



2007 ANNUAL REPORT

ST. JOSEPH COUNTY E-911 CENTRAL DISPATCH



Submitted by:
Director Andrew B. Goldberger

ADMINISTRATIVE STAFF

Andrew B. Goldberger
Director

Gary W. LeTourneau, ENP
Deputy Director

SHIFT SUPERVISORS

Martha Taylor Susan Cook Dennis Brandenburg

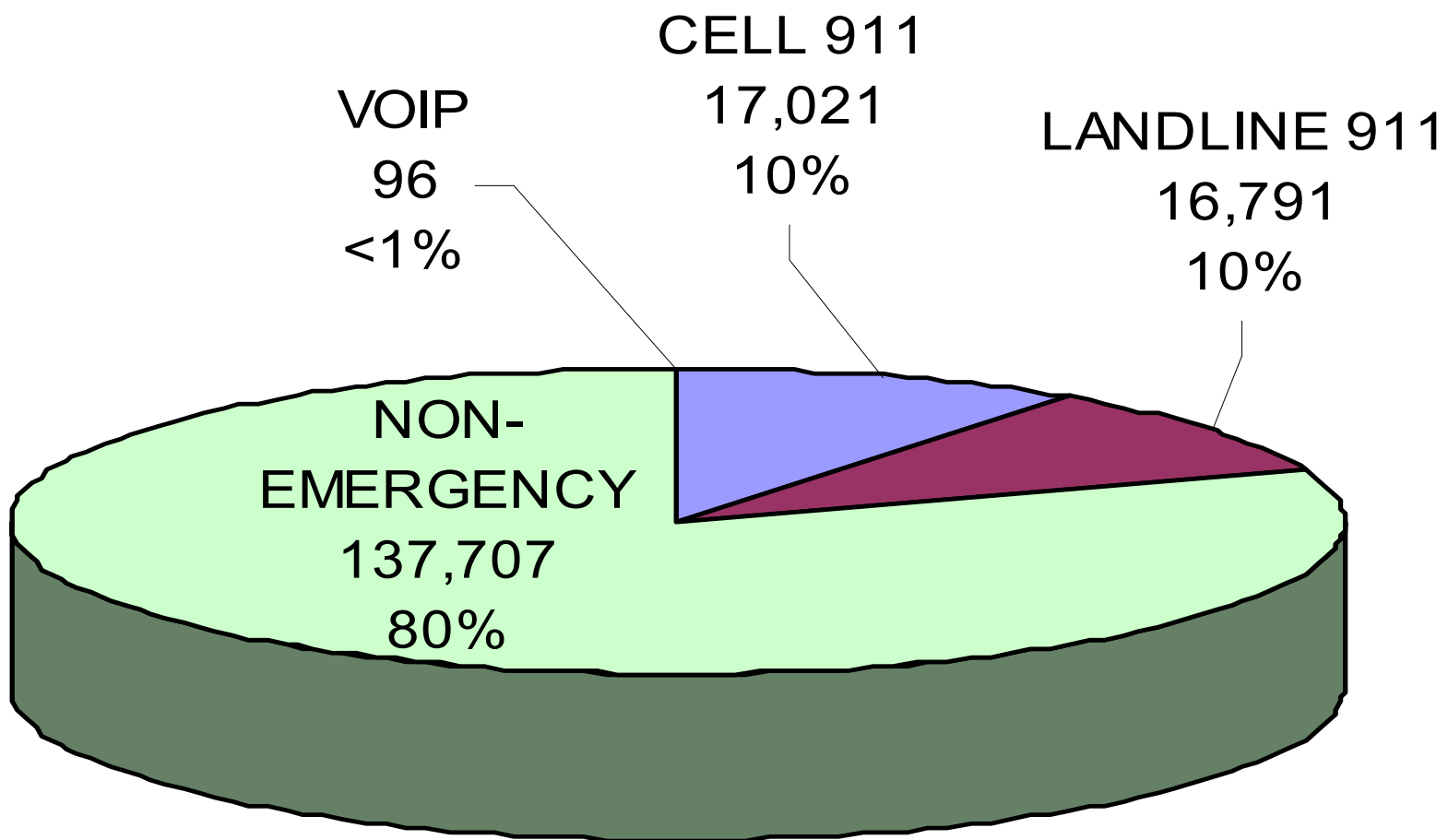
TELECOMMUNICATORS

Keli Bazant	Darcy Borden	Annette Bunnell
Lois Devlin	Lea German	Mike Haydon
Doug Kuhlman	Ramona Metzger	Candace Scott
Joshua Shook		

SUPPORT STAFF

Zachary Hagen
CTE Intern

2007 CALL SOURCES

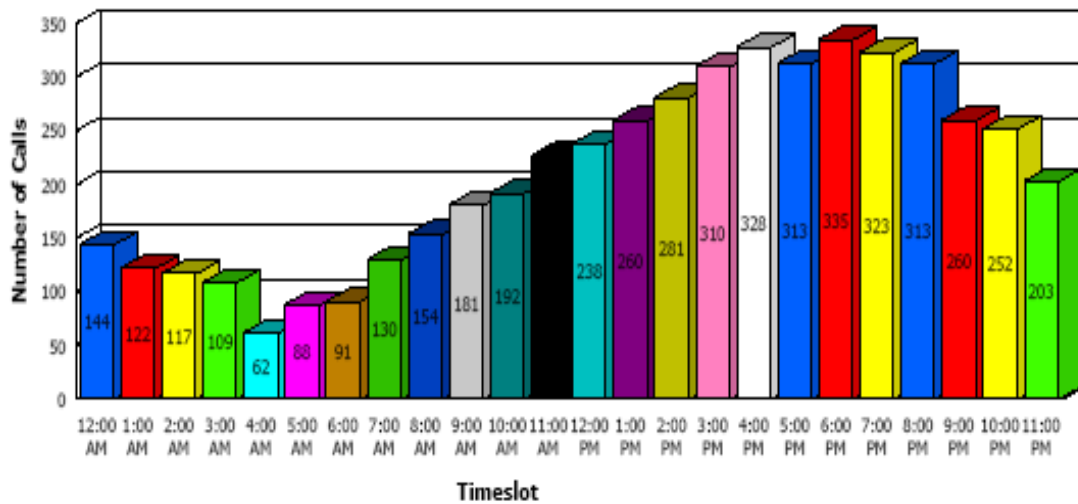


Hourly Breakdown by Channel

January 03, 2008

911 TX Line (1) (1)

Call Time	Count of Calls	Avg. duration	Tot. duration
12:00 AM	144	00:01:14	02:57:18
1:00 AM	122	00:01:21	02:45:12
2:00 AM	117	00:01:23	02:41:12
3:00 AM	109	00:01:10	02:07:18
4:00 AM	62	00:01:47	01:50:30
5:00 AM	88	00:01:23	02:01:50
6:00 AM	91	00:01:11	01:47:03
7:00 AM	130	00:01:14	02:39:57
8:00 AM	154	00:01:12	03:05:05
9:00 AM	181	00:01:05	03:16:31
10:00 AM	192	00:01:06	03:31:15
11:00 AM	227	00:01:17	04:50:34
12:00 PM	238	00:01:11	04:42:45
1:00 PM	260	00:01:19	05:40:54
2:00 PM	281	00:01:07	05:15:38
3:00 PM	310	00:01:05	05:34:06
4:00 PM	328	00:01:16	06:54:04
5:00 PM	313	00:01:14	06:24:22
6:00 PM	335	00:01:12	06:43:19
7:00 PM	323	00:01:05	05:51:29
8:00 PM	313	00:01:16	06:34:12
9:00 PM	260	00:01:13	05:14:24
10:00 PM	252	00:01:14	05:11:22
11:00 PM	203	00:01:19	04:28:28

