



**BRANCH-HILLSDALE-ST. JOSEPH
COMMUNITY HEALTH
AGENCY** | YOUR LOCAL
HEALTH DEPARTMENT

2022 Annual Report



Board of Health



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MPH, RS
Health Officer



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Luparello, DO**
Medical
Director



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Director of
Administrative
Services



Kali Nichols,
MPH
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Personal Health
& Disease
Prevention

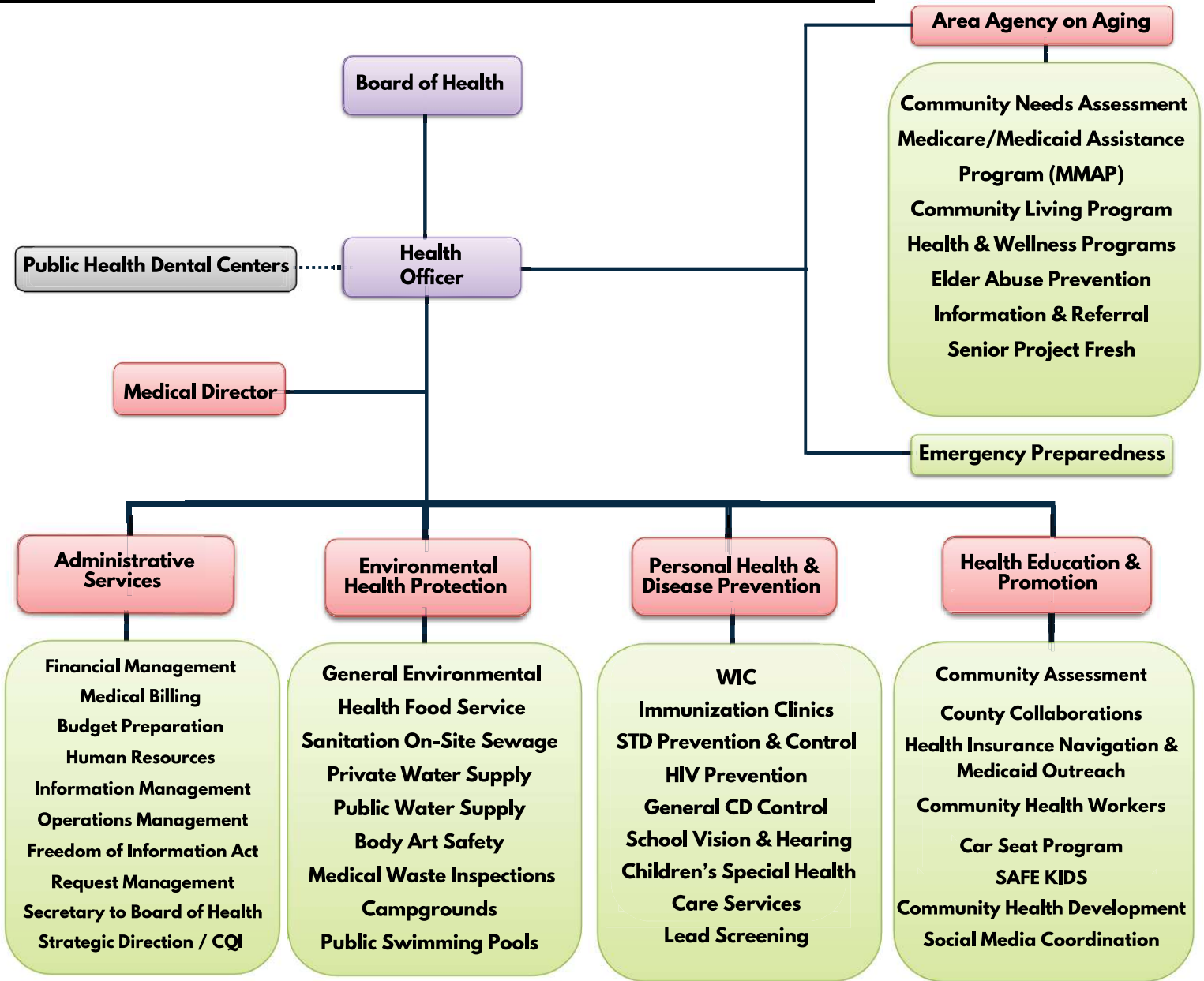


Laura Sutter
Director of
Area Agency on
Aging (AAA IIIC)



Paul Andriacchi,
REHS
Director of
Environmental
Health

Branch-Hillsdale-St. Joseph Community Health Agency Organizational Chart



Our Mission...

Helping People Live Healthier

Our Vision...

To Be The Trusted Health Resource For All People

Letter to the Community

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To the Residents of Branch, Hillsdale, and St. Joseph Counties,

On behalf of the Board of Health and staff of the Branch-Hillsdale-St. Joseph Community Health Agency, it is my pleasure to share with you this fiscal year (FY) 2022 Annual Report.

Much of the work in FY22 continued around the response by public health as the pandemic entered the third year.

- Emergency Use Authorization of COVID-19 vaccines for the youngest members of our community allowed children aged 5 to 11 protection in November 2021, with infants 6 months to 5 years eligible in June 2022.
- COVID-19 booster doses were in demand.
- Immunization opportunities were provided in our offices, and throughout the jurisdiction in collaboration with community partners and schools.
- Free COVID-19 testing continued to be a focus. Our offices offered weekly testing for school children and community members. Local schools were encouraged to participate in the MI Backpack program which provided free at home testing kits.
- Resources for what to do when testing positive were available on our website for community members and business owners.
- The agency also provided access to free masks for community members.

Our agency recognizes the need for dental care, especially for individuals with Medicaid and the uninsured. The closure of My Community Dental Center (MCDC) in Hillsdale County in 2021 created challenges for residents trying to access dental care. We brought together representatives from MCDC, Hillsdale Hospital, Hillsdale Community Foundation, and the Hillsdale Human Service Network to develop an incentive package to recruit a dentist for the Hillsdale MCDC office. By the end of FY22, the MCDC facility had recruited a dentist and was finalizing plans to reopen.

A WIC formula recall mid-year created a crisis for the agency's WIC clients and community members, as families struggled to find formula to feed their infants. Messaging on alternative formulas covered by WIC were distributed to clients, posted on the agency's website, and shared on social media sites. Our Breastfeeding Peer Counselors and Nurses worked with moms to answer questions and support those who had questions about breastfeeding in the midst of the uncertainty.

The agency completed a new strategic plan which will focus our efforts in the areas of employee investment, communications, advocacy, policy, and programming.

