



2010 ANNUAL REPORT

ST. JOSEPH COUNTY E-911 CENTRAL DISPATCH

Submitted by:

Director Andrew B. Goldberger

Deputy Director Gary LeTourneau, ENP



911 Policy Board Members for 2010

Chief Tom Bringman

Three Rivers Police Department
Representing the City of Three Rivers Police Dept.

Chief Max Kulpinski

Tri-Township Fire Department
Representing the Fire Chief's Association

Sheriff Brad Balk

St. Joseph County Sheriff Department
Representing the St. Joseph County Sheriff Dept.

First Lieutenant Mike Risko

Michigan State Police
Representing the Michigan Department of State Police

Chief Lynn Baker

White Pigeon Police Department
Representing the Village Police Departments

Director David Northrop, II

Sturgis Police Department
Representing the City of Sturgis Police
Department

Commissioner Rick Shaffer

St. Joseph County Board of Commissioners
Representing the St. Joseph County Board of
Commissioners

Sandy Cole

Sturgis Hospital
Representing the Medical Control Board and EMS
Community

Phyllis J. Youga

Citizen at Large
Appointed by the St. Joseph County Board of
Commissioners

Judy West-Wing

County Administrator
Ex-Official Member

ADMINISTRATIVE STAFF

Andrew B. Goldberger
Director

Gary W. LeTourneau, ENP
Deputy Director

SHIFT SUPERVISORS

Martha Taylor

Susan Cook

Dennis Brandenburg

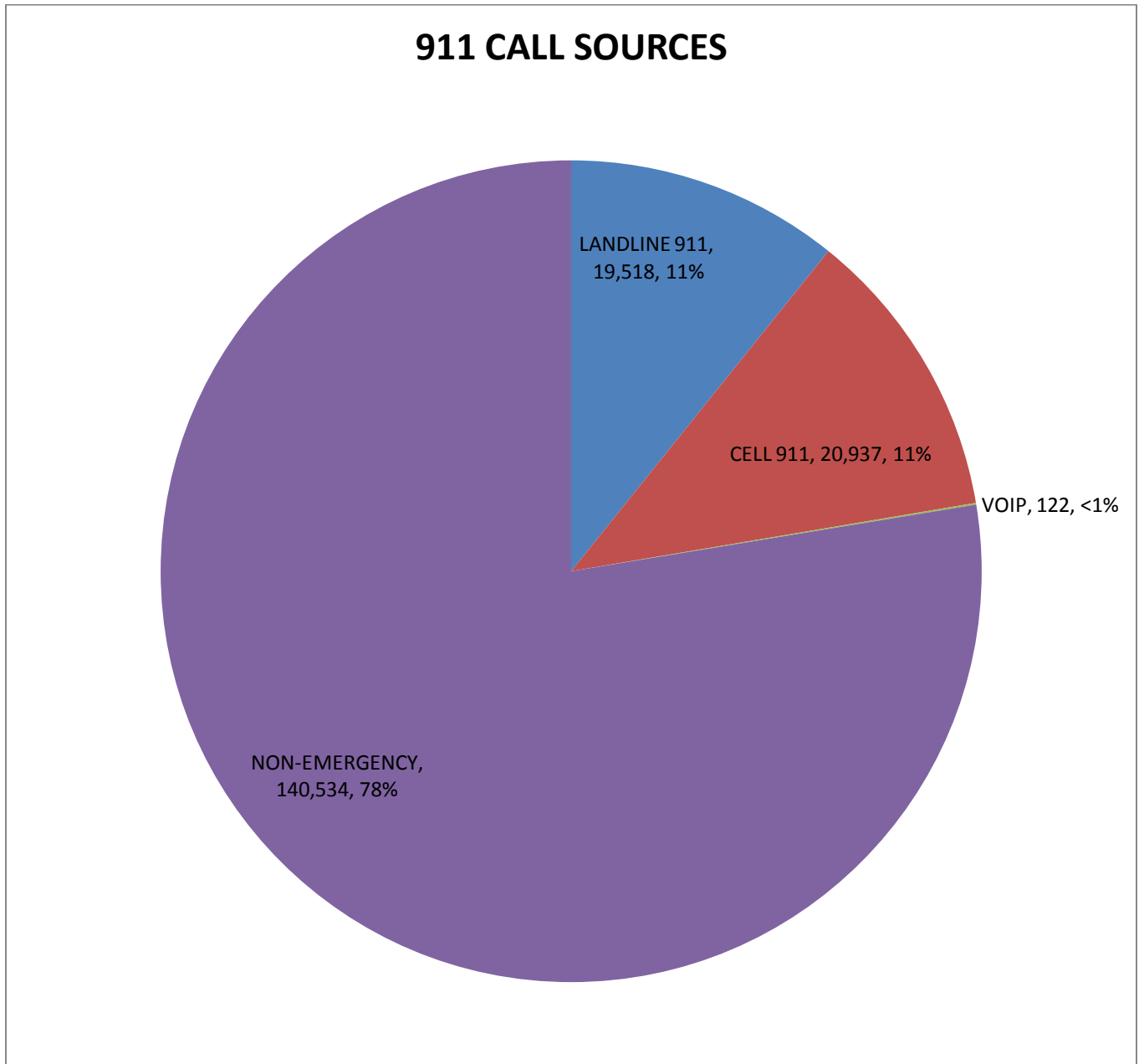
TELECOMMUNICATORS

Keli Bazant
Candace Scott
Joshua Shook
Abe Merten (intern)
Angela Guthrie

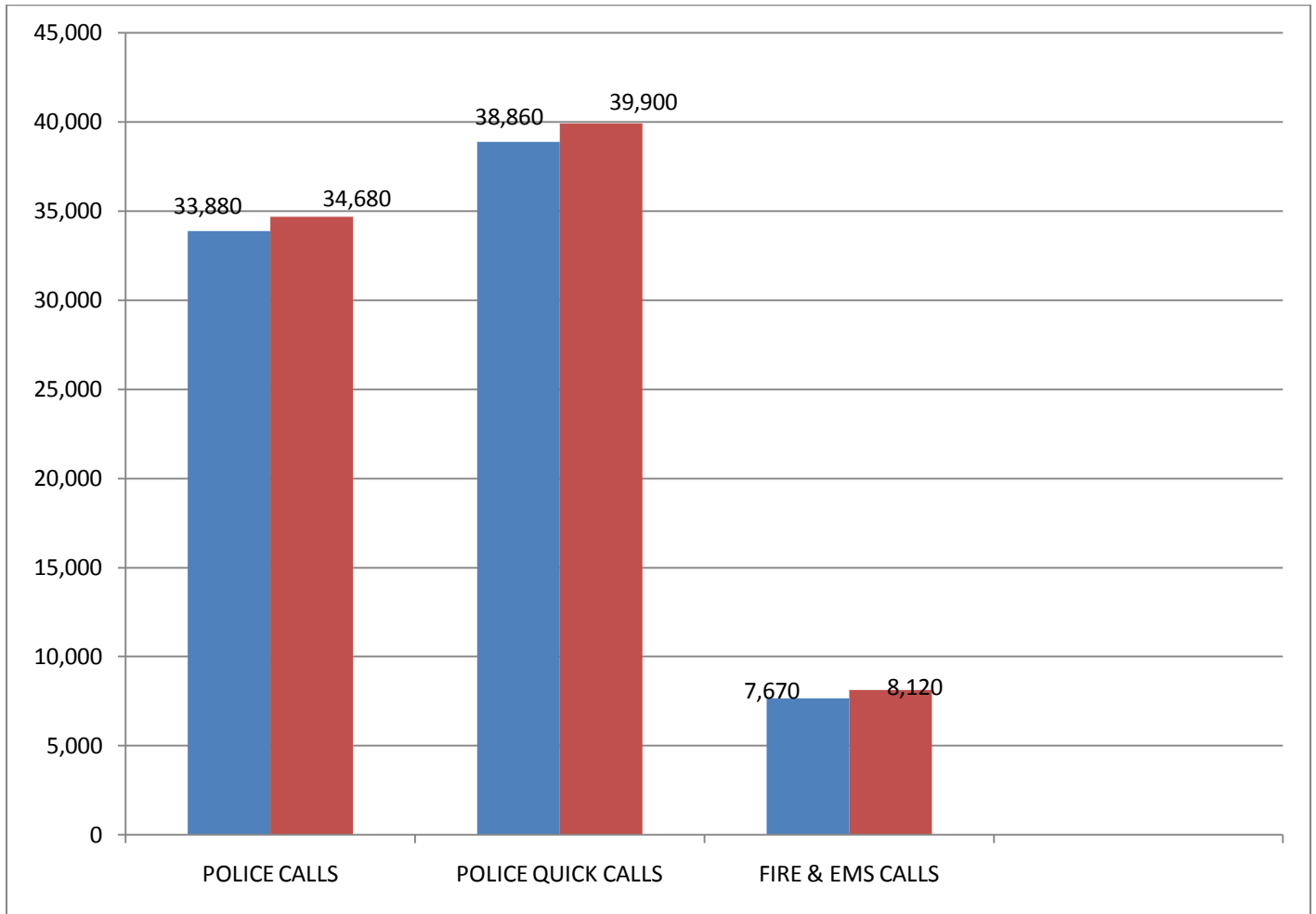
Lea Buscher
Kristen Carpenter
Stacey Bower
Lois Devlin