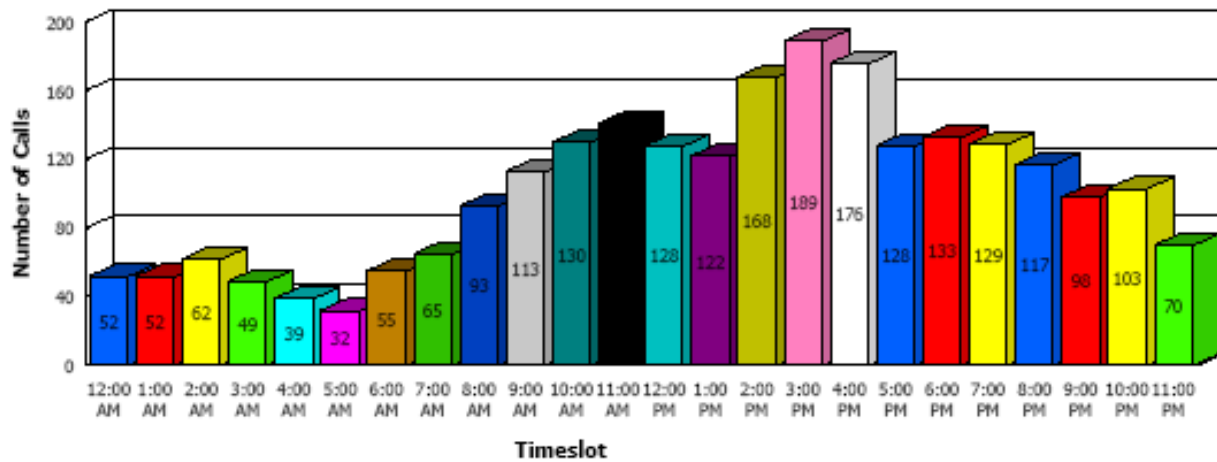


Hourly Breakdown by Channel

January 03, 2008

911 TX Line (2) (2)

Call Time	Count of Calls	Avg. duration	Tot. duration
12:00 AM	52	00:00:31	00:26:30
1:00 AM	52	00:01:01	00:52:27
2:00 AM	62	00:00:57	00:58:41
3:00 AM	49	00:01:14	01:00:13
4:00 AM	39	00:00:58	00:37:43
5:00 AM	32	00:00:43	00:23:05
6:00 AM	55	00:00:47	00:42:54
7:00 AM	65	00:00:48	00:51:50
8:00 AM	93	00:00:46	01:10:43
9:00 AM	113	00:00:27	00:50:57
10:00 AM	130	00:00:48	01:43:30
11:00 AM	141	00:00:38	01:30:20
12:00 PM	128	00:00:37	01:18:49
1:00 PM	122	00:00:39	01:19:37
2:00 PM	168	00:00:34	01:34:05
3:00 PM	189	00:00:38	01:58:44
4:00 PM	176	00:00:40	01:55:59
5:00 PM	128	00:00:36	01:15:50
6:00 PM	133	00:00:42	01:33:43
7:00 PM	129	00:00:41	01:28:56
8:00 PM	117	00:00:57	01:50:53
9:00 PM	98	00:00:36	00:58:54
10:00 PM	103	00:00:48	01:21:50
11:00 PM	70	00:00:56	01:05:34

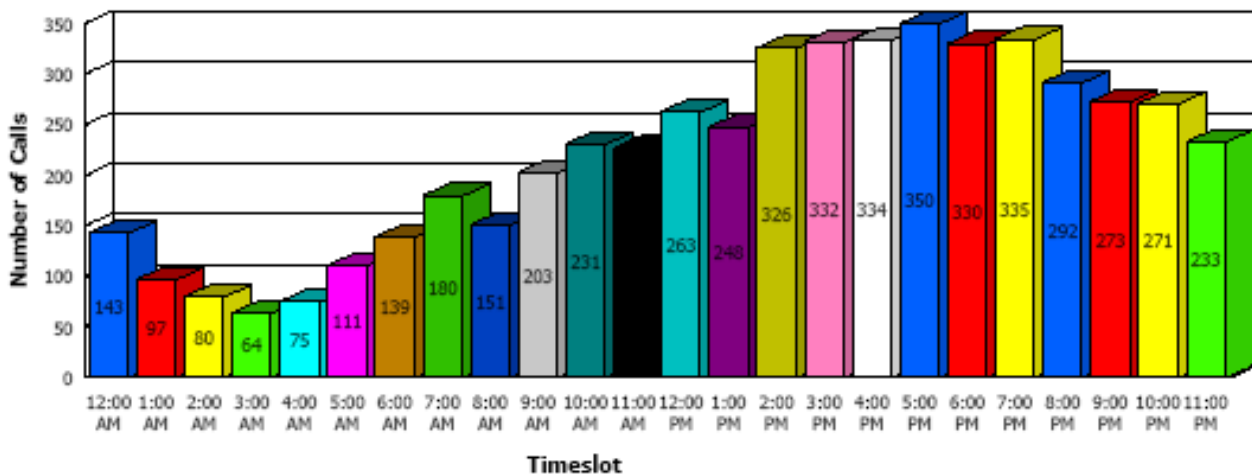


Hourly Breakdown by Channel

January 03, 2008

911 TX Line (3) (3)

Call Time	Count of Calls	Avg. duration	Tot. duration
12:00 AM	143	00:01:14	02:56:22
1:00 AM	97	00:01:14	01:58:58
2:00 AM	80	00:01:36	02:08:15
3:00 AM	64	00:01:57	02:04:29
4:00 AM	75	00:01:02	01:17:37
5:00 AM	111	00:01:08	02:05:30
6:00 AM	139	00:01:33	03:35:41
7:00 AM	180	00:01:10	03:30:53
8:00 AM	151	00:01:00	02:31:27
9:00 AM	203	00:00:59	03:19:25
10:00 AM	231	00:01:06	04:13:32
11:00 AM	227	00:00:53	03:20:52
12:00 PM	263	00:01:06	04:50:43
1:00 PM	248	00:01:11	04:52:08
2:00 PM	326	00:01:03	05:43:16
3:00 PM	332	00:01:06	06:06:17
4:00 PM	334	00:01:04	05:56:55
5:00 PM	350	00:01:09	06:41:03
6:00 PM	330	00:01:07	06:07:46
7:00 PM	335	00:01:12	06:44:30
8:00 PM	292	00:01:14	06:01:00
9:00 PM	273	00:01:08	05:09:12
10:00 PM	271	00:01:11	05:21:00
11:00 PM	233	00:01:19	05:06:59

