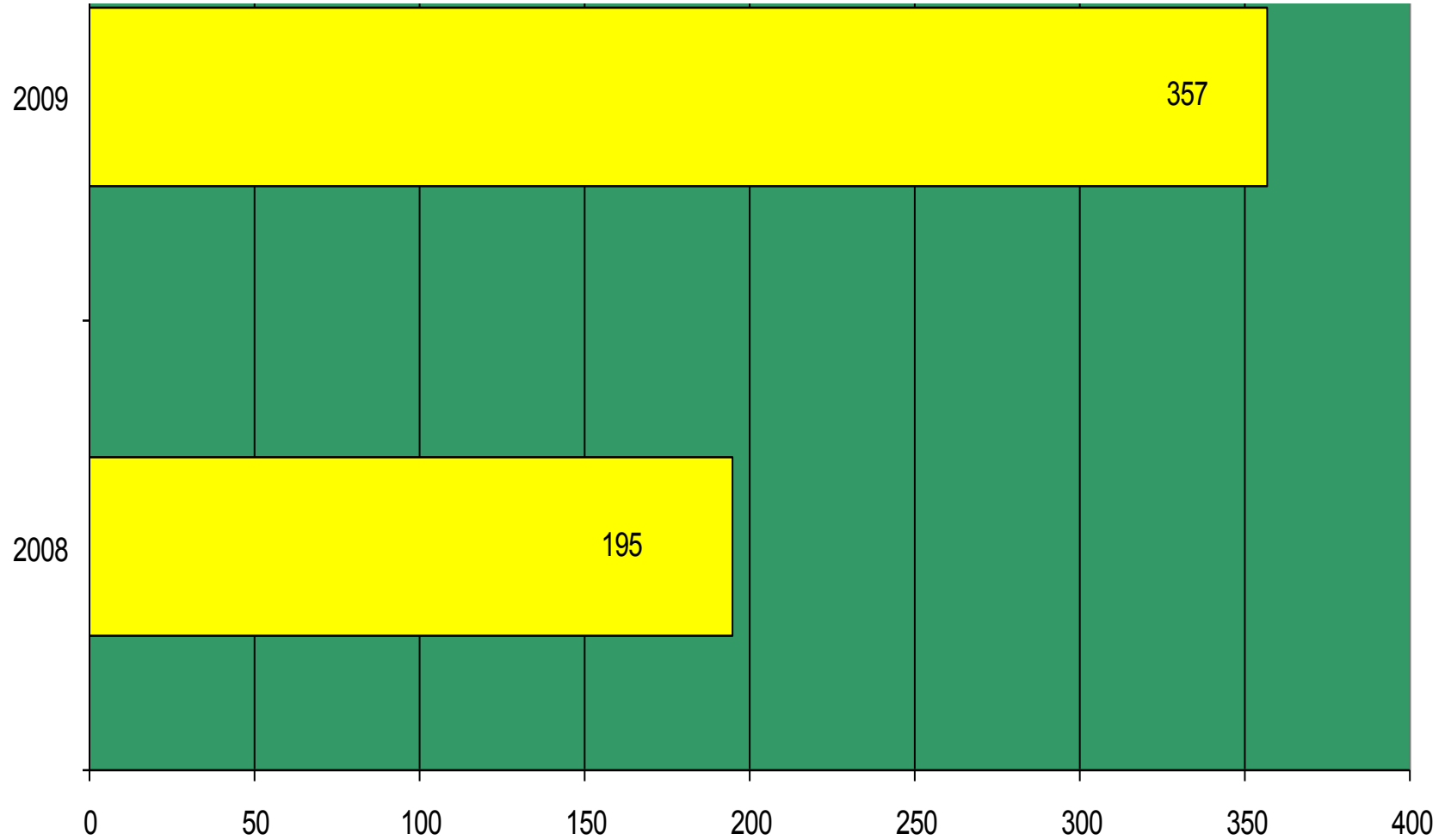
EMS Calls by Venue



Ordinance Officer Complaints



Friend of the Court Officer Actions



Department and Director's 2009 Review

Attend several of the St. Joseph County Fire Chiefs Association

Provide agenda and packet information to the 9-1-1 Policy Board

Attend L.E.P.C. meetings as an appointee

Attend St. Joseph County Medical Control Authority Board meetings – Elected Vice-Chair

Provide and host the St. Joseph County Police Chiefs meetings

Attend most St. Joseph County Board of Commissioners meetings

Attend most of the 211 board meetings

On in house committee for new VoIP Phone system

September 15 was turn up day on most of the new radio system

Off work due to back surgery

Co-Chair the Michigan 9-1-1 conference in Lansing

Staff began new in house training to enhance knowledge

Deputy Director appointed to the Michigan Chapter of the National Emergency Number Association Board

Attend the four yearly meetings of the State 9-1-1 Committee as a voting member