Mike Haydon
Doug Kuhlman
Kelli Lusk
Ramona Metzger

2010 CALL SOURCES



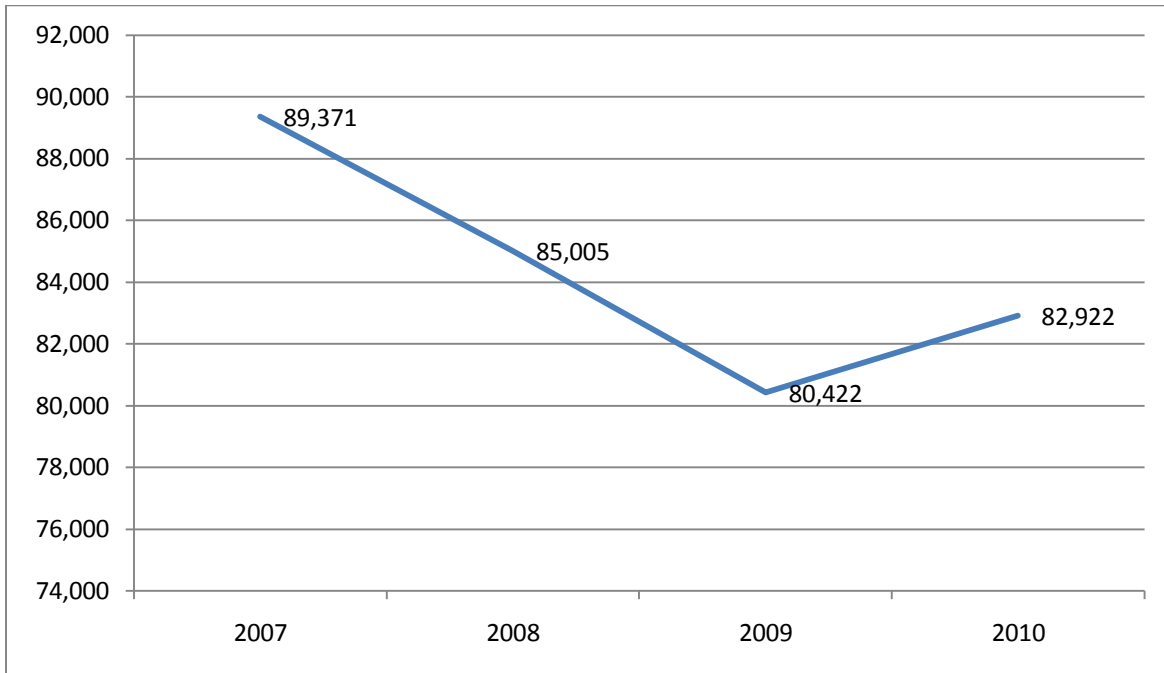
CALLS FOR SERVICE



2009 

2010 

ACTIVITY TREND

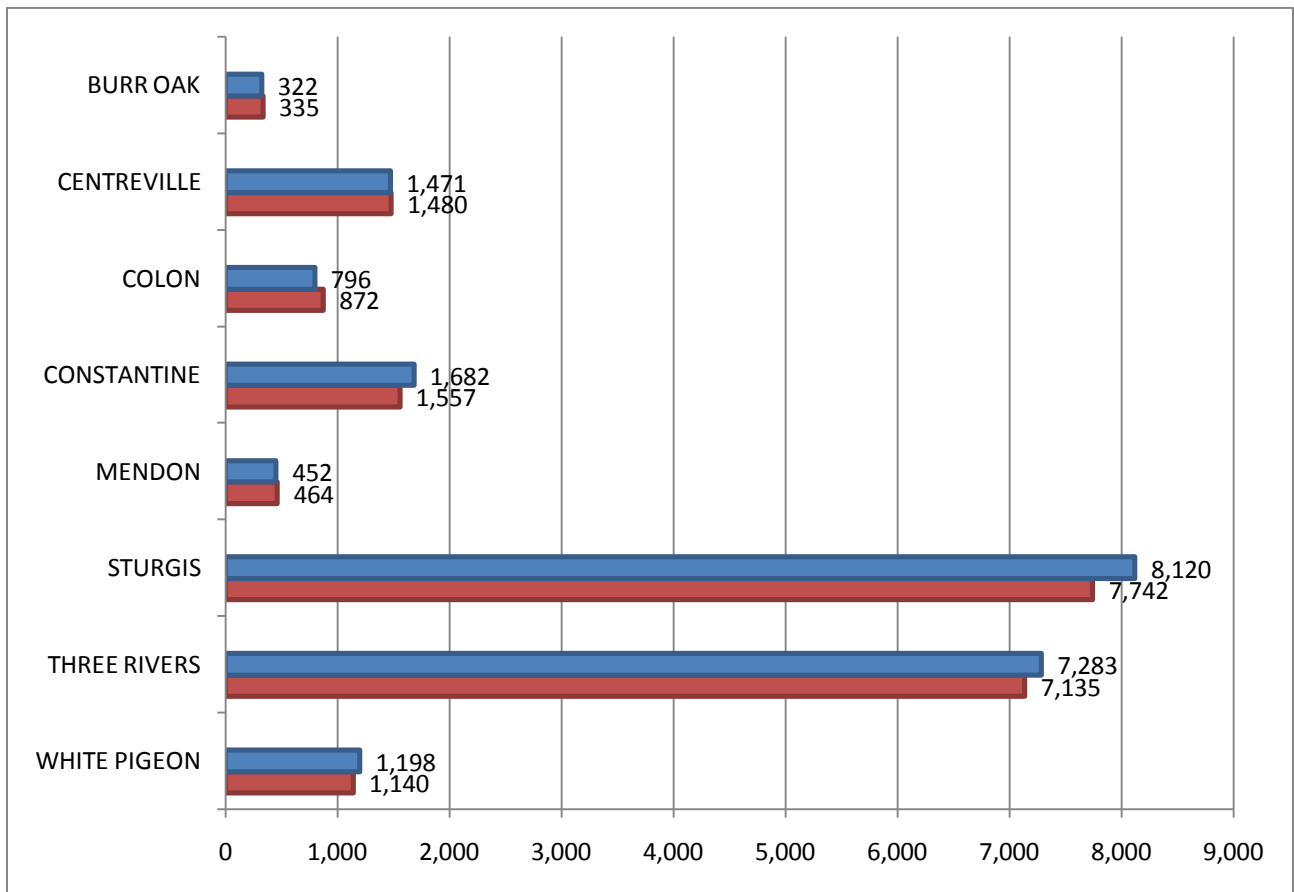


This graphic depicts the current year's total activity in comparison with the past three years.

"Activity" includes the following:

- Calls on the Central Dispatch administrative line.
- All 911 calls whether landline, cell phone or VoIP.
- All dispatched police, fire and EMS incidents.
- Quick calls, which are officer initiated events such as traffic stops, follow-ups, subpoena service, food breaks, etc.