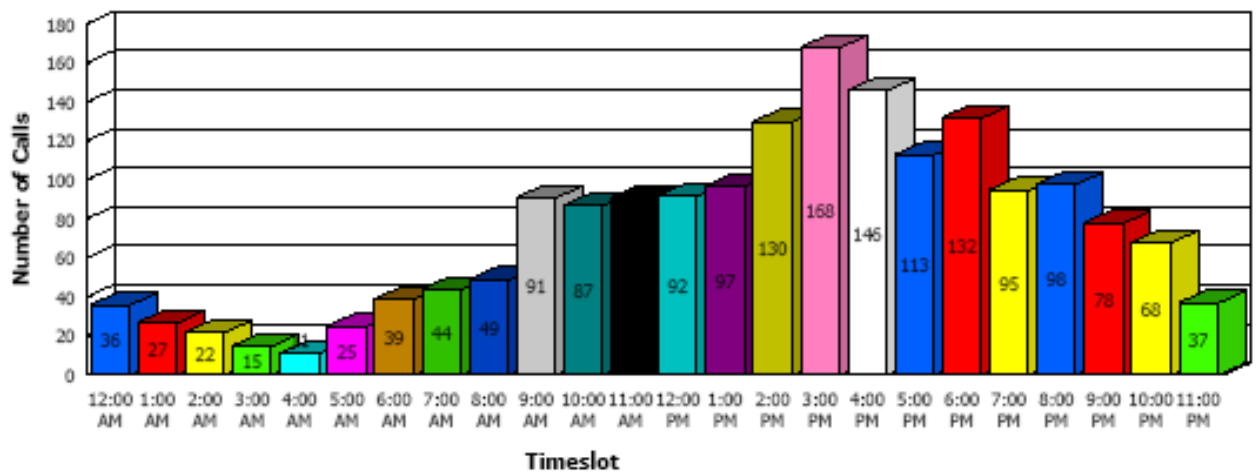


Hourly Breakdown by Channel

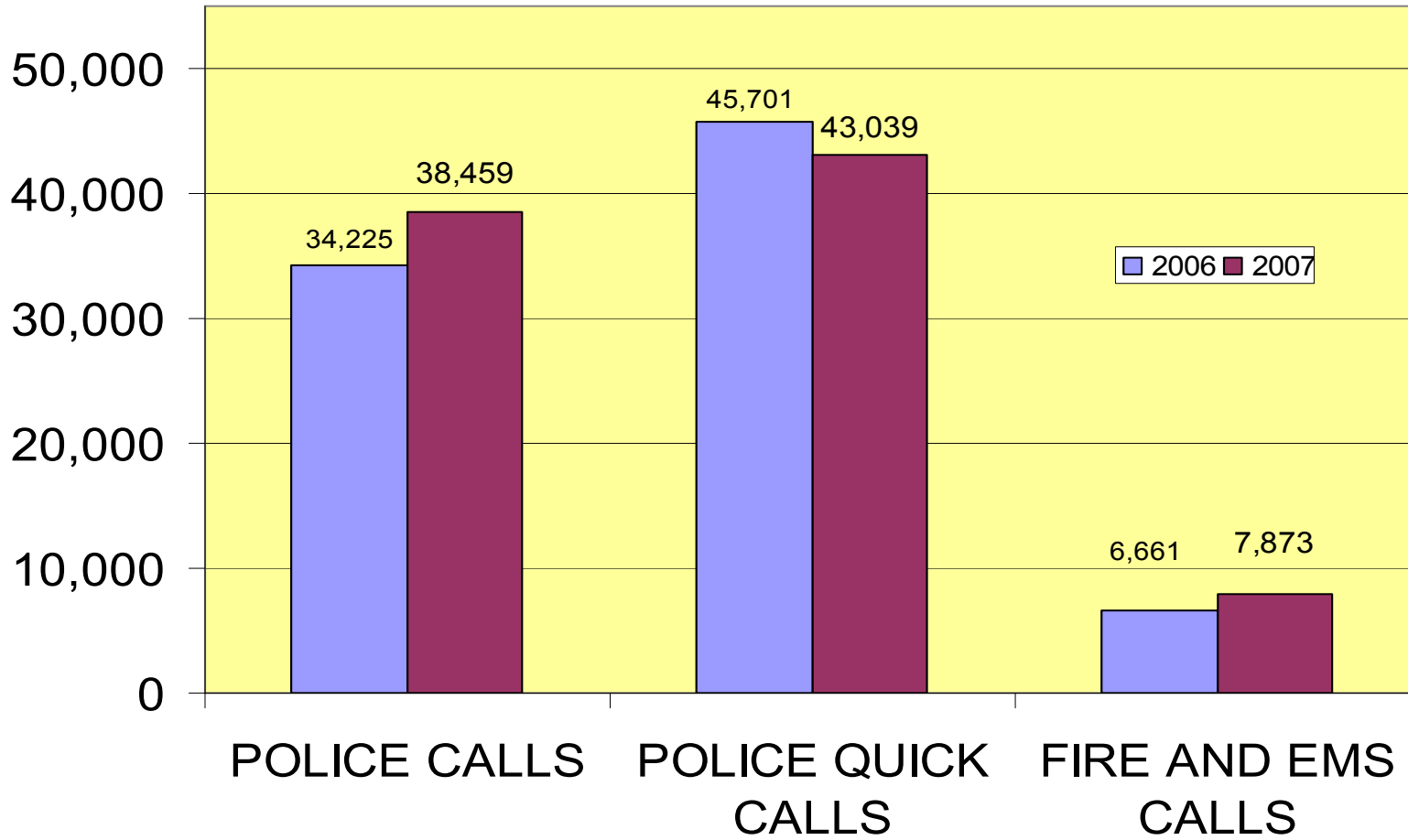
January 03, 2008

911 TX Line (4) (4)

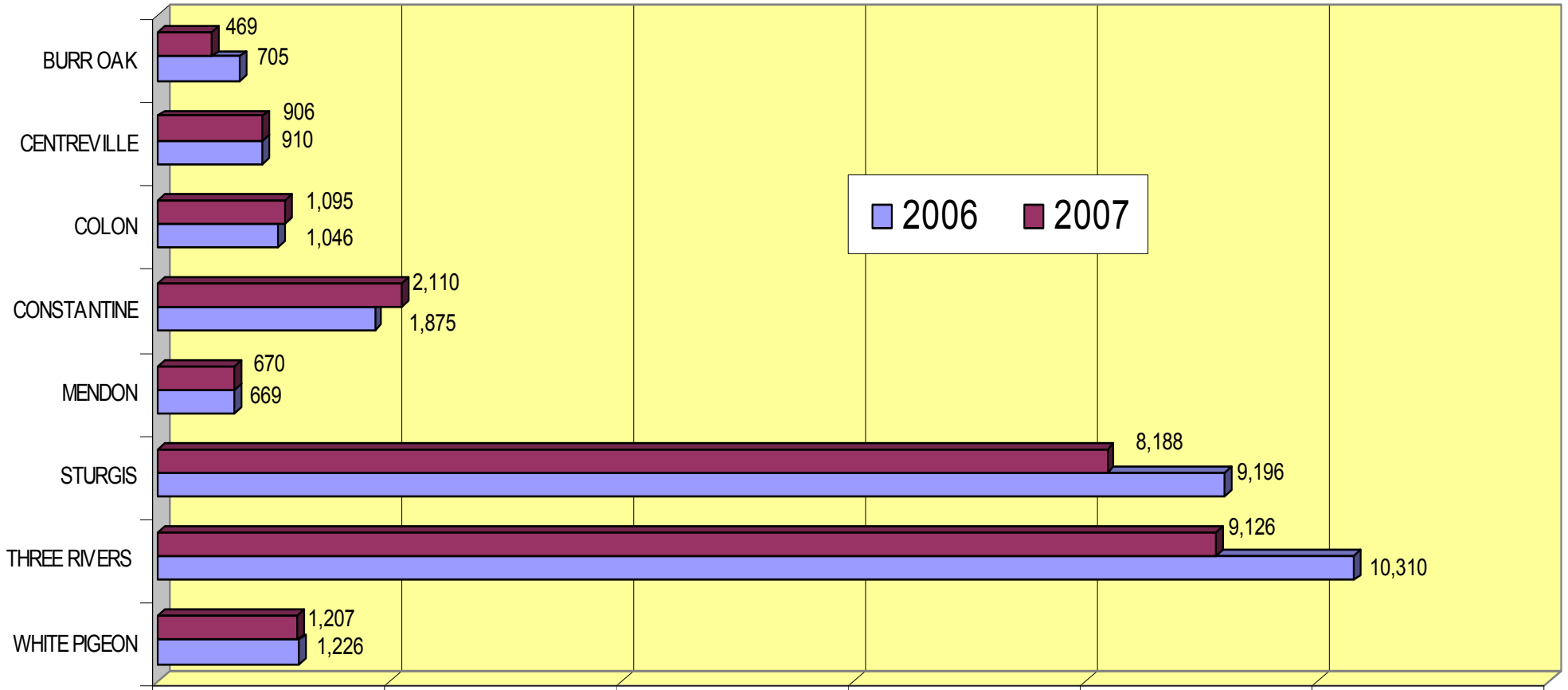
Call Time	Count of Calls	Avg. duration	Tot. duration
12:00 AM	36	00:00:51	00:30:41
1:00 AM	27	00:00:30	00:13:27
2:00 AM	22	00:00:36	00:13:05
3:00 AM	15	00:01:11	00:17:48
4:00 AM	11	00:00:19	00:03:31
5:00 AM	25	00:00:25	00:10:30
6:00 AM	39	00:00:22	00:14:17
7:00 AM	44	00:00:39	00:28:30
8:00 AM	49	00:00:48	00:39:12
9:00 AM	91	00:00:38	00:58:04
10:00 AM	87	00:00:27	00:39:10
11:00 AM	91	00:00:33	00:50:39
12:00 PM	92	00:00:35	00:54:12
1:00 PM	97	00:00:38	01:01:12
2:00 PM	130	00:00:34	01:13:53
3:00 PM	168	00:00:46	02:08:38
4:00 PM	146	00:00:45	01:49:18
5:00 PM	113	00:00:49	01:32:42
6:00 PM	132	00:00:55	02:01:23
7:00 PM	95	00:01:25	02:14:00
8:00 PM	98	00:01:02	01:40:39
9:00 PM	78	00:01:05	01:24:11
10:00 PM	68	00:00:30	00:33:27
11:00 PM	37	00:01:01	00:37:35