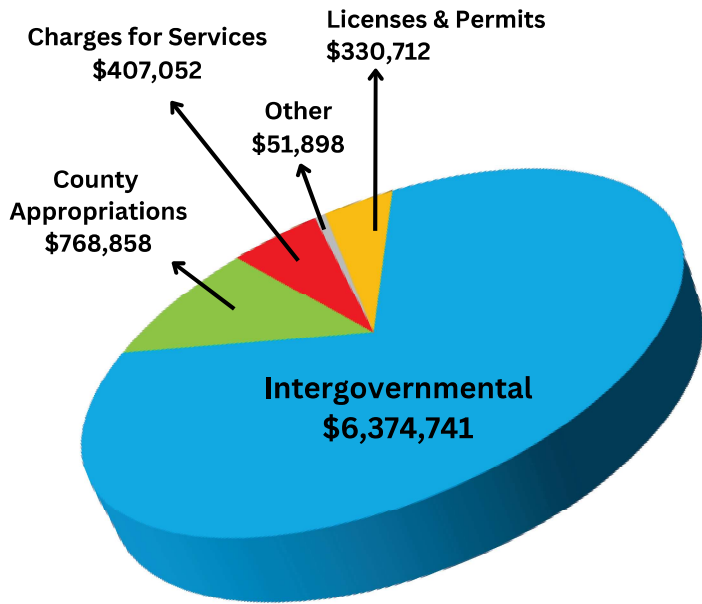
In order to ensure residents could locate our offices, the agency updated signage at our Hillsdale, Sturgis, and Three Rivers locations. For the safety of our clients and staff, we replaced the parking lot at our Three Rivers office. Additional parking lot renovations are planned for 2023.

The team at Your Local Health Department is proud of our public health work and we look forward to continuing to serve you and your family into 2023.

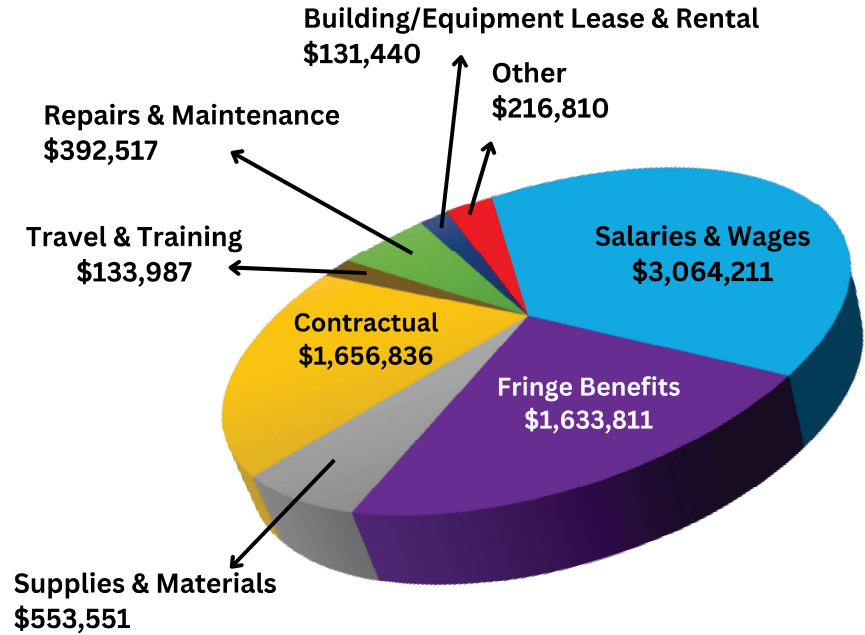
Yours in Good Health,



Rebecca A. Burns, MPH, RS
Health Officer



2022 REVENUE
TOTAL = \$7,933,261



2022 EXPENDITURES
TOTAL = \$7,783,163

FY21 & FY22 Expenditures

	FY22	FY21
Salaries & Wages	\$3,064,211	\$3,148,037
Fringe Benefits	\$1,633,811	\$2,128,335
Supplies & Materials	\$553,551	\$746,174
Contractual	\$1,656,836	\$1,521,281
Travel & Training	\$133,987	\$97,828
Repairs & Maintenance	\$392,517	\$486,666
Building/Equipment Lease & Rental	\$131,440	\$112,855
Other	\$216,810	\$220,152
Total	\$7,783,163	\$8,461,328

FY21 & FY22 Revenues

	FY22	FY21
Licenses & Permits	\$330,712	\$332,018
Intergovernmental	\$6,374,741	\$7,396,988
County Appropriations	\$768,858	\$753,310
Charges For Services	\$407,052	\$473,353
Other	\$51,898	\$141,444
Total	\$7,933,261	\$9,097,113

\$9,097,113

Public health dental services are provided by My Community Dental Centers (MCDC) through agreements with the Branch-Hillsdale-St. Joseph Community Health Agency. MCDC facilities offer a full suite of services, ranging from routine preventive to restorative dentistry.

Age	Coldwater	Hillsdale	Three Rivers	Sturgis	Total
0-4	2.5%	0	4.3%	5%	3.9%
5-14	10%	0	18.5%	24.1%	17.6%
15-20	5.9%	0	10.2%	9.9%	8.7%
21-60	64.1%	0	52.8%	47.5%	54.8%
60+	17.5%	0	14.1%	13.5%	15%

	Coldwater	Hillsdale	Three Rivers	Sturgis	Total
# of Patients	2527	0	2701	2505	7733
Medicaid	32.8%	0	23.1%	17.4%	24.5%
Healthy Michigan Plan	22.7%	0	19.5%	15.8%	19.4%
Traditional Insurance	26.3%	0	25.8%	28.2%	26.7%
Healthy Kids	14.7%	0	27.3%	29.7%	23.9%
My DP/NDP	3.5%	0	4.2%	9%	5.5%

**** Hillsdale Office temporarily closed as of April 2021 to October 2022**

"Melissa and Robert the dentist and all of the staff at this location saved my life literally, I really appreciate them and so does my whole family." - Bobby, Coldwater

"These people are so tender and caring. If I could give more stars, I would. They are patient and they listen to your concerns. They are a comfort in my fear of the dentist. Highly recommend." - Corey, Three Rivers

"Absolutely love this place! The doctor was so kind and caring and completely honest with me about everything. The dental hygienist was so kind and gentle and answered every question I had. The receptionist and X-Ray Technician helped me with my newborn baby. Amazing, AMAZING people. Thank you so much for everything." - Mae, Sturgis