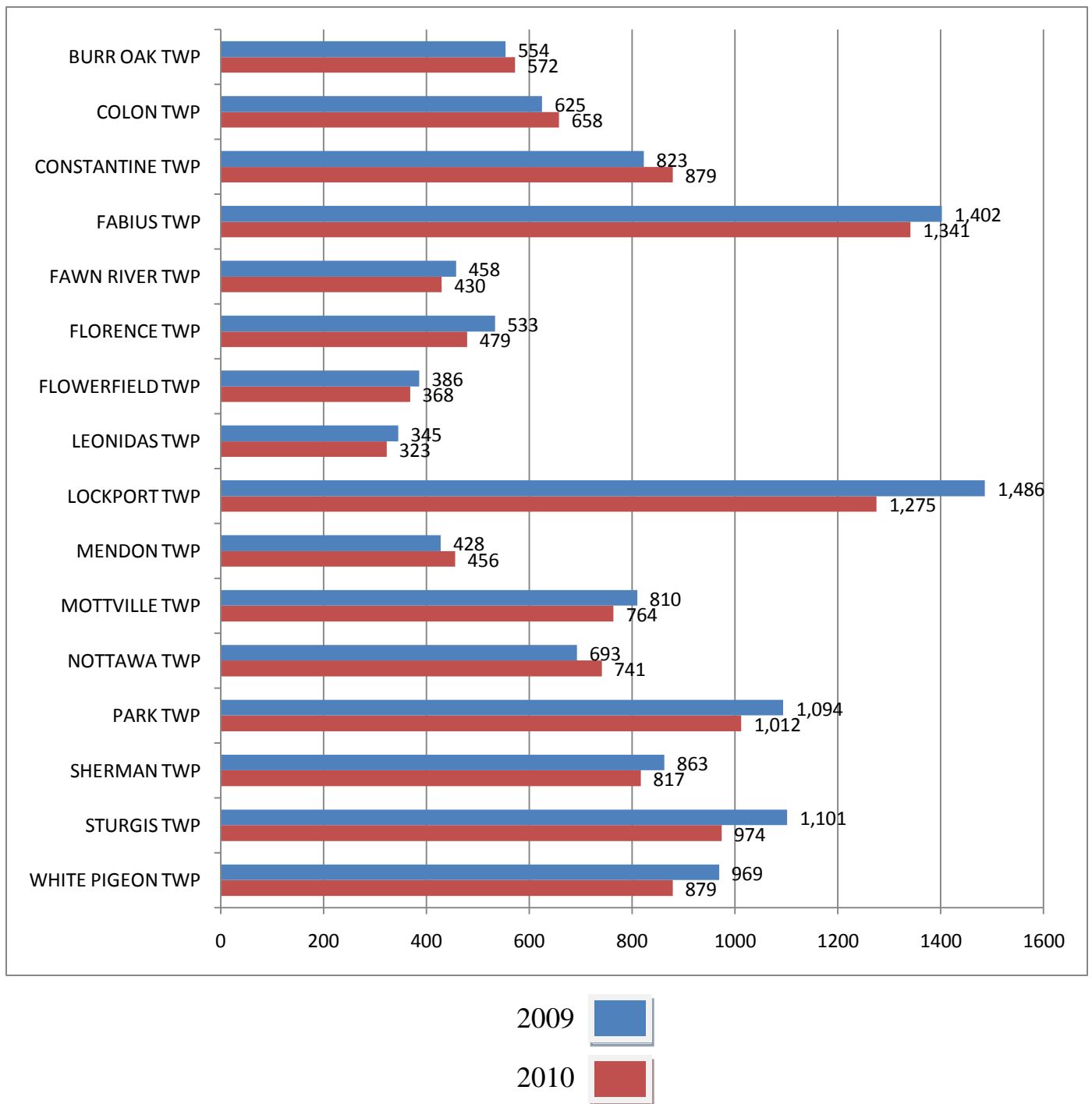
CITY & VILLAGE POLICE INCIDENTS



2009 

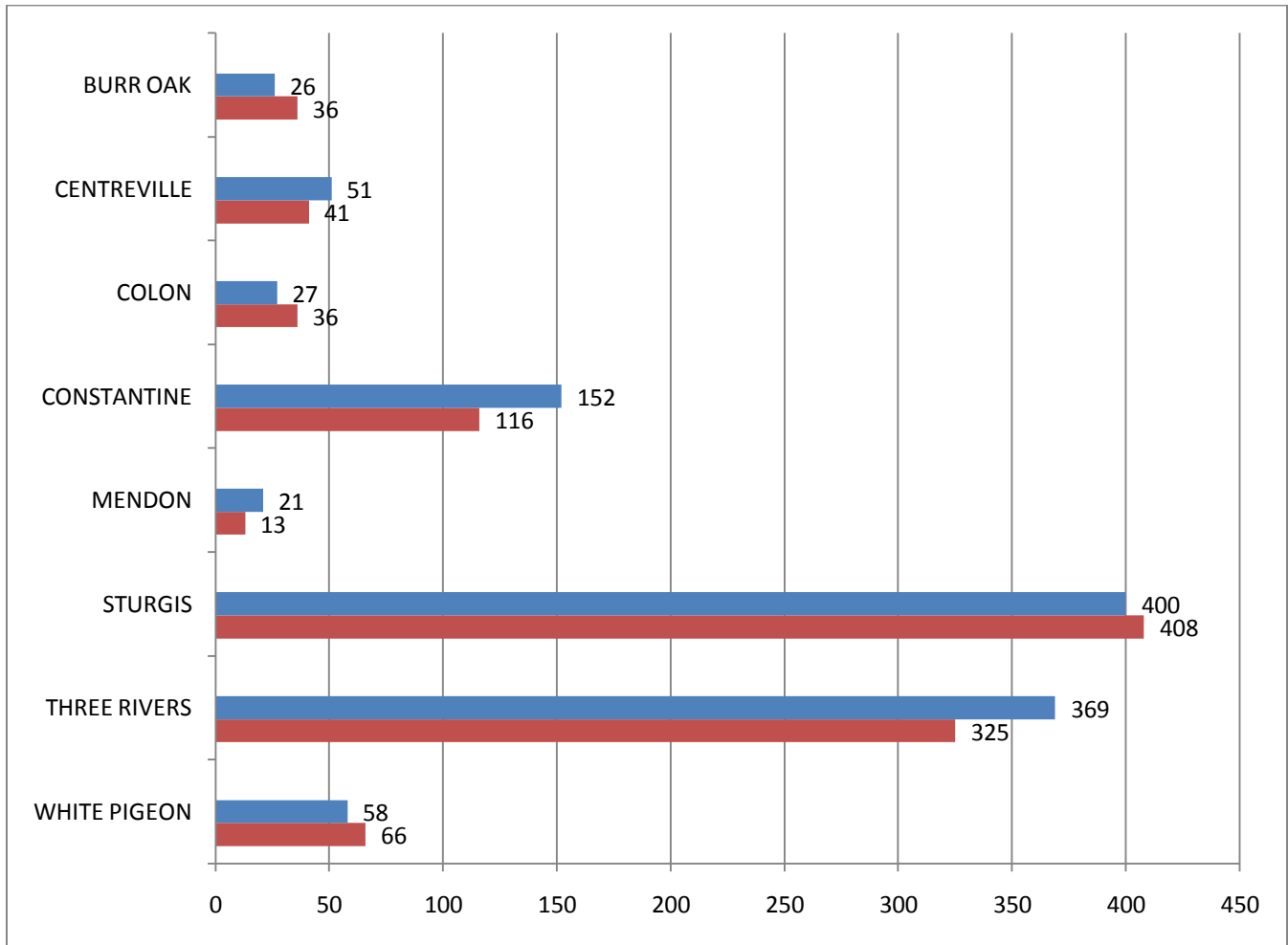
2010 

POLICE INCIDENTS BY TOWNSHIP



PART 1 CRIMES

CITY & VILLAGE COMPARISON



PART 1 CRIMES INCLUDE:

- Aggravated Assault
- Armed Robbery
- Arson
- Breaking & Entering
- Homicide
- Larceny
- Sexual Assault
- Vehicle Theft