CALLS FOR SERVICE

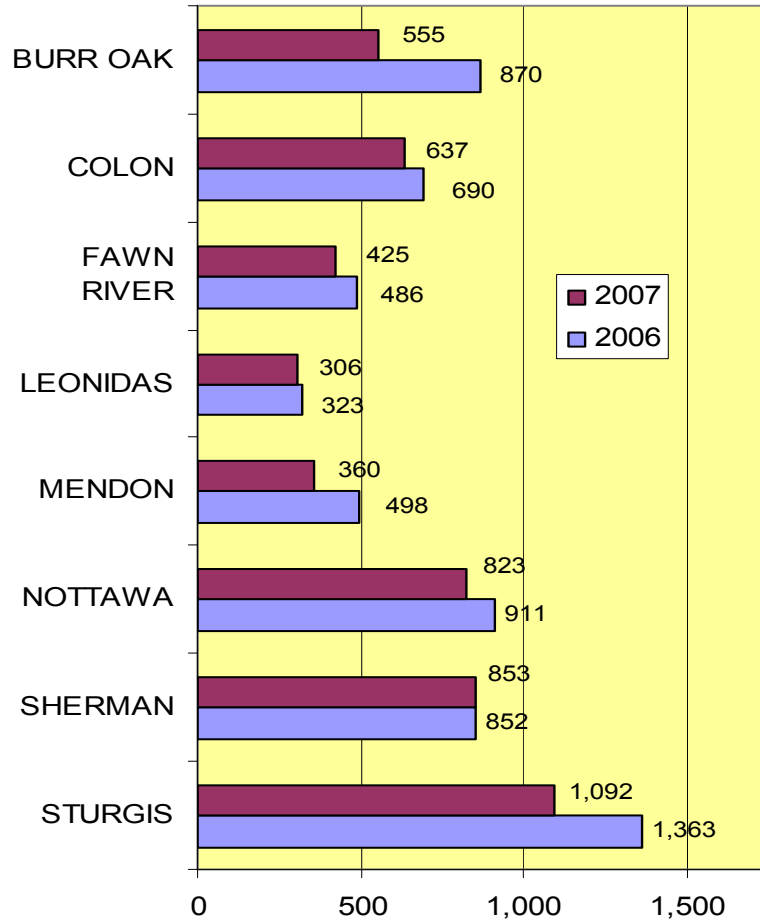


CITY / VILLAGE POLICE INCIDENT COMPARISON

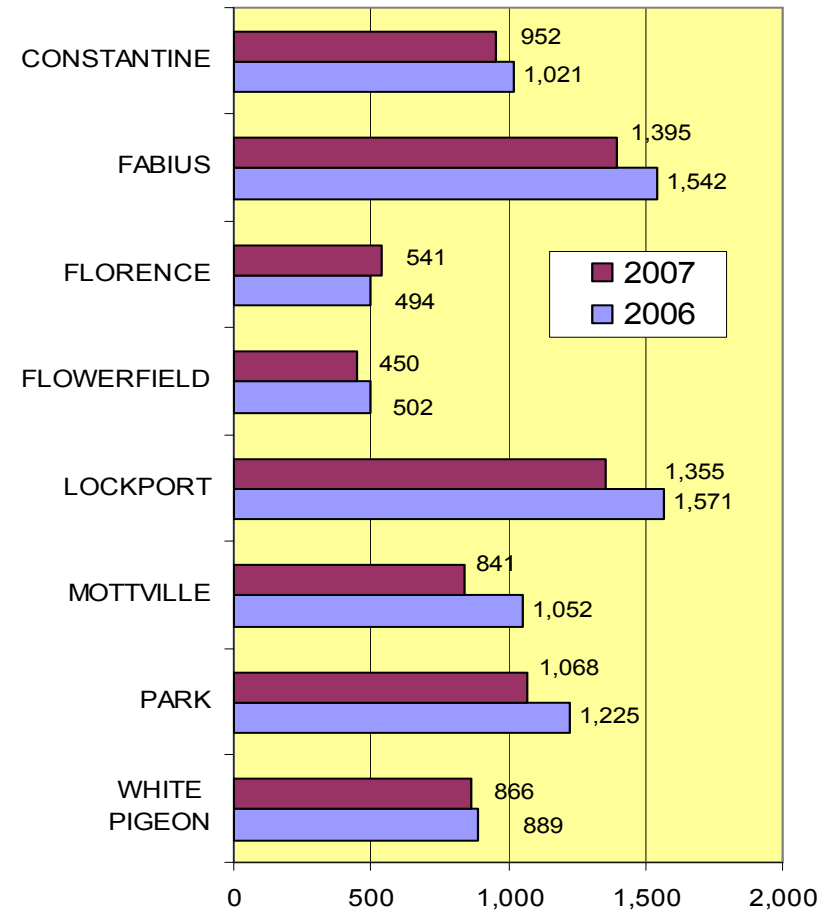


POLICE INCIDENT COMPARISONS BY TOWNSHIP

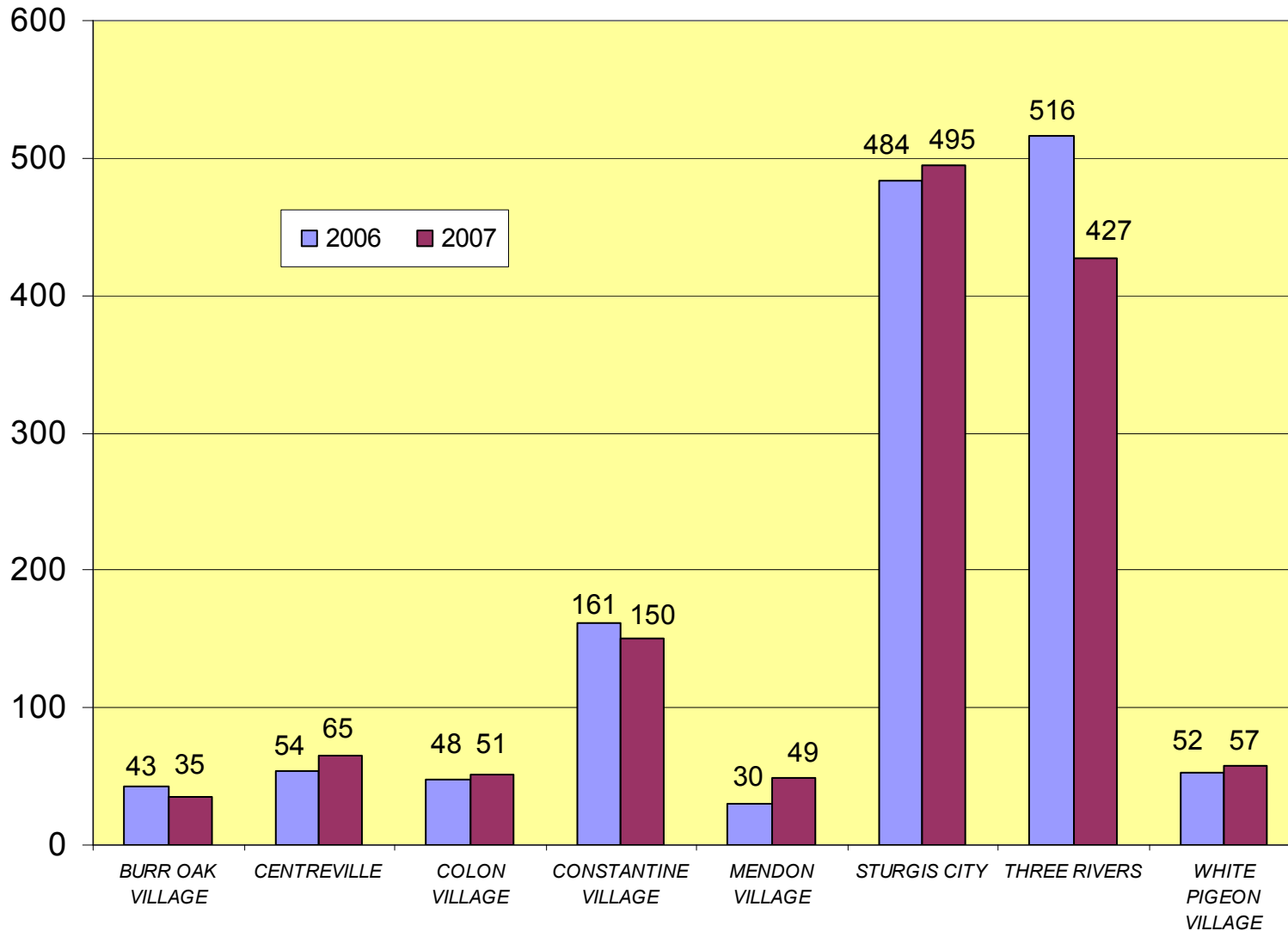
East



West