2022 County Health Profile



	Branch	Hillsdale	St. Joseph	Michigan
Population	44,975	45,542	60,758	10,050,511
Marriage	254	297	280	41,977
Divorce	131	162	178	20,759
% Population >65	19.1%	20.7%	18.7%	18.2%
Leading Causes of Death	*Data last updated 11/14/2022 (1-Year Range)			
Heart Disease	19%	20.2%	20.1%	22.6%
Cancer	18.1%	17.6%	16.1%	18%
COVID-19	13.1%	16.5%	11%	11.6%
Accidents	5.5%	4.9%	5.3%	5.6%
Stroke	4.1%	3.7%	4.9%	4.9%
Chronic Lower Respiratory Disease	6.6%	6.7%	7%	4.4%
Alzheimer's Disease	3.9%	3.1%	4.8%	3.6%
Diabetes Mellitus	3.9%	2.5%	3.9%	2.9%
Kidney Disease	2%	1.4%	1.5%	1.7%
Cirrhosis	0.9%	1.5%	1.3%	1.5%
Maternal/Infant Health Indicators	*Data last updated 11/14/2022 (1-Year Range)			
# of Live Births	572	497	647	105,022
# of Teen Births (age 15-19)	31	17	33	3870
% of Teen Births (age 15-19)	5.4%	3.4%	5.1%	3.7%
% Low Birth Weight	8%	10.5%	5.3%	9.2%
Infant Mortality Rate (per 1000) (Avg. 2019-2021)	5.3	6.8	7.2	6.5
% Adequate Prenatal Care-Kessner Index	51%	59.4%	48.5%	68.6%
Economic Indicators (2022 County Health Rankings)				
% Unemployment	8.1%	9.1%	9.1%	9.9%
Median Household Income	\$51,800	\$55,000	\$54,900	\$63,400
% Children in Poverty	18%	19%	17%	16%
% High School Completion	89%	90%	87%	89%

• WIC: Women, Infants, & Children

What is WIC?

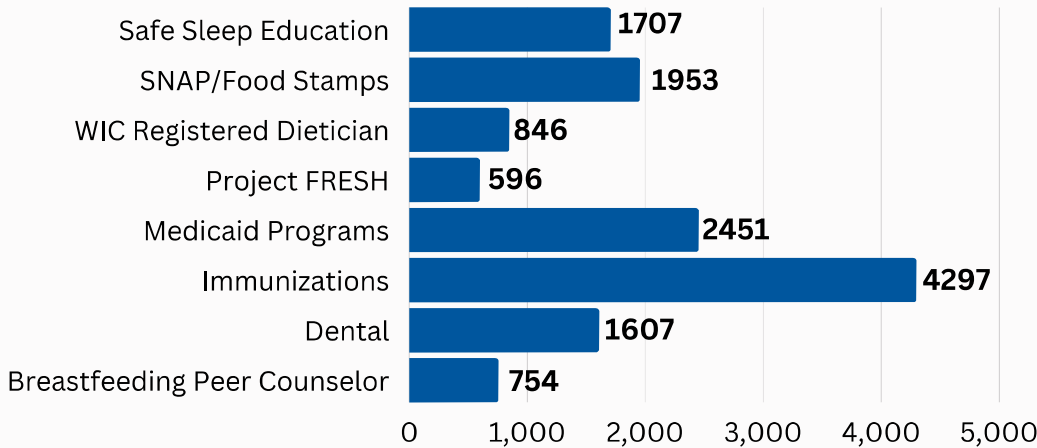
The special supplemental nutrition program for Women, Infants, and Children (WIC) is a public health nutrition program under the USDA that provides the following for income-eligible women who are pregnant or post-partum, infants and children up to age five:

- Nutrition Education
- Nutritious Foods
- Breastfeeding Support
- Healthcare Referrals

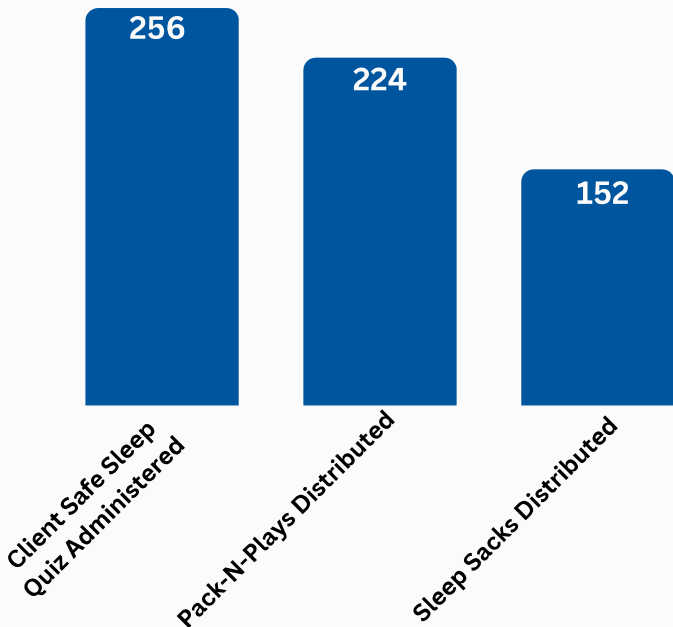
WIC Can Help A Family By:

- Reducing premature births
- Reducing low birth-weight babies
- Reducing fetal and infant deaths
- Improving diet quality
- Increasing access to regular healthcare
- Increasing immunization rates
- Increasing access to prenatal care
- Increasing pregnant women's consumption of vital nutrients

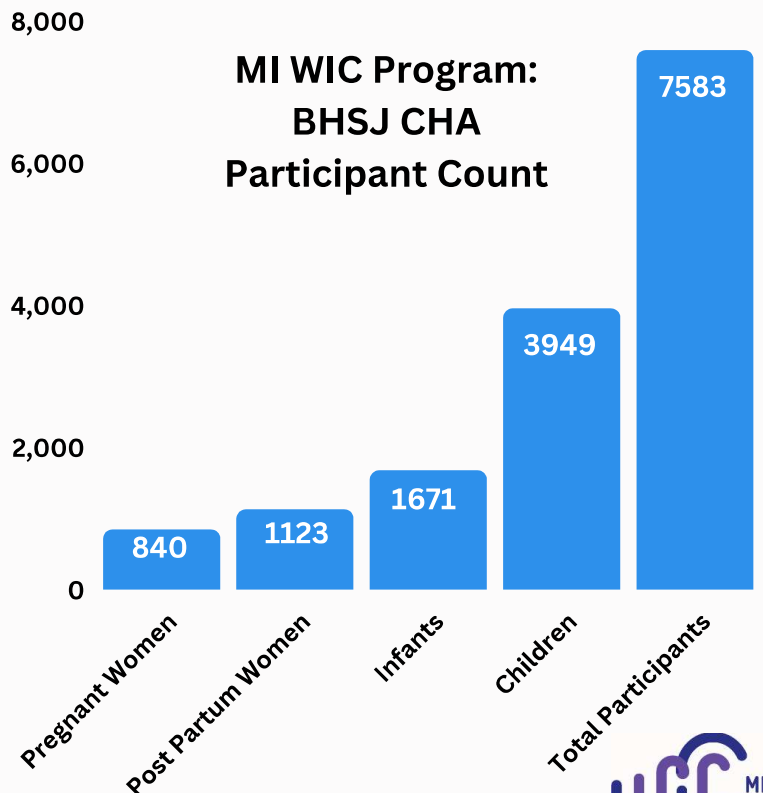
Top BHSJ CHA Community Resource Referrals Offered