2009

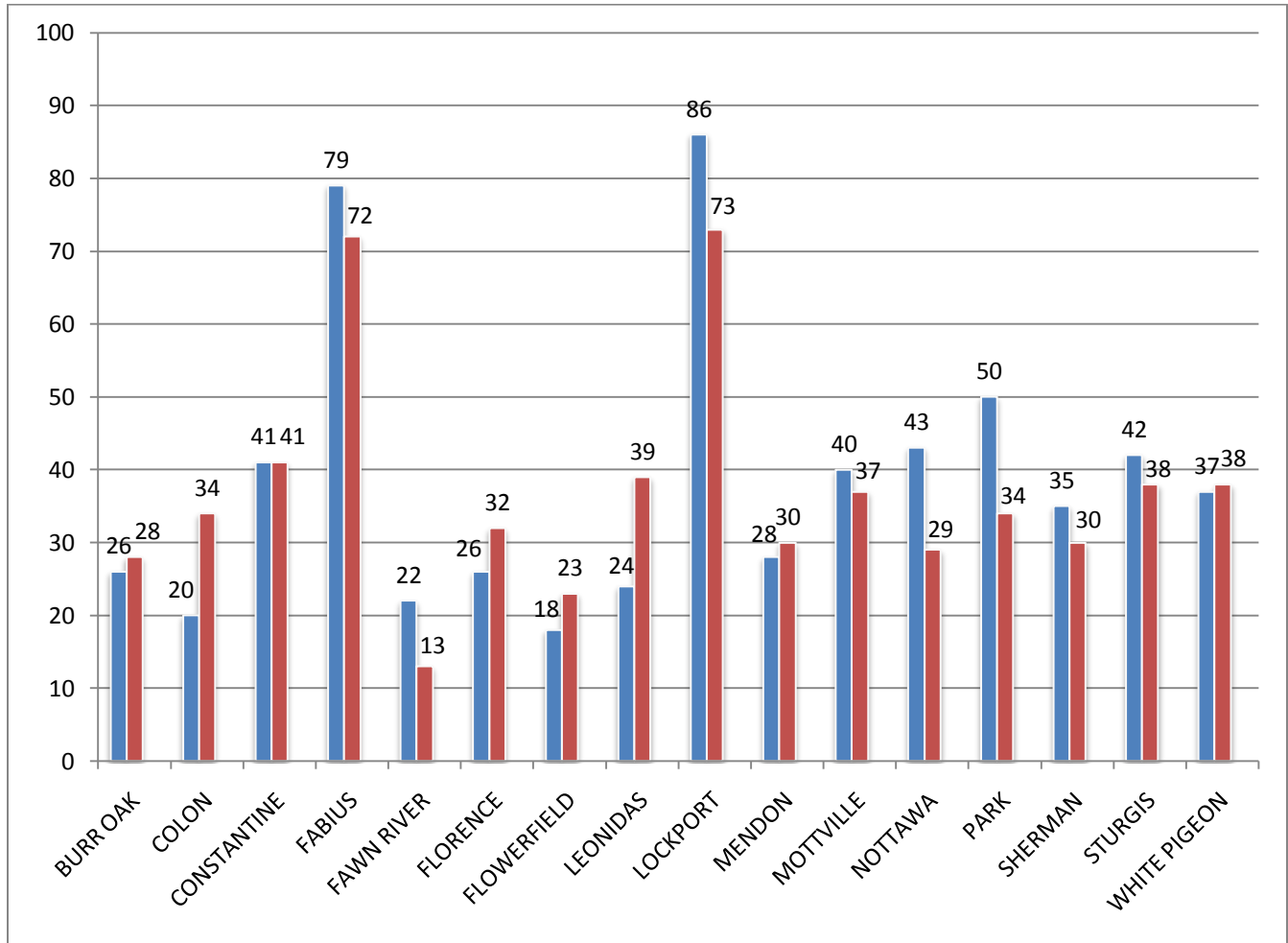


2010



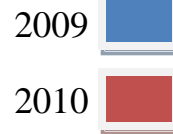
PART 1 CRIMES

TOWNSHIP COMPARISON



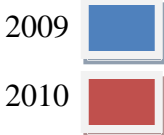