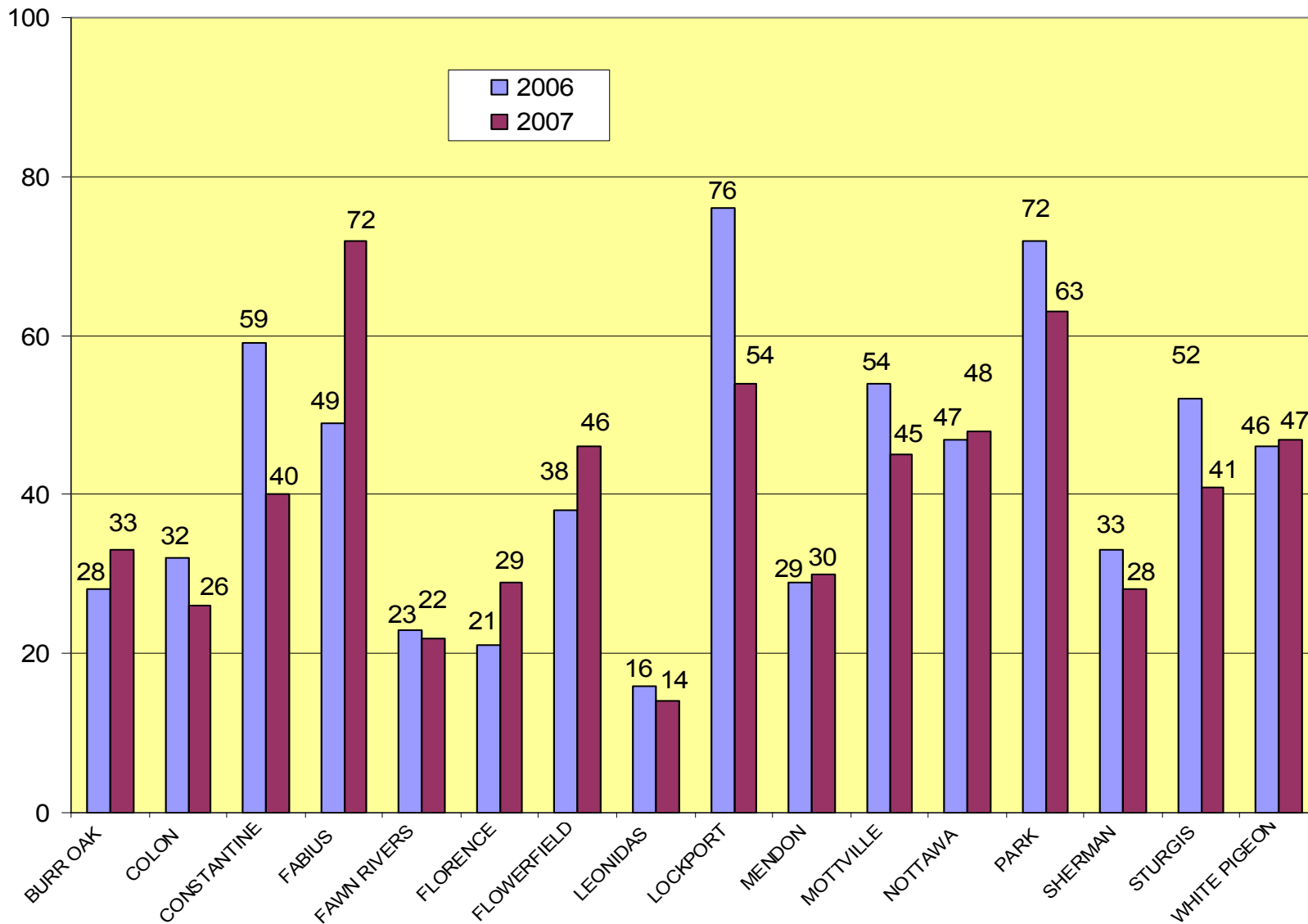


PART 1 CRIMES IN CITIES AND VILLAGES



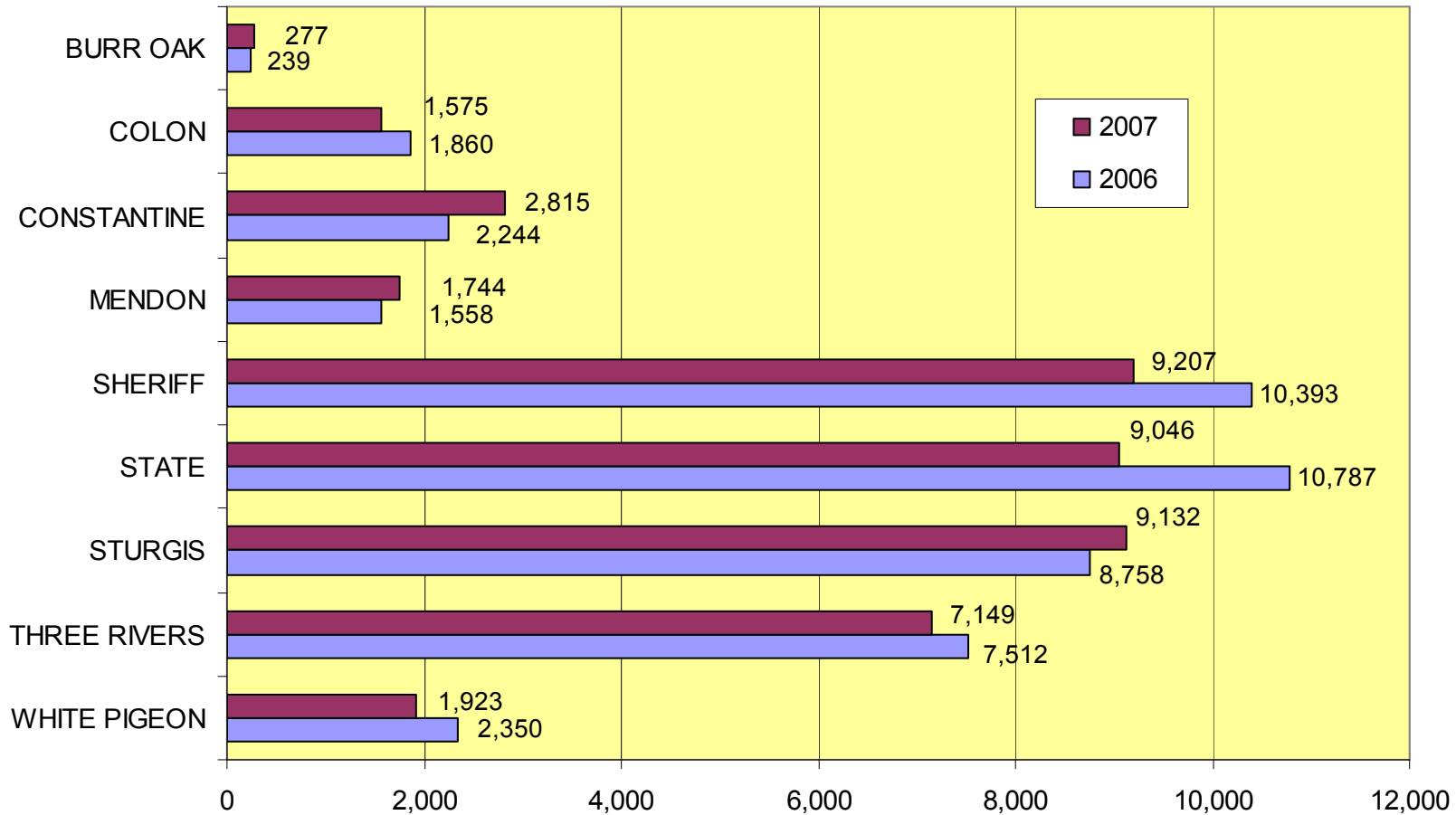
- PART 1 CRIMES**
- AGGRAVATED ASSAULT
 - ARMED ROBBERY
 - ARSON
 - BREAKING AND ENTERING
 - HOMICIDE
 - LARCENY
 - SEXUAL ASSAULT
 - VEHICLE THEFT