Maternal Child Health: Safe Sleep

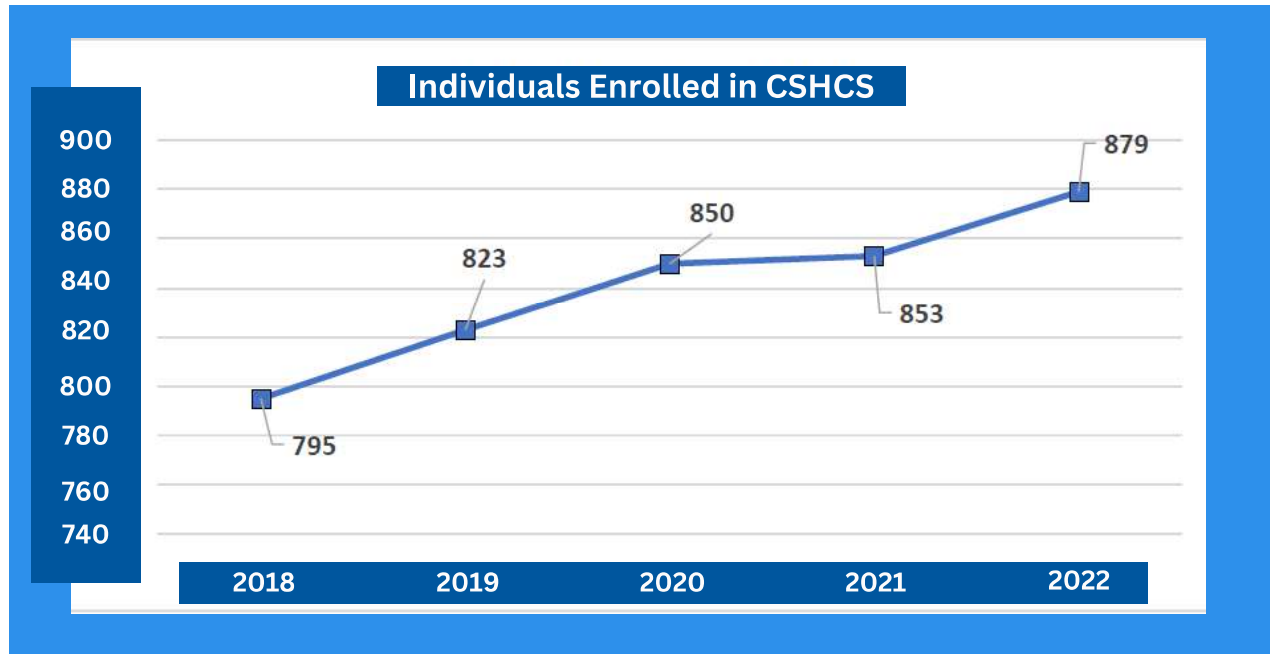


MI WIC Program: BHSJ CHA Participant Count



• CSHCS: Children's Special Health Care Services

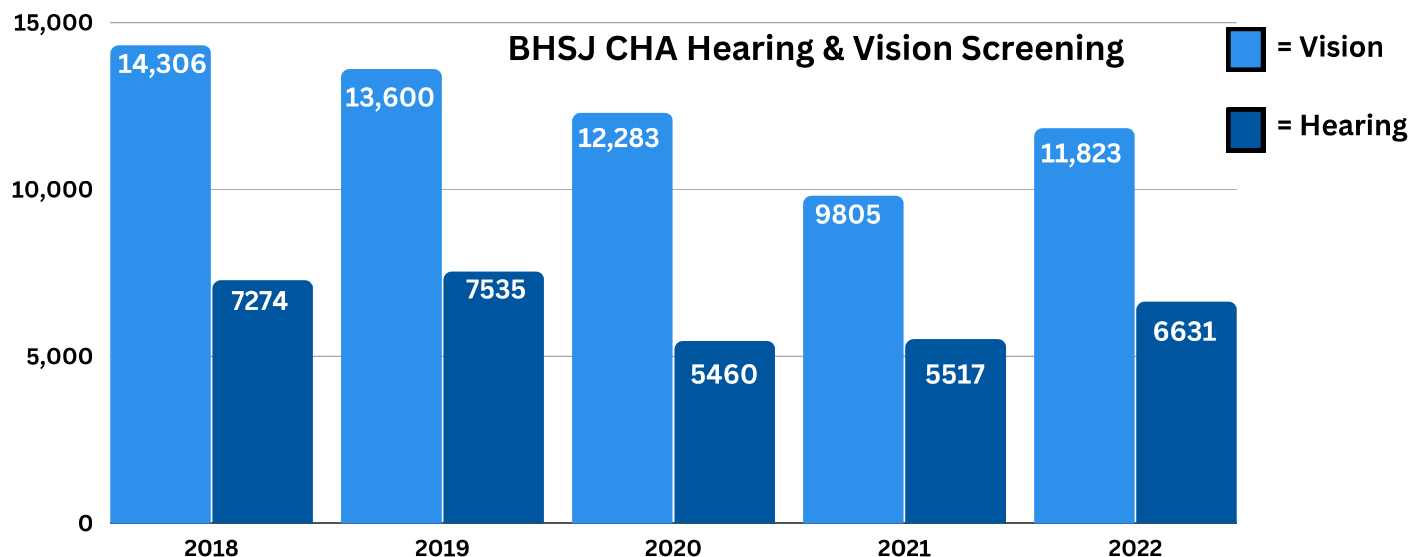
Children's Special Health Care Services (CSHCS) provides services to children with special needs and their families. You are eligible for CSHCS if you are a Michigan resident between the ages of 0-21 years, have a qualifying medical condition, and are seeing a specialist. CSHCS covers up to 3000 various conditions and is available to families at all income levels



• Hearing & Vision

The Michigan Department of Health and Human Services (MDHHS) provides FREE hearing and vision screenings to all children in Michigan. Screenings are conducted in schools or at the BHSJ CHA.

- An undiagnosed hearing and/or vision problem may interfere with development.
- Early detection and treatment of hearing and vision problems can help children succeed in school.
- Screenings are conducted by fully trained hearing and vision technicians.
- 10% of children screened for vision and 5% screened for hearing are referred to specialists.