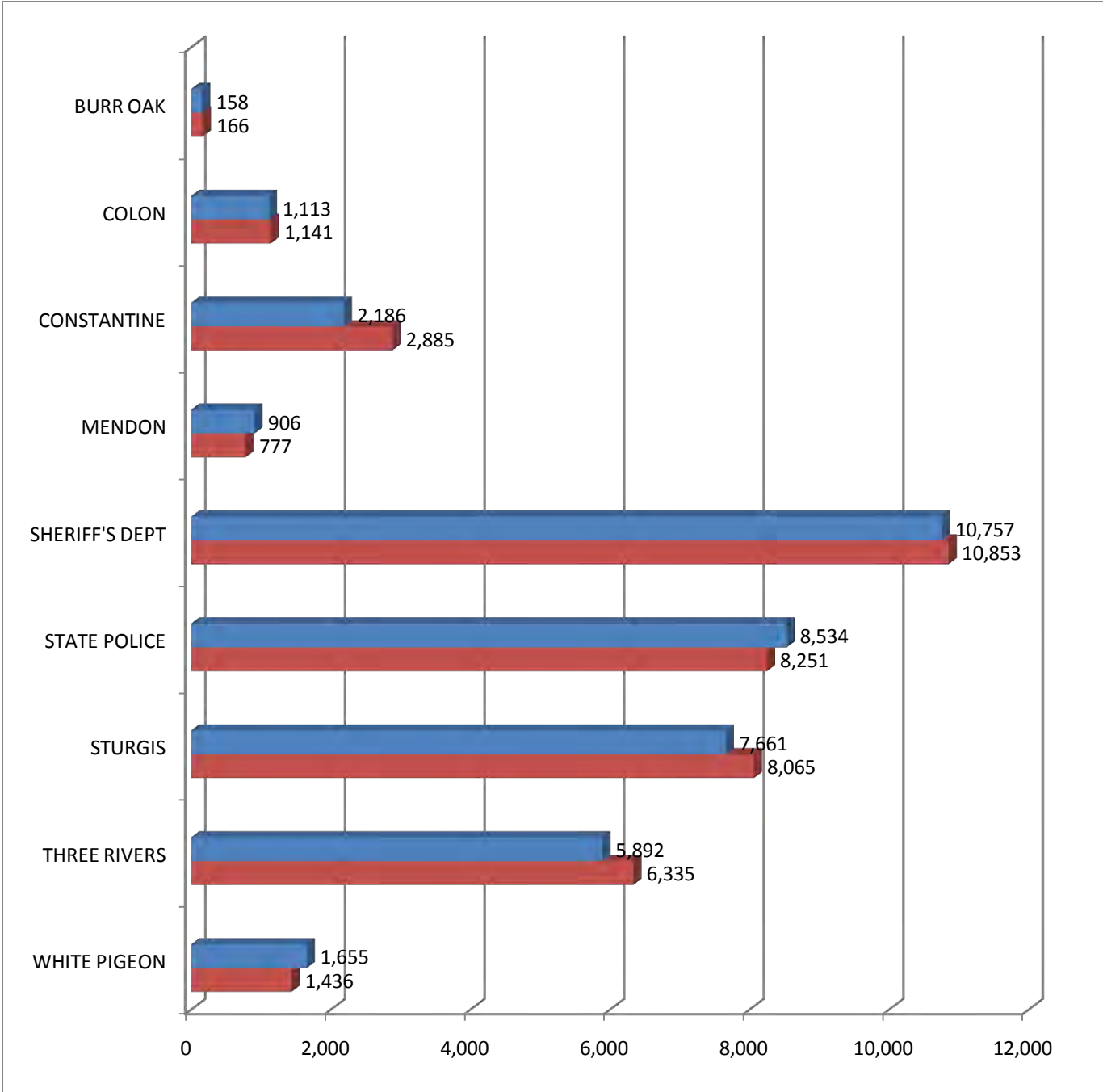
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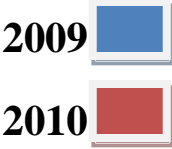
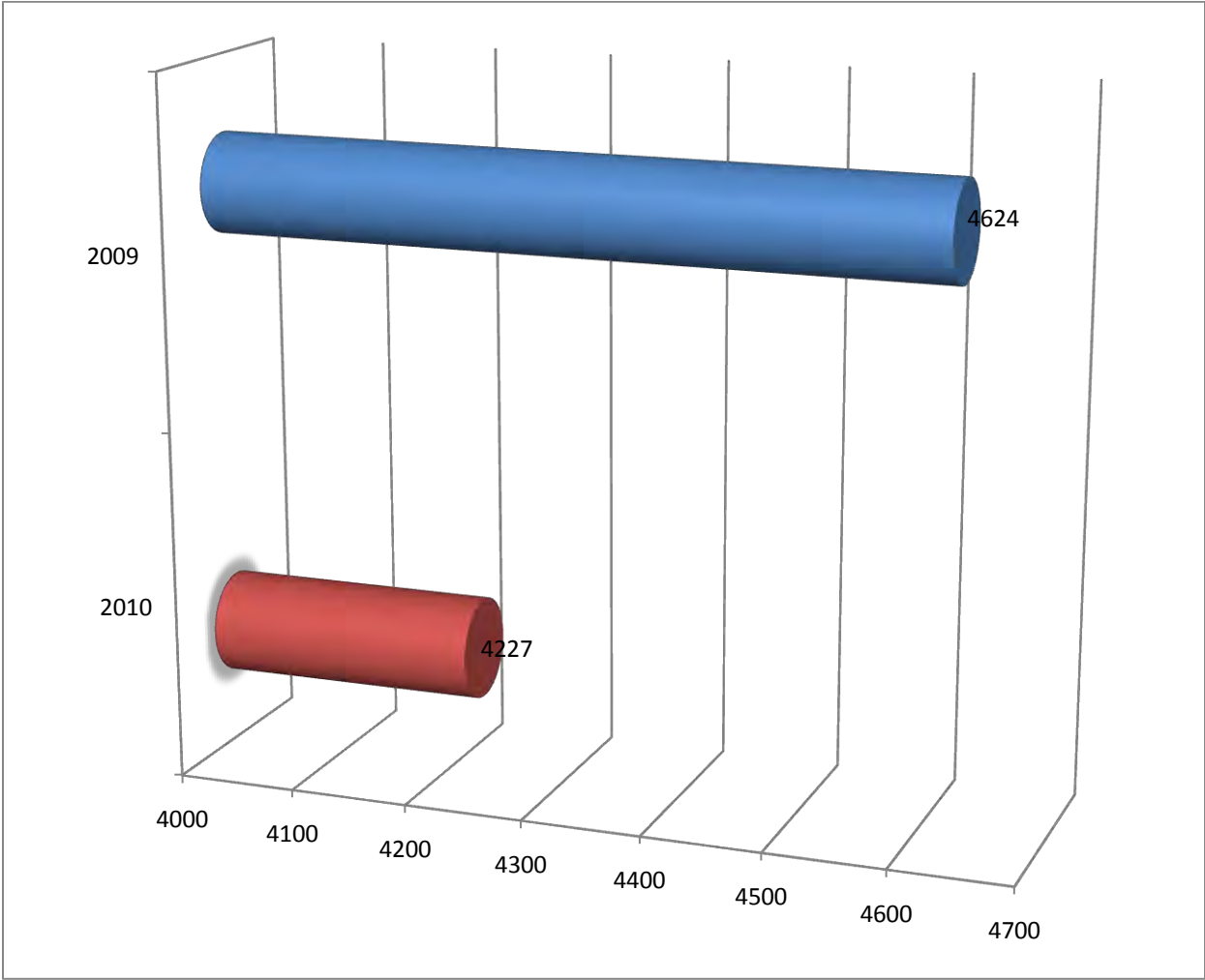