PART 1 CRIMES BY TOWNSHIP



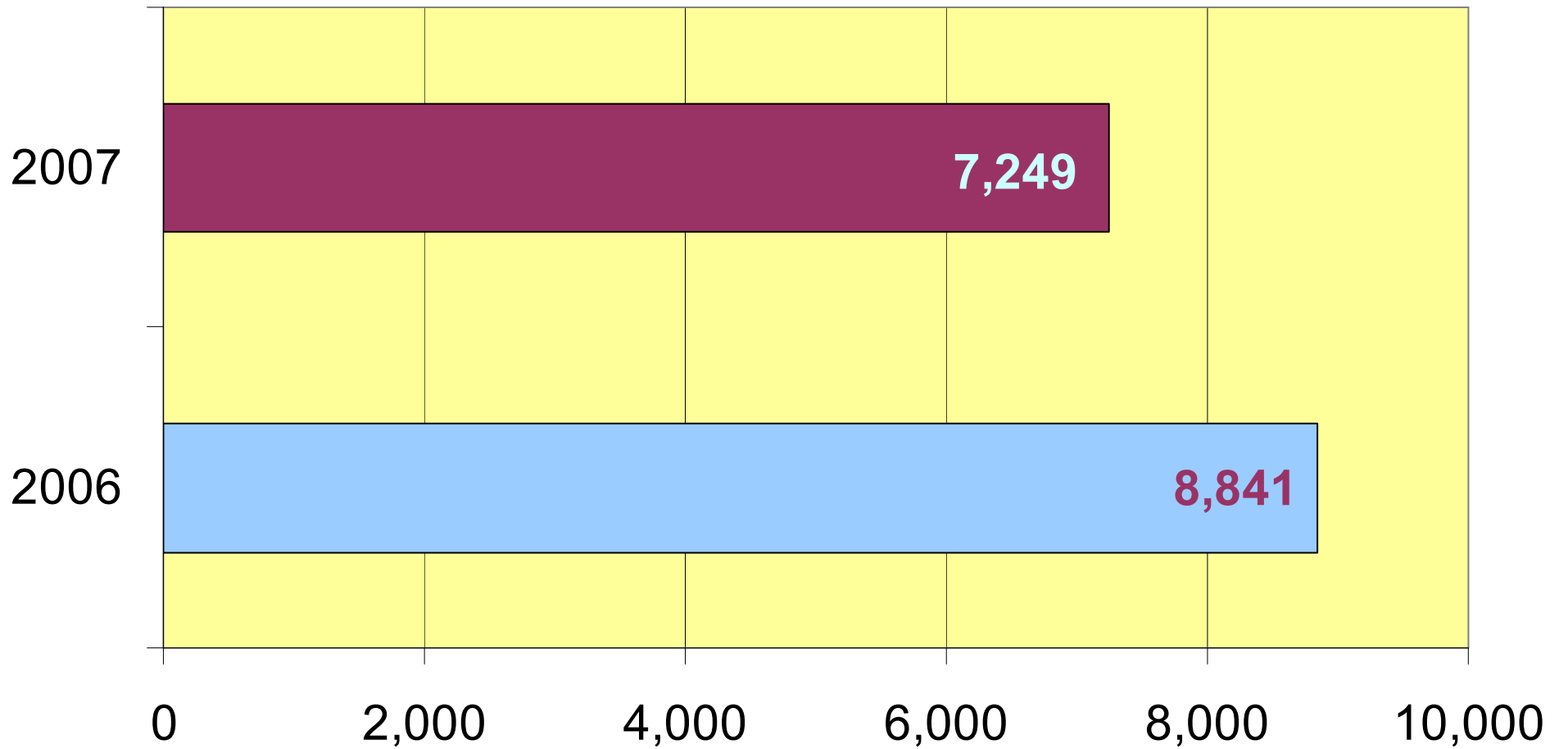
- PART 1 CRIMES**
- AGGRAVATED ASSAULT
 - ARMED ROBBERY
 - ARSON
 - BREAKING AND ENTERING
 - HOMICIDE
 - LARCENY
 - SEXUAL ASSAULT
 - VEHICLE THEFT

POLICE QUICK CALLS

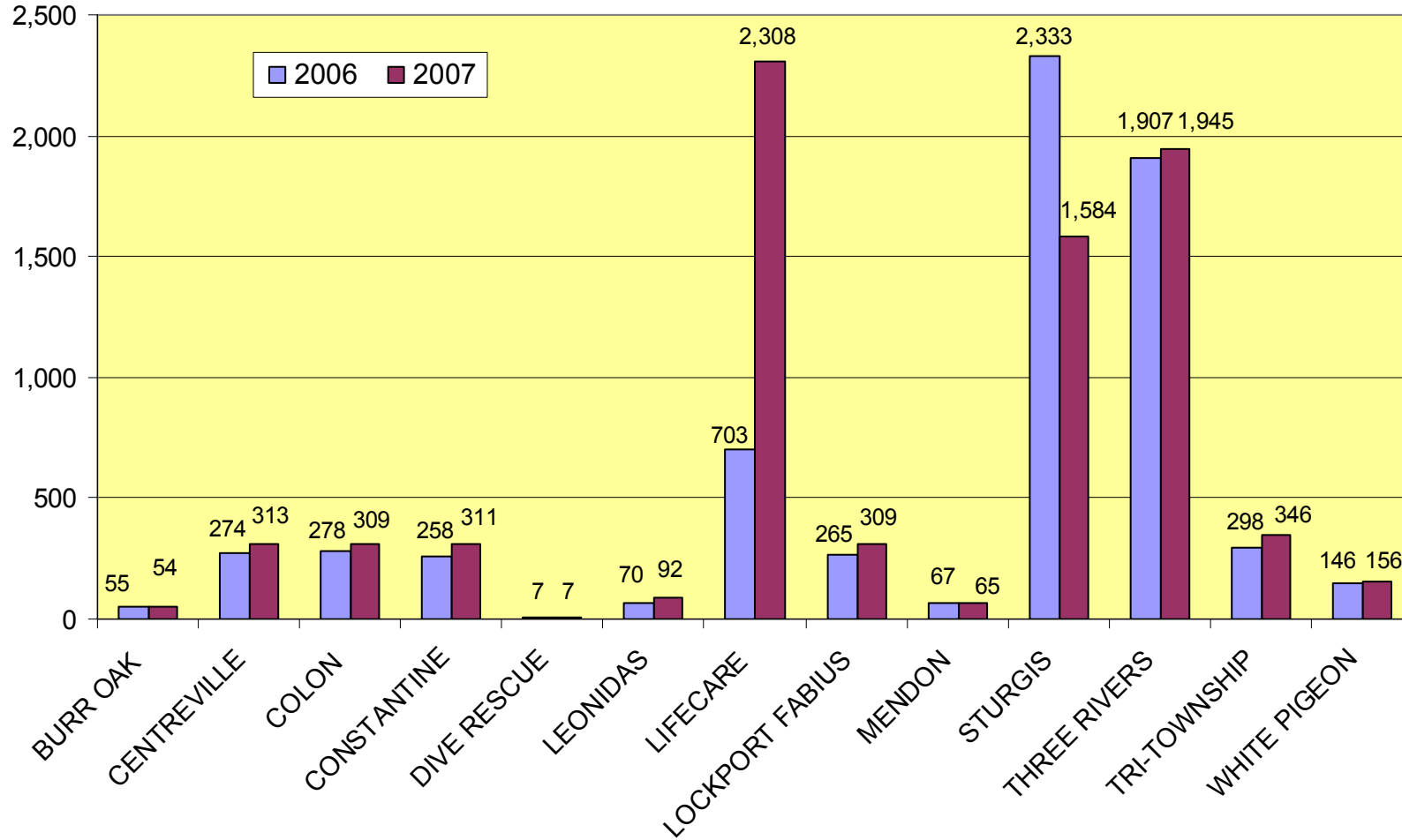


A Quick Call is an officer originated event that includes, but is not limited to: traffic stops, food breaks, follow up on incidents, foot patrol and court. Quick calls provide a way of being able to recall an officer's activities and tracking by Central Dispatch.