• Communicable Disease

"Communicable Disease is caused by micro-organisms such as bacteria, viruses, parasites, and fungi that can be spread directly or indirectly from one person to another. Transmission can occur through insect bites, human to human contact and digestion of contaminated food or water." - World Health Organization

BHSJ CHA: Communicable Disease (Data represents trending analysis of communicable diseases in our three counties for the past 5 years, *Data is based on the Calendar Year*)

Disease: Confirmed Cases	2018	2019	2020	2021	2022	Total
HIV/AIDS	2	3	1	2	3	10
Multi-System Inflammatory Syndrome	0	0	0	2	2	4
Campylobacter	39	42	19	31	30	161
Giardiasis	7	8	7	7	7	36
Norovirus	1	18	6	6	8	39
Salmonellosis	29	27	27	19	12	114
Shiga Toxin-Producing Escherichia Coli	0	5	3	2	4	14
Shigellosis	0	2	1	1	1	5
Yersinia Enteritis	2	2	2	1	3	10
Meningitis - Aseptic	5	4	1	0	5	15
Meningitis - Bacterial/Other	1	1	0	1	0	3
Meningococcal Disease	0	2	0	0	0	2
Streptococcus Pneumoniae, Inv	16	17	10	13	15	71
Influenza	178	116	503	114	663	1574
Novel Coronavirus COVID-19	0	0	8537	16,298	11,276	36,111
Coccidioidomycosis	2	2	0	1	0	5
Histoplasmosis	1	6	5	3	0	15
Legionellosis	0	4	5	5	1	15
Streptococcal Dis, Inv, Grp A	6	9	11	6	3	35
Rabies Animal	3	0	0	3	1	7
Rabies: Potential Exposure & PEP	0	114	93	91	32	330
Chlamydia (Genital)	468	407	390	431	388	2084
Gonorrhea	118	166	217	241	97	839
Tuberculosis	0	1	0	1	0	2
Chickenpox (Varicella)	4	4	0	1	1	10
H. Influenza Disease - Inv	3	1	3	2	6	15
Measles	0	0	0	0	0	0
Mumps	0	0	0	0	0	0
Pertussis	7	14	0	5	10	36
Polio	0	0	0	0	0	0
Shingles	0	3	0	0	1	7
Lyme Disease	0	2	1	12	8	23
Hepatitis A	2	1	1	0	0	4
Hepatitis B, Acute	0	3	0	0	0	3
Hepatitis B, Chronic	1	2	1	1	2	7
Hepatitis C, Acute	0	0	0	1	2	3
Hepatitis C, Chronic	63	46	23	25	34	191

Prevent the Spread of Disease by Doing the Following:

- Properly wash your hands often
- Handle and prepare food safely
- Clean and disinfect commonly used surfaces
- Stay home when you feel sick
- Avoid touching wild animals
- Keep up on your vaccinations
- Avoid sharing personal items

• Immunizations

Top Administered Vaccines (2022)

1. Tetanus, diphtheria, acellular pertussis (Tdap)
2. PCV13 (pneumococcal)
3. Hepatitis A
4. Menactra (meningococcal)
5. Human Papillomavirus (Gardasil 9)