POLICE QUICK CALLS

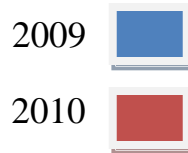
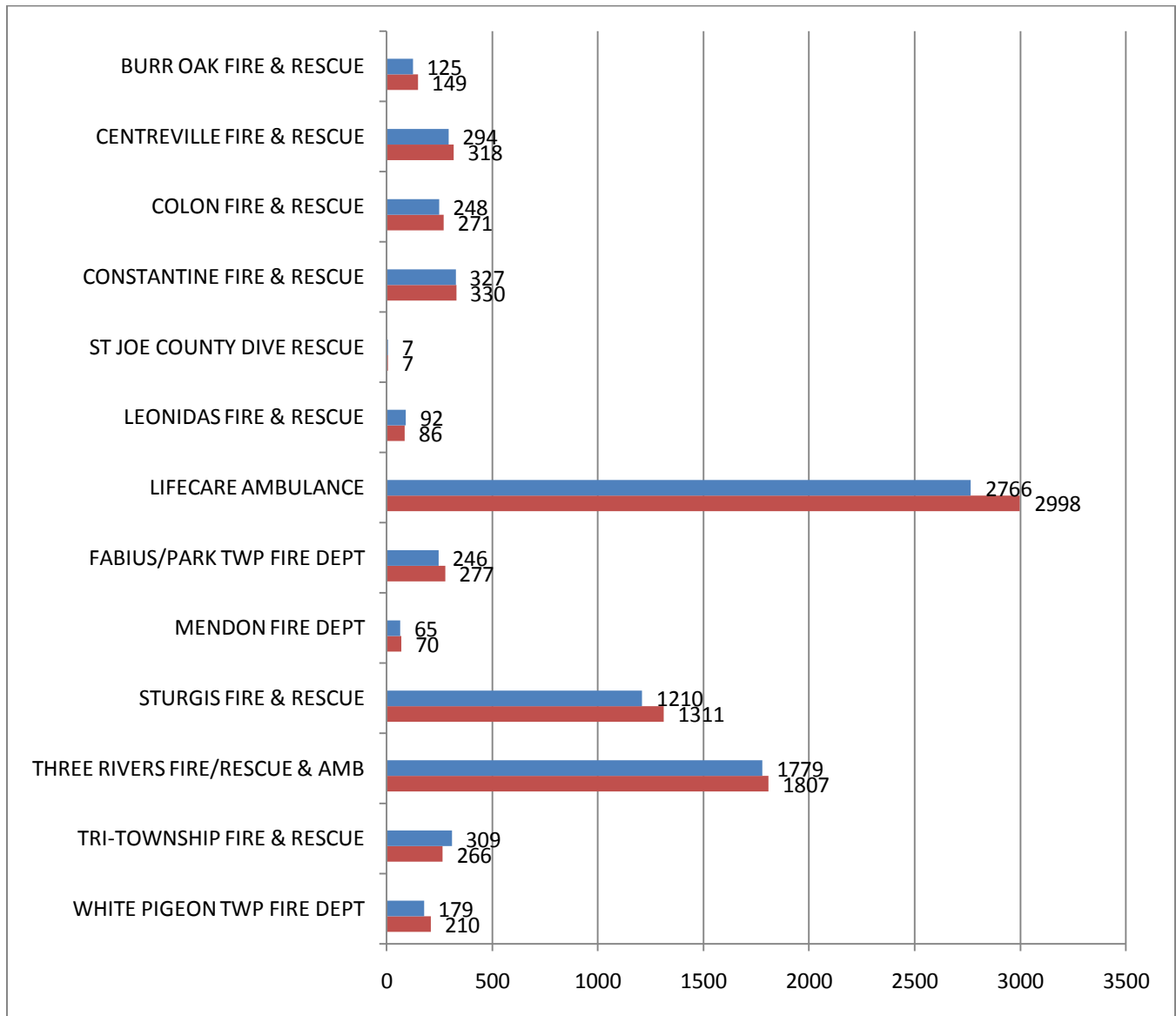
FOLLOW-UPS, FOOD BREAKS, GENERAL TRAFFIC STOPS, MOTORIST ASSISTS, MICELLANEOUS