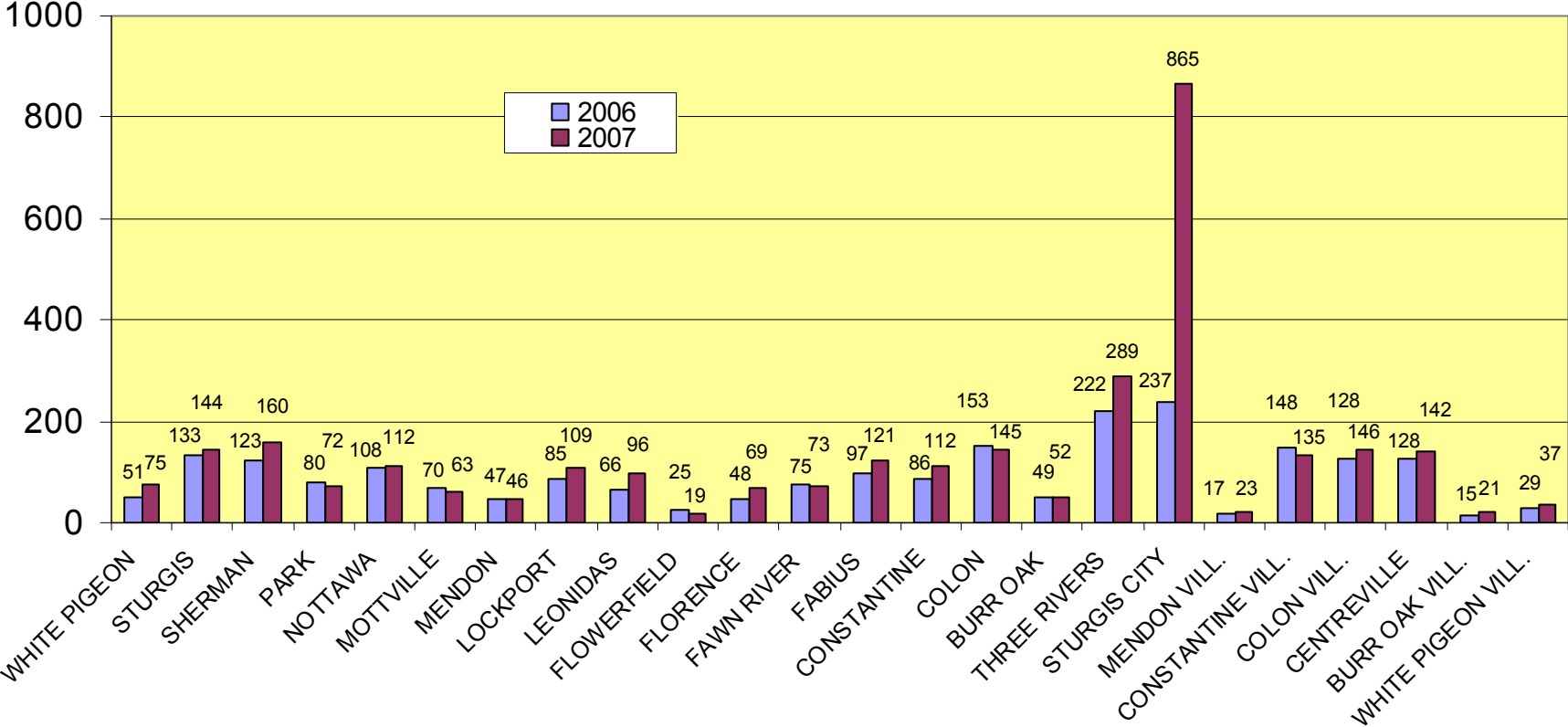
LAW ENFORCEMENT TRAFFIC STOPS



FIRE / RESCUE RESPONSES BY DEPARTMENT

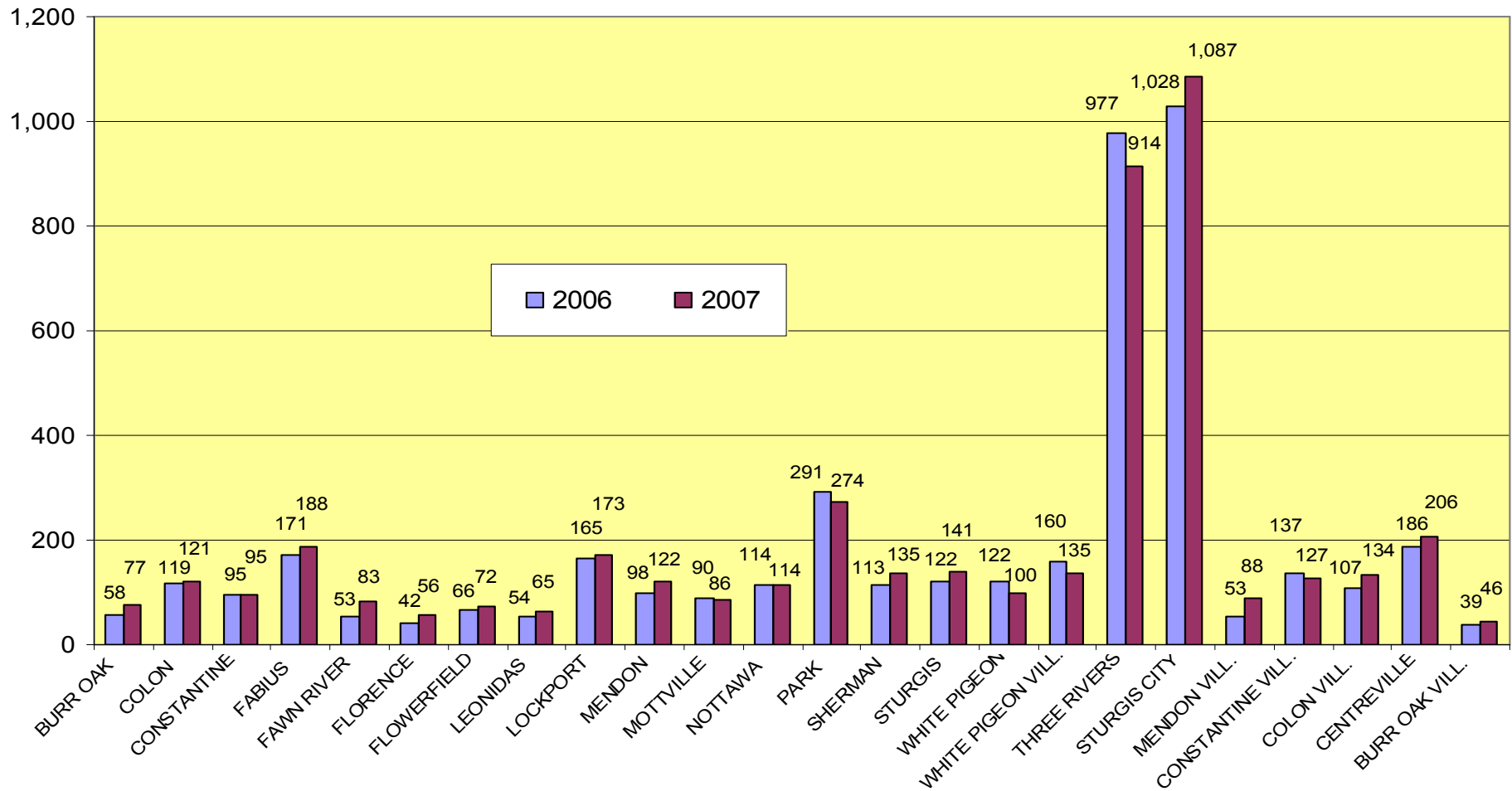


FIRE DEPARTMENT RESPONSES BY VENUE

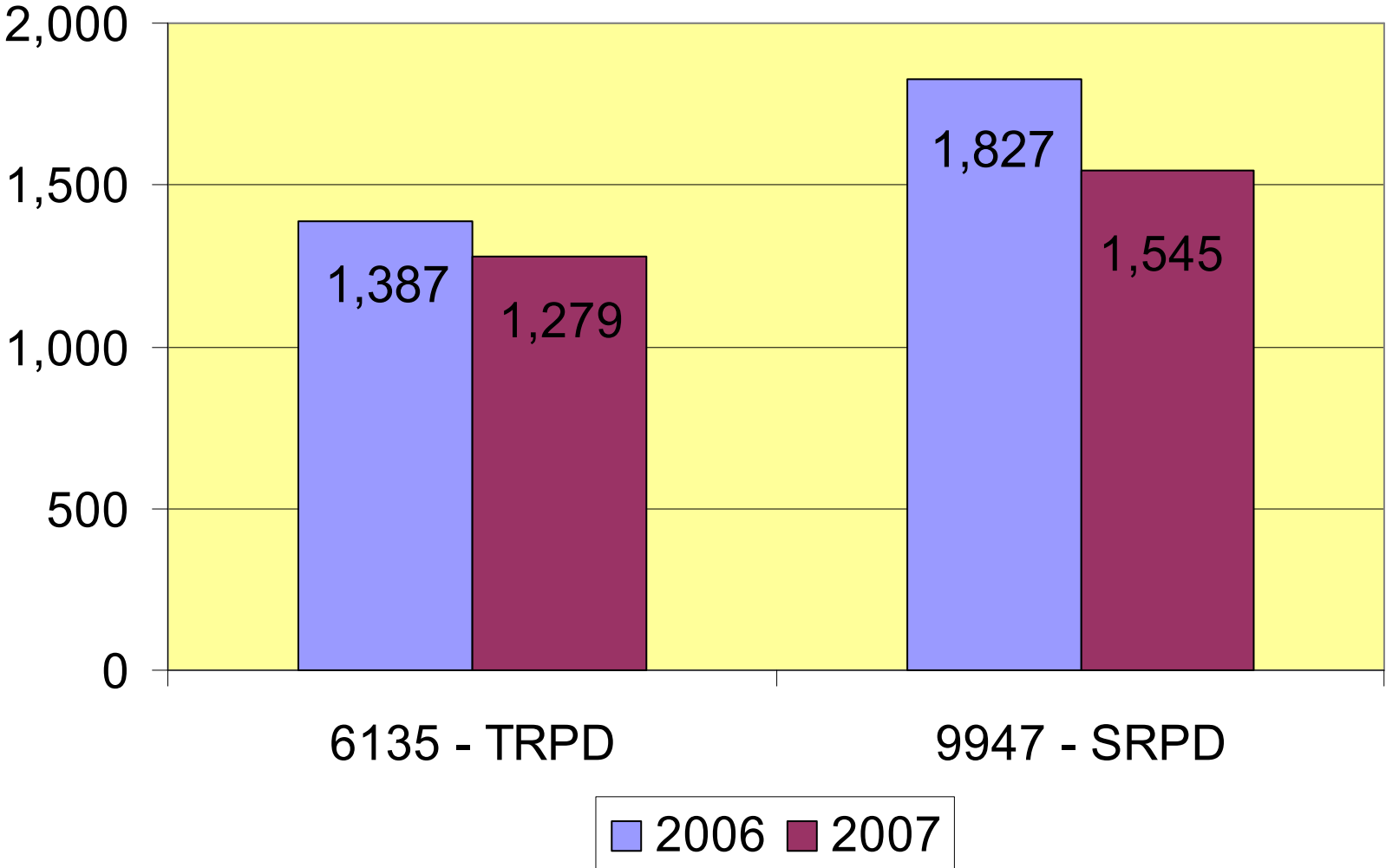


Note: Increase in Sturgis responses due to change in rescue response policy.