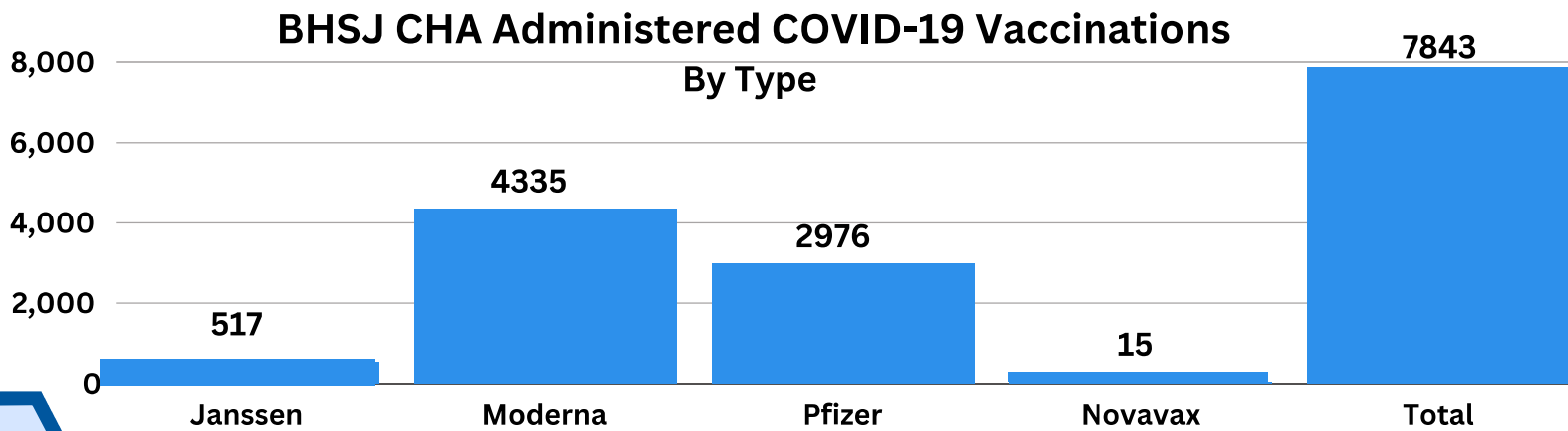
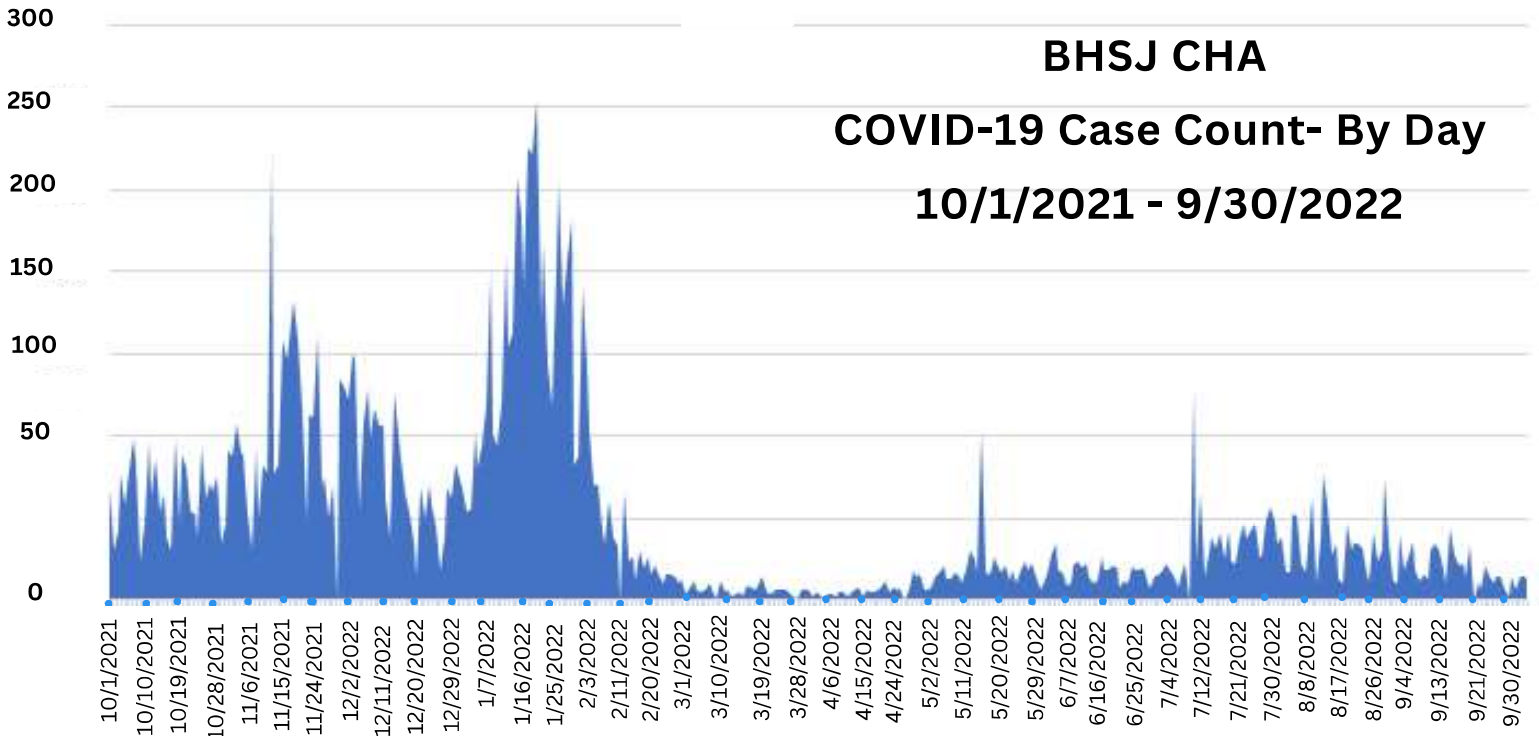
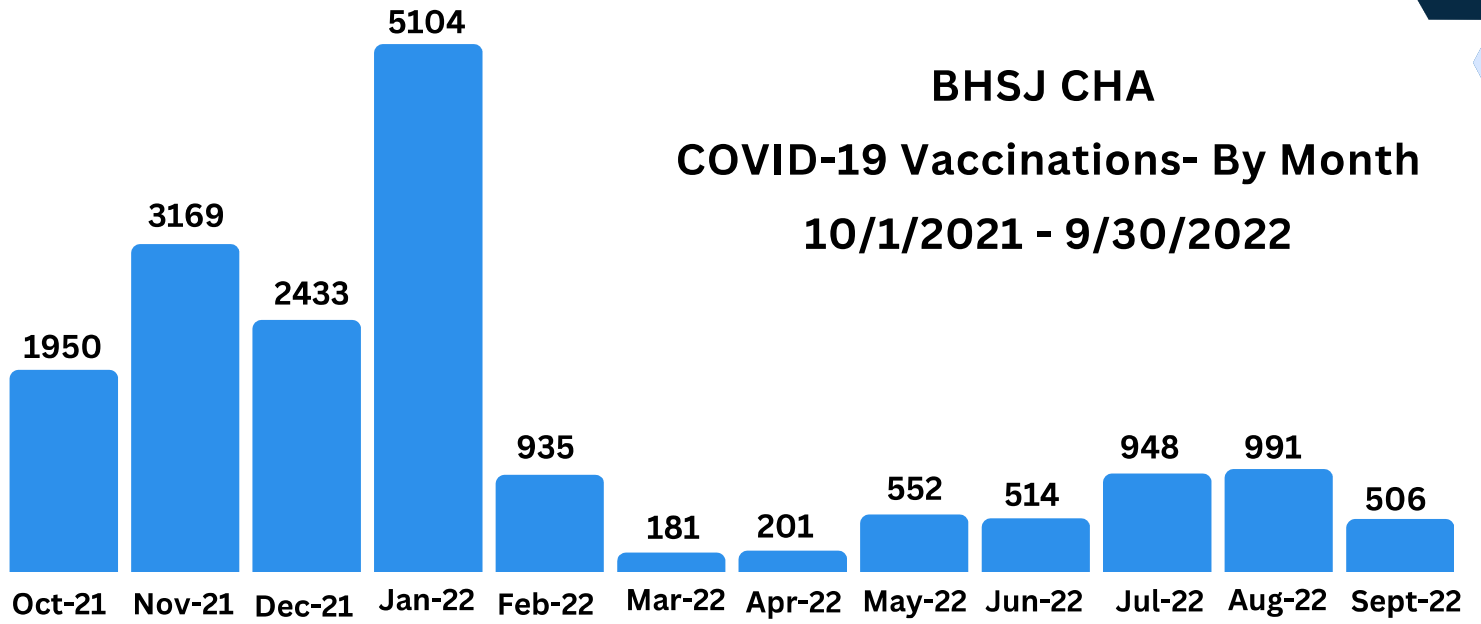
BHSJ Vaccines Administered	2018-2019	2019-2020	2020-2021	2021-2022
Influenza Only	1719	1556	955	621
COVID-19 Only	0	0	53,623	7843
All Other Vaccines	7439	4517	3450	3437
Total	9158	6073	58,028	11,901



BHSJ CHA Tuberculin Skin Tests			
2018-2019	2019-2020	2020-2021	2021-2022
442	252	260	256

What You Should Know About Vaccines:

- Vaccines help protect against serious disease.
- Outbreaks of vaccine preventable disease can, and does, happen in our communities.
- The CDC and FDA take many steps to make sure our vaccines are safe.
- Vaccines protect our children from getting sick.
- Vaccines are for everyone.



Health Education & Promotion (HEP) Promotes the services and programs offered by the agency through the use of print media, social media, community engagement, radio promotions, etc.; and, provides educational services to community organizations and schools on pertinent health-related topics.

HEP contributes to the Agency in many unique ways, the team is dedicated to supporting the agency's other departments by collaborating with them to promote these services through various mediums. Some of the educational topics and promotions that were of significance during 2022 included: WIC, Medicaid, anti-vaping, vaccine hesitancy, marijuana safety, COVID-19, infectious disease, contraceptives, STD/STI, HIV/AIDS, school health, environmental health, etc.

The department serves as the Agency's representative at community events, coalitions, task forces, and any collaborative group that has a stake in the health and well-being of our community members. We are proud to be serving the members of our three county area and will continue to work towards utilizing innovative and effective methods of communication to get the Agency's messaging out to the public.