LAW ENFORCEMENT TRAFFIC STOPS



FIRE/RESCUE CALLS BY DEPARTMENT



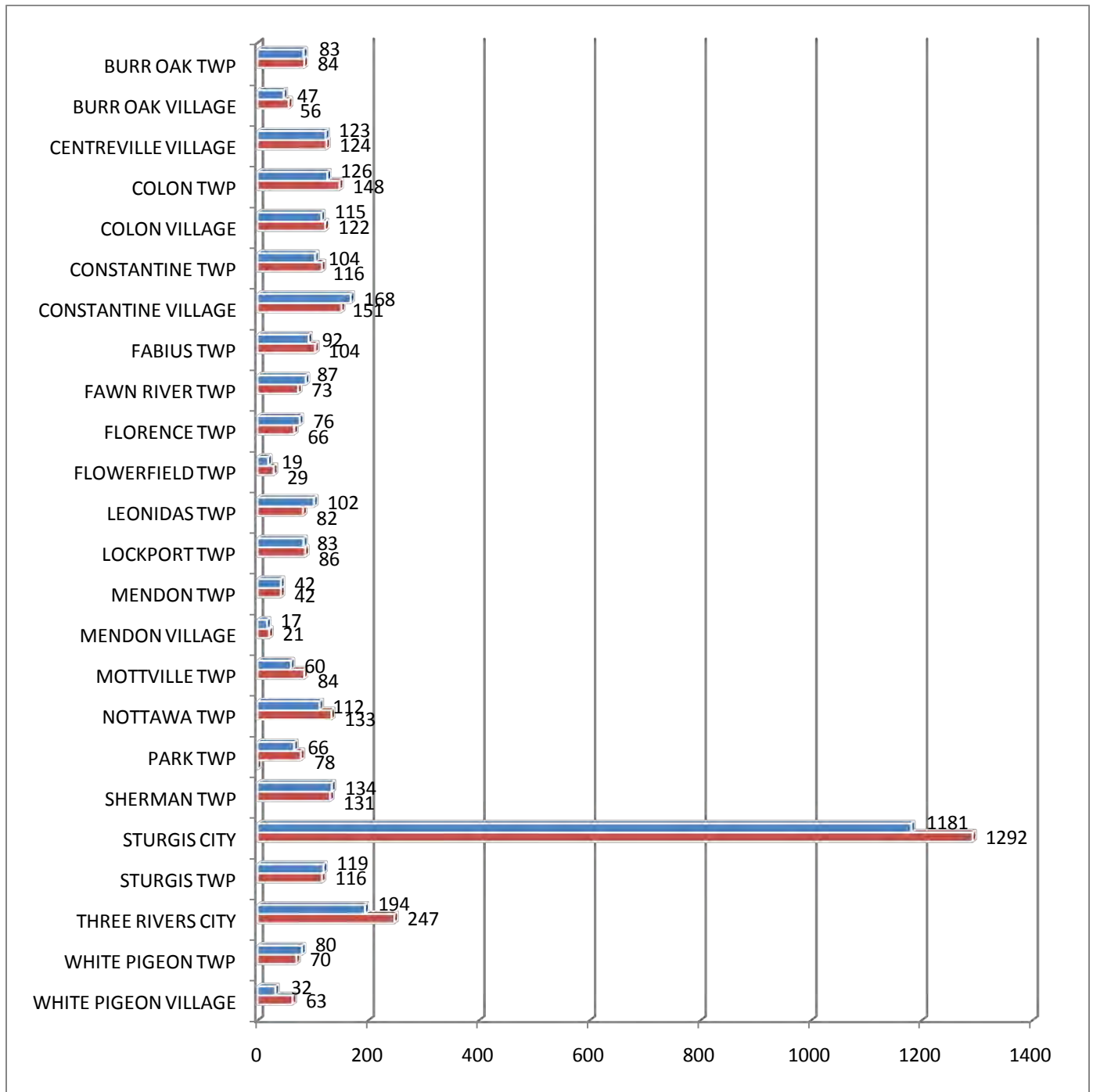
Department ID Detail =


Departments labeled Rescue – Provide an EMS Response


Departments labeled Ambulance – Have their own Ambulance Service

Departments labeled only Fire Dept – Respond to Fire Calls only (Fires, Accidents, etc)