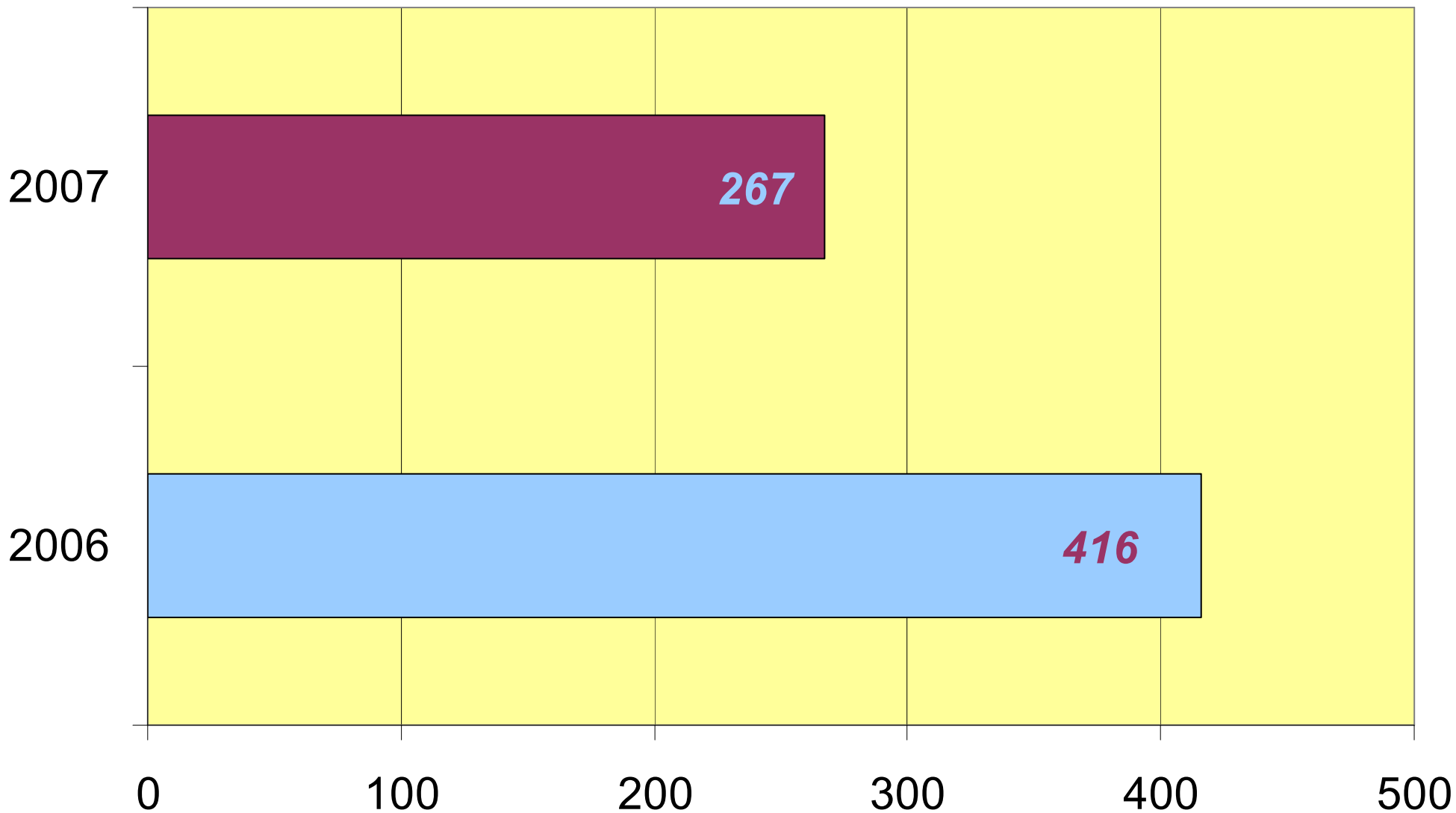
EMS RESPONSES BY VENUE



ORDINANCE OFFICER COMPLAINTS



FRIEND OF THE COURT OFFICER ACTIONS



GOALS FOR 2008

- Award bid, install and train on new radio system.
- Work on new telephone system for all county buildings