2022 GRANTS

LARA - 2022 Medicinal Marijuana Operations & Oversight Grant (MMOOG)

For the 2022 application, lockable medicine bags were purchased for distribution to community members. The HEP team also wanted to create a more collaborative work plan and include interested outside organizations in order to spread the "Lock It Up" message of the campaign. The team utilized the expanding number of dispensaries in our service area as places of emphasis to display this message. Many of these businesses did welcome the idea and we were able to purchase, and distribute, promotional items such as posters, stickers, bracelets, window-clings, etc. that all carried the "Lock It Up" slogan.

Lastly, the HEP team was able to work with the Branch Area Transit Authority to purchase promotional space on one of their public transportation buses. We created a design using the "Lock It Up" logo and a message reminding the public to keep kids safe. This design was applied to the entire side of one of their buses and will remain there for a period of one year, or until we renew the contract.



HRSA -The Rural Community Opioid Response (RCOR) - Planning Grant

This grant concluded in February of 2022 with the completion of the project's deliverables, including: a community needs assessment and gap analysis, an action and strategic plan, and the creation of a memorandum of understanding. The Agency is hopeful that future funding will allow for the implementation of the work plan that these deliverables helped to create.

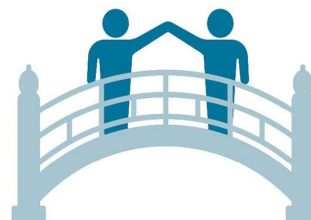
MPHI - "Creating an Age-Friendly Public Health System in Michigan"

In partnership with the Area Agency on Aging (AAA IIIC) and Region 2 Area Agency on Aging (R2AAA), the HEP team and the AAA partners were awarded this funding in May of 2021. The goal of the project was to utilize the funds to review and revise our current practices and policies as they relate to the aging population in hopes of creating a more age-friendly public health system. The project period for this grant ended in February 2022 with the final report presented at the June 2022 Michigan Premier Public Health Conference.

MCRH - Embedding a Community Health Worker Program within the Local Public Health Department

The Agency received funding for this grant in March of 2022 that will allow the integration of a Community Health Worker Program into the BHSJ CHA services. A Community Health Worker acts as a connection source to health and social resources for our community members. Some of the services that they are able to assist with include, but are not limited to: Medicaid assistance, food assistance, housing, domestic concerns, community outreach, medicine management, mental health referrals, etc.

Community Health Workers bridge the healthcare system and community needs.



Emergency Preparedness encompasses the planning, preparation, training, evaluation, and response to disasters, which have the potential to impact the community's health. Your local Health Department prepares daily for pandemics, diseases outbreaks, food-borne illness outbreaks, hazardous material spills, weather events, flooding, and almost anything in the chemical, biological, radio-logical, nuclear, and explosive areas. The Emergency Preparedness Coordinator is an essential service of Public Health.

During 2022, the agency's Emergency Preparedness programming continued to focus on supporting the COVID-19 pandemic response. Collaboration with new partners, agencies and industries to ensure testing, prevention, treatment, and vaccination efforts met the needs of all communities.



The Agency's Mobile Unit played a critical role in providing access to COVID-19 vaccinations. With support from the Michigan National Guard, Your Local Health Department partnered with numerous community organizations and businesses, bringing services to local festivals, county fairs, and workplaces. Community vaccine clinics were also held at schools, fire stations, and township halls. Additionally, the Mobile Unit allowed the agency to provide services to individuals in their homes.

Plans & Training - The pandemic has given the agency an opportunity to review and improve our response plans and processes. Lessons learned from the past year will be included in our Emergency Response Plans as we move forward. Our Emergency Response Plan is also reviewed by outside agencies such as our colleagues in our Response Regions and MDHHS. The plan will continue to be improved, especially focused on meeting the needs of the elderly, disabled, and residents at high risk due to social factors such as those facing food insecurity, housing issues, and low income.

Whole Community Inclusion - MDHHS tasked Emergency Preparedness Coordinators with a five-year project to develop a Whole Community Inclusion plan. We were into the second year of the plan process when COVID-19 changed our planning and training exercises into a real emergency event. The response to the pandemic required our whole community to come together and highlighted the strengths of our community members, partnerships, and community organizations. The pandemic has also uncovered areas of opportunity for the agency which will be factored into our planning as we move forward.

2022 Top Hazards in Branch, Hillsdale, and St. Joseph Counties:

- Natural
- COVID-19 Pandemic
- Floods
- Tornadoes/Severe Storms
- Winter Weather
- Technological
- Utility Disruption
- Hazardous Chemicals from Manufacturing/Agricultural Business



Interactions with the environment affect quality of life, years of healthy life lived and health disparities. The World Health Organization (WHO) defines environment, as it related to health as "all the physical, chemical, and biological factors external to a person and their related behaviors. "Environmental Health" consists of preventing and controlling disease, injury, and disability related to the interactions between people and their environment.

The Environmental Health (EH) division conducts a variety of programs to serve our communities. The two most prominent programs are the Food Service Sanitation and On-Site Water and Wastewater programs. The food service program conducts inspections of restaurants, industrial kitchen sites, school kitchens, temporary food establishments and mobile food facilities (food trucks). Other functions include the review of plans for any new facility or remodel of an existing facility, conducting food service manager certification classes and providing general food handling education to facility staff. The on-site water and wastewater staff conduct site evaluations for the construction of septic systems and water wells for homes and commercial sites. They also inspect existing wells and septic systems for functionality for the sale of a home or business. Additionally, Environmental Health staff perform the following services:

- Campground Inspections
- Public Pool Inspections
- General Nuisance Complaints
- Body Art Facility Inspections
- Non-Community Water Supply Monitoring
- Long-Term Monitoring of Water Supplies in Contaminated Areas
- Daycare and Foster Care Inspections
- Septage Hauler/Land Application Inspections
- PFAS Contamination Investigation
- Vapor Intrusion Investigation

For the past 5 years, the CDC and MDHHS have funded a vector surveillance grant project that BHSJ CHA has participated in. The grant focuses on two areas:

1. Mosquito trapping for the mosquitoes associated with the Zika Virus.
2. Tick collection (dragging) for ticks associated with Lyme Disease

The technicians collect the specimens and then do identification of all species; any specimens that fall into the targeted species are then sent to the lab for confirmation and testing.

Food Protection

The food program provides a systematic inspection approach focused on minimizing the risk of food-borne illness and to ensure that food meets the consumer's expectation. This is done through the application of statewide code standards for all establishments where food is prepared and/or served to the public. Our staff also provides a food service manager certification class that provides necessary credentials for management level food workers.

	2021	2022
Establishments Inspected	882	829
Plans Reviewed	30	39
Temporary Food Inspections	163	210
Food Manager Certification Class (# of Attendees)	0	73
Total	1075	1151



Private & Public Water Supply

These programs focus on the proper siting and construction of residential water wells and the monitoring and regulation of Type II public water supplies to ensure safe drinking water is being provided to all consumers.