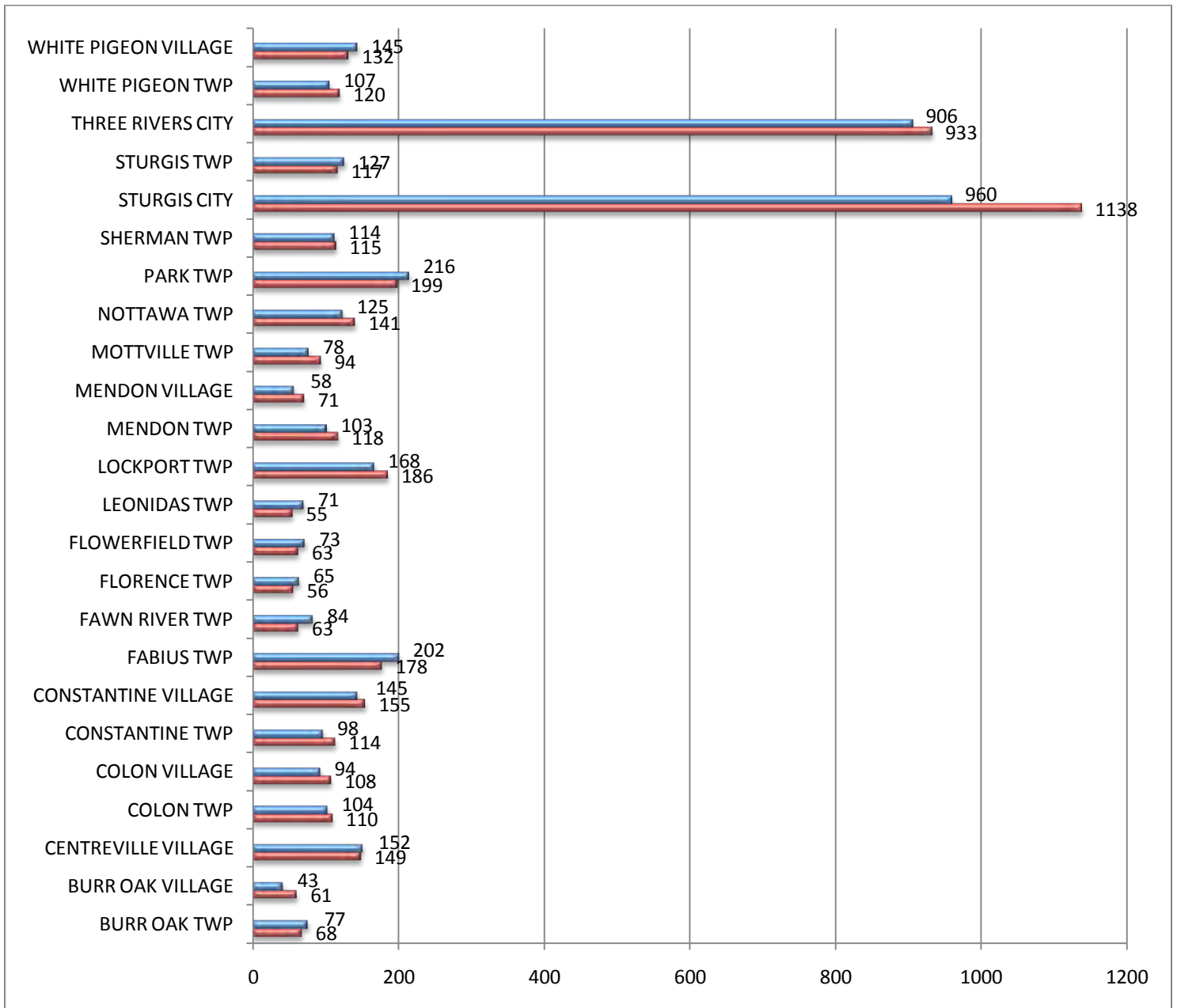
FIRE & RESCUE CALLS BY VENUE



2009 

2010 

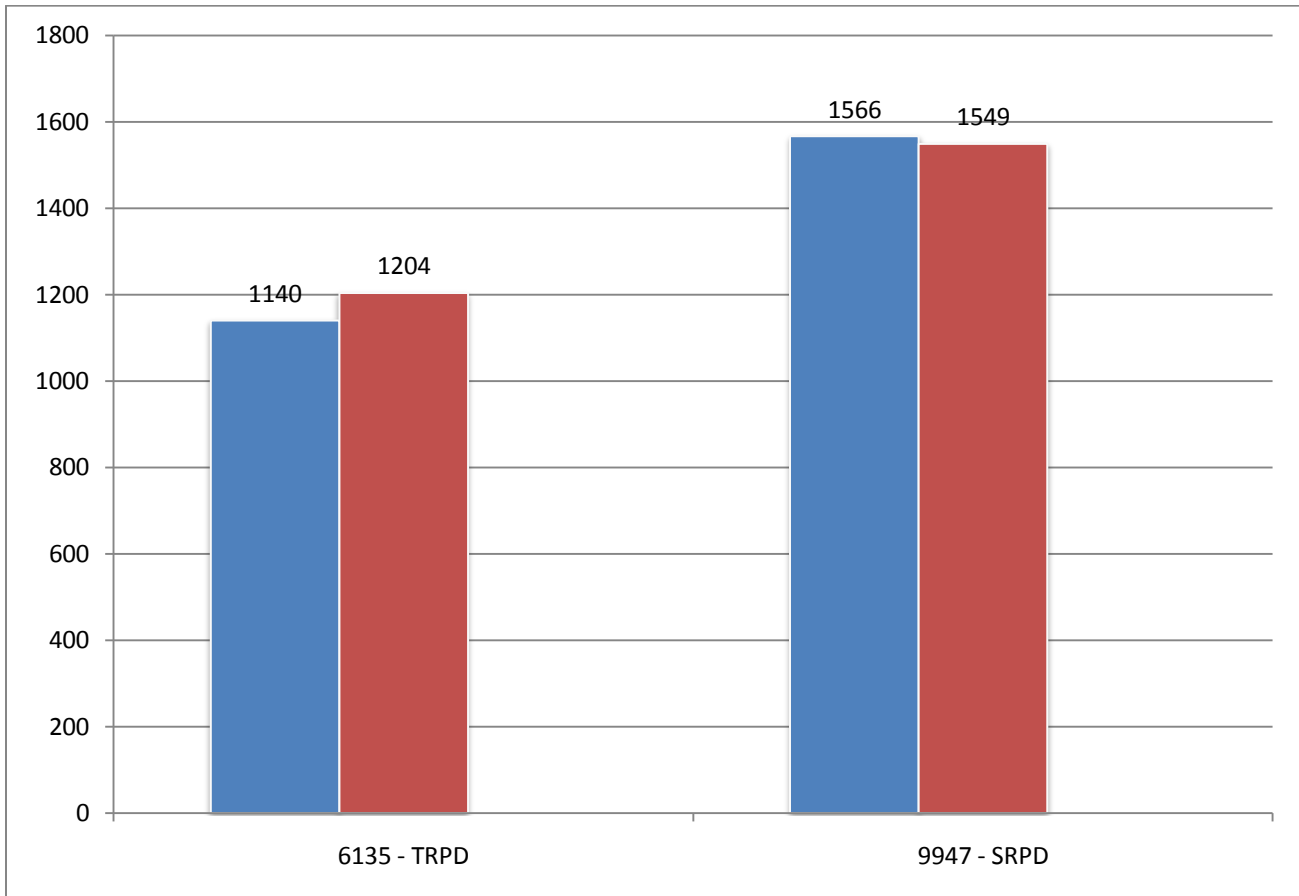
EMS Calls by Venue



2009 

2010 

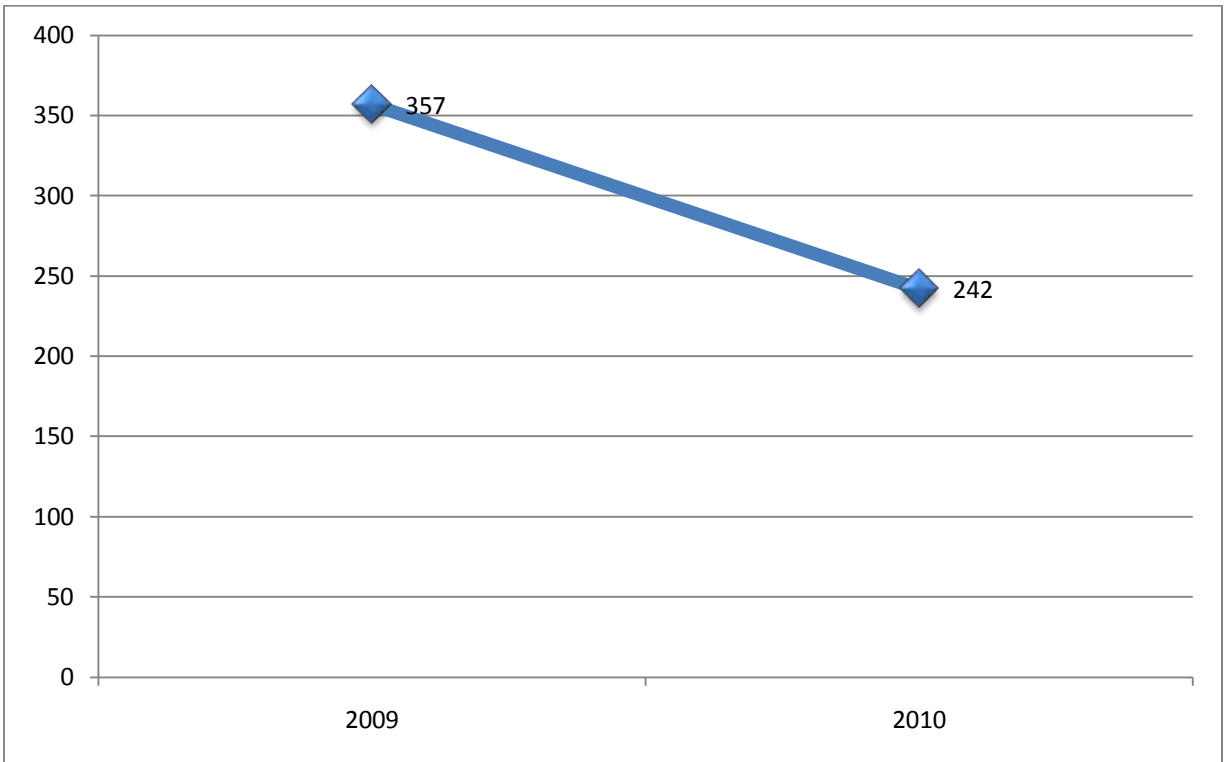
ORDINANCE OFFICER COMPLAINTS



2009 

2010 

FRIEND OF THE COURT OFFICER ACTIONS



DEPARTMENT & DIRECTOR'S 2010 REVIEW

- Attend several of the St. Joseph County Fire Chief's Association Meetings.
- Provide agenda and packet information to the 9-1-1 Policy Board.
- Attend L.E.P.C. meetings as an appointee.
- Attend St. Joseph County Medical Control Authority Board meetings – Elected Vice Chair.
- Provide and host the St. Joseph County Police Chief's meetings.
- Attend most of the 2-1-1 Board meetings.
- Co-Chair the Michigan 9-1-1 conference in Lansing.
- Deputy Director elected Secretary to the Michigan Chapter of the National Emergency Number Association Board.
- Attend the four yearly meetings of the State 9-1-1 Committee as a voting member.