	2021	2022
Well Construction Permits Issued	621	511
Well Permits Inspected	433	571
New Water Supplies Approved	428	475
Non-Community Water Supply Inspections	59	45
Total	1541	1602

	2021	2022
Sewage Disposal Construction Permits	542	501
Sewage Systems Inspected	403	432
Well & Septic Evaluations	21	8
Vacant Land Evaluations	49	50
Change of Use Evaluations	365	312
Total	1380	1303

On-Site Sewage

Work in this program involves field testing for proposed sewage disposal, issuance and/or denial of permits, evaluation of existing sewage systems, inspections of newly constructed systems, investigation of failed systems and enforcement for violations of environmental health code.

Other Programs

There are several other programs that environmental health is responsible for that don't consume as much time but are equally important.

	2021	2022
Public Swimming Pool Inspections	48	47
Campground Inspections	61	61
Body Art Facility Inspections	14	20
DHHS Inspections (Daycare & Foster Care)	53	69
Septage Hauler	36	40
Total	218	212



Our mission is to provide a full range of high-quality services, programs and opportunities which promote the independence and dignity of older adults while supporting those who care for them throughout the Branch and St. Joseph Counties. Please contact the Branch-St. Joseph Area Agency on Aging for specific information and assistance at (517) 278-2538 or toll free (888) 615-8009.

- We place the people we serve at the center of our operations, honoring their preferences and privacy.
- We assure efficient use of public and private resources.
- We develop programs and services using an inclusive process to promote healthy aging and livable communities for all ages.
- We exhibit strong leadership which responds to changing needs and fosters collaboration and cooperation throughout the communities that we serve.
- We use effective communication to carry out our mission and vision in an open, respectful and unbiased manner.

Over the past year, the Area Agency on Aging IIC team continued to rise above challenges posed by the COVID-19 pandemic. Newly developed programs, supports, and services continued to flourish to meet unique needs across our two-county planning & service area.

We gratefully acknowledge our extraordinary provider network who tirelessly serve individuals with compassionate, high-quality care: A+ Nursing, Branch Area Transit Authority, Branch County Commission on Aging, Community Action Agency of South Central Michigan, Connect America, Crossroads Homecare, Home Care Wellness, HomeJoy, Legal Services of South Central Michigan, Long-Term Care Ombudsman/Area Agency on Aging 3A, Medical Care Alert, St. Joseph Co-Op/Hulda's Household Helpers, St. Joseph County Commission on Aging, St. Joseph County Transportation Authority, Thurston Cares Adult Day Program, and VRI Inc.

Elder Abuse Prevention & Awareness: The Services to Victims of Elder Abuse (SVEA) project completed its fourth year of grant activities. Victim Specialists served 40 individuals with a wide-range of direct services including personal advocacy, crisis intervention, emergency financial assistance, relocation assistance, criminal justice advocacy, and personal protective orders. Victim Specialists maintained regular contact with referral sources and supported each county's multi-disciplinary team/coalition efforts. If you would like more details or to become more involved in your community's efforts to prevent abuse, neglect, or exploitation, please call our office.

Community Living Program - This program continues to soar! Care Consultants with individuals who have complex medical/social needs to develop a person-centered support plan. 98 individuals were served in their home and supported in their community over the past year! If you would like more information about the Community Living Program or other services available in your community, please contact our office.

Senior Project FRESH - Over 200 coupon books were distributed throughout the spring and summer of 2022. Senior Project FRESH provides free nutrition counseling and \$25 in coupons to be used at local participating farm markets for fresh fruits & vegetables. Residents who are age 60 or older and who meet certain household income/eligibility may apply for the program through our office or through our community partners. Please contact us for more information!

Direct Care Worker Premium Pay - AAA IIC providers and vendors were allocated COVID-19 relief funds to support a \$2.64 per hour wage increase. These direct care workers provided hours of personal care, homemaking, respite care and/or adult day services during and post pandemic. Over 23,800 hours were reimbursed from October 2021 - September 2022.

American Rescue Plan Act (ARPA) - The aging network in Michigan received special ARPA funding to support services for older adults as well as address unique local needs. The ARPA funds in Region IIC were used to expand local providers infrastructure & technology and purchases equipment and supplies that are not generally authorized with traditional funding sources. Network providers were able to purchase temperature-controlled vehicles to deliver home meals, senior center software programs and evidence-based disease prevention program supplies. ARPA also supported the provision of additional direct services including meals, personal care, homemaking, caregiver supports, and transportation.

Program Success - Friendly Reassurance and Gap filling services remained supportive to the needs of individuals across our communities. Friendly Reassurance calls were made regularly to address social isolation being felt by so many. Social isolation was also addressed with the purchase of IN2L Tablets and automated pets that were distributed to adult day programs, Commissions on Aging, and CLP Participants. Gap filling became essential to address unique needs that we, and our community partners, couldn't provide for otherwise. Over 2000 individuals benefitted from these supportive Services. No Wrong Door funding was utilized to purchase technology & devices in an effort to encourage older adults to virtually participate in programming, social media, and on-line learning sessions to prevent social isolation.



Population Served	
Total Population 18+	25,563
White (non-Hispanic)	24,403
African American	597
Asian/Pacific Islander	138
American Indian/Alaskan	32
Hispanic (of any race)	362
Below Poverty	1954
Rural	25,563

Special Project Funding	
MDHHS - Division of Victim Services "Services to Victims of Elder Abuse"	\$135,896
American Rescue Plan Act of the Older American's Act	\$369,773
State In-Home Services - Direct Care Worker Pay Increase	\$52,886
COVID-19 Immunization Support	\$1,337
COVID-19 Supplemental Nutrition (HDC5)	\$42,751
MDHHS - Aging & Adult Services Agency "No Wrong Door"	\$17,070

Services	Totals	Units
Operations	\$66,865	N/A
Nutrition	\$574,409	164,221
In-Home	\$377,915	22,757
Community	\$111,896	3295
Access	\$426,375	24,460
Legal	\$11,821	390

LOCATIONS

Coldwater - Branch County



**570 Marshall Rd.
Coldwater, MI 49036**
517-279-9561
Fax: 517-278-2923
Business Hours: 8-4, M-F

Hillsdale - Hillsdale County



**20 Care Drive
Hillsdale, MI 49242**
517-437-7395
Fax: 517-437-0166
Business Hours: 8-4, M-F

Sturgis - Satellite Clinic



**Sturgis Medical Commons II
1555 E. Chicago Rd., Suite C
Sturgis, MI 49091**
269-273-2161
Business Hours: 8-4,
Wed. & Thurs.

Three Rivers - St. Joseph County



**1110 Hill St.
Three Rivers, MI 49093**
269-273-2161
Fax: 269-273-2452
Business Hours: 8-4, M-